Microsoft Teams Chat-based workspace in Office 365

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Johan Delimon / Skype for Business Architect (MVP/MCM/MCT)





Microsoft CERTIFIED Master

Microsoft Lync[™] Server

2010

Microsoft CERTIFIED Solutions Master

Charter -Communication idelimon BVBA johan@delimon.be





Community Leader:



Microsoft Extended Experts Team (MEET) http://bit.ly/1p1CroV **Microsoft Extended Experts Team**

Microsoft Ignite 2015 (Chicago, US) http://bit.ly/1cq6jXX TechED US 2014 (Houston, US) http://bit.ly/1KB8nHN Lync Conference 2014 (Las Vegas, US) http://bit.ly/1cg6AtT Microsoft TechED Europe 2013 (Madrid, ES) http://bit.ly/1KXLb7o Techdays Belgium 2009-2013, European Office 365 Connect (NL), ITPROceed, User Group Events and many more ...

9 Years Microsoft Most Valuable Professional (MVP)

2008-2009 : MVP Exchange Server 2009-2010 : MVP Office Communications Server 2010-2014 : MVP Lync Server 2014-2015 : MVP Skype for Business 2016-2017 : MVP Office Servers & Services MVP Public Profile : http://bit.ly/1jZ3IAv

6 Years Communcations Master

2012 : MCM Lync Server 2010 2013 : MCSM Communications 7 Years Microsoft **Certified Trainer (MCT)** CERTIFIED Trainer

TEAMS

Overview

Collaboration is how work gets done

Employees work on nearly



the number of teams, compared to 5 years ago



Internal & External Team Members Team members outside the firewall need unfettered access



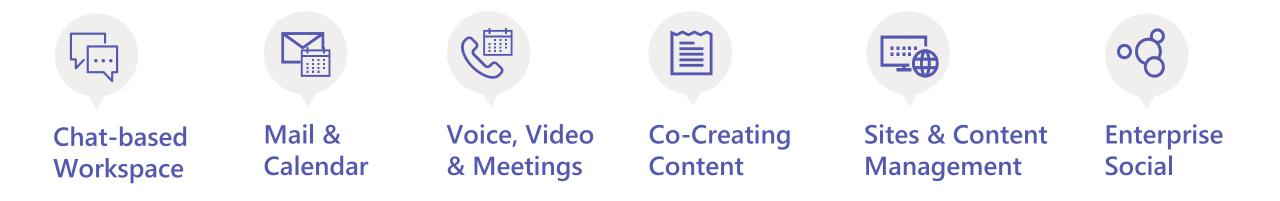
Geographically Distributed Need varied ways to connect across locations and time-zones



Multi-Generation Workforce

Different expectations and preferences for tools

Different groups have different needs



Today's Challenges

Siloed Apps Friction across applications – multiple logins, difficulty sharing and discovering information

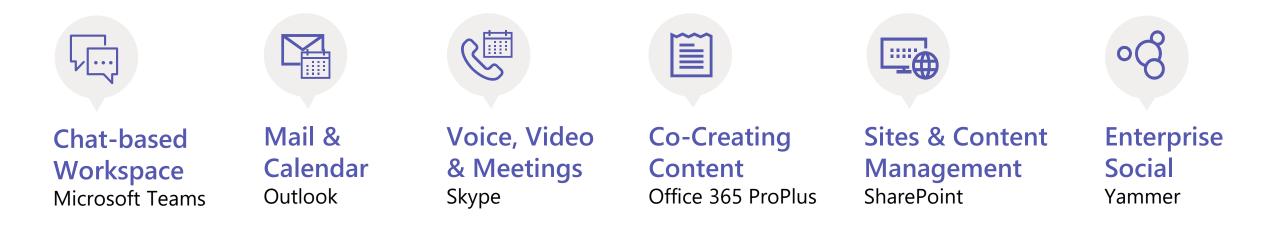
Wasted Time

Context switching between different apps drains attention and time

Shadow IT

Incomplete toolset can lead to inconsistent security, compliance and risk

Office 365: Designed for the unique workstyle of every group



Office 365 Groups

Complete Solution

Office 365 addresses the breadth of collaboration needs across your company

Integrated Experiences

Office 365 Groups and Microsoft Graph enable integrated collaboration experiences

Security and Compliance

Office 365 delivers the security, compliance and manageability required in today's workplace

Chat-based workspace in Office 365



Chat for today's teams

Communicate in the moment and keep everyone in the know



A hub for teamwork

Give your team quick access to information they need right in Office 365



Customizable for each team

Tailor your workspace to include content and capabilities your team needs every day.



Security teams trust

Get the enterprise-level security and compliance features you expect from Office 365.

TEAMS

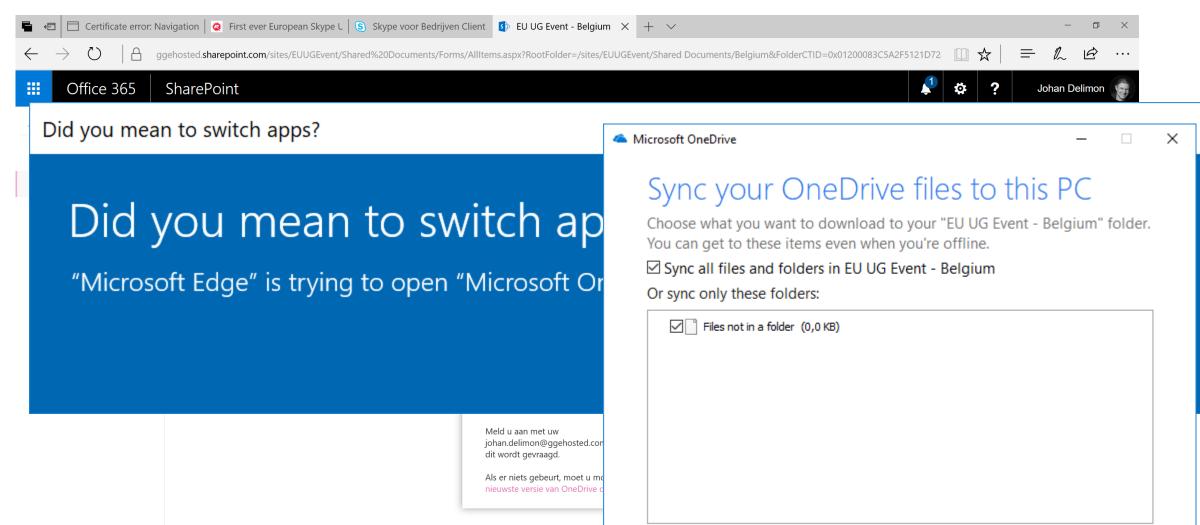
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Syncing Files



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Offline Files

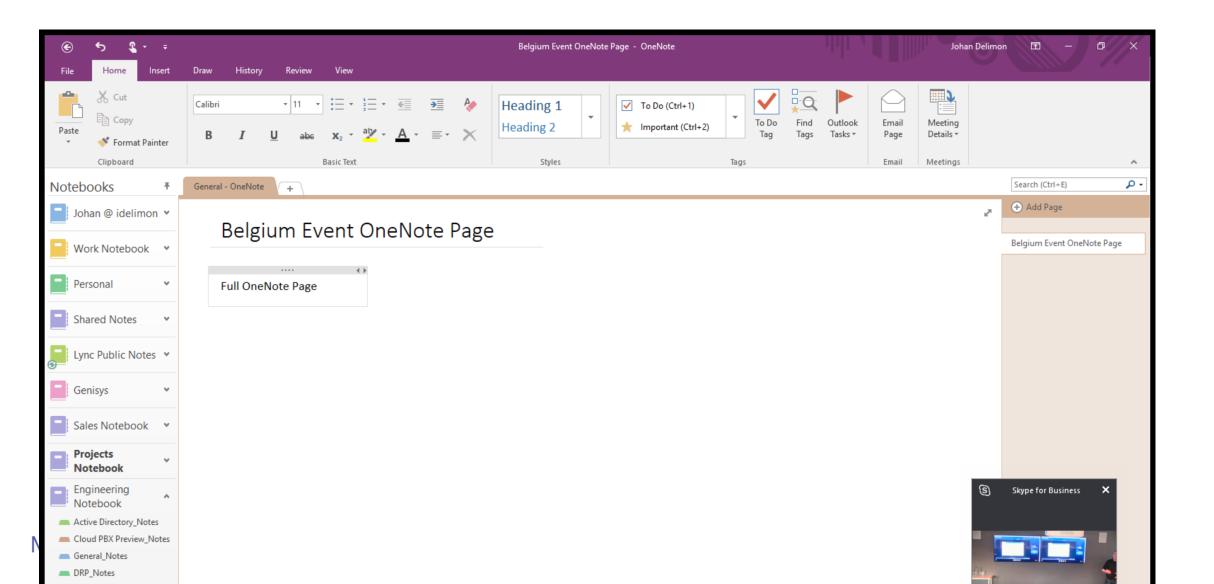
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Sync your OneNote files Offline

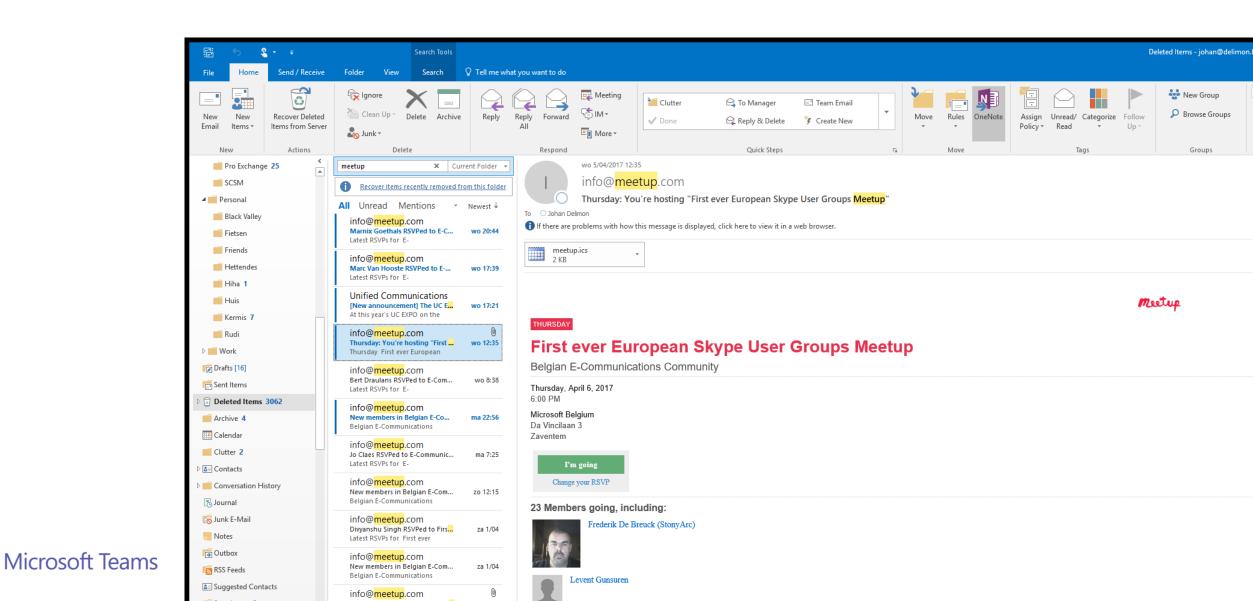
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Offline Notes



Move important Team Email to OneNote

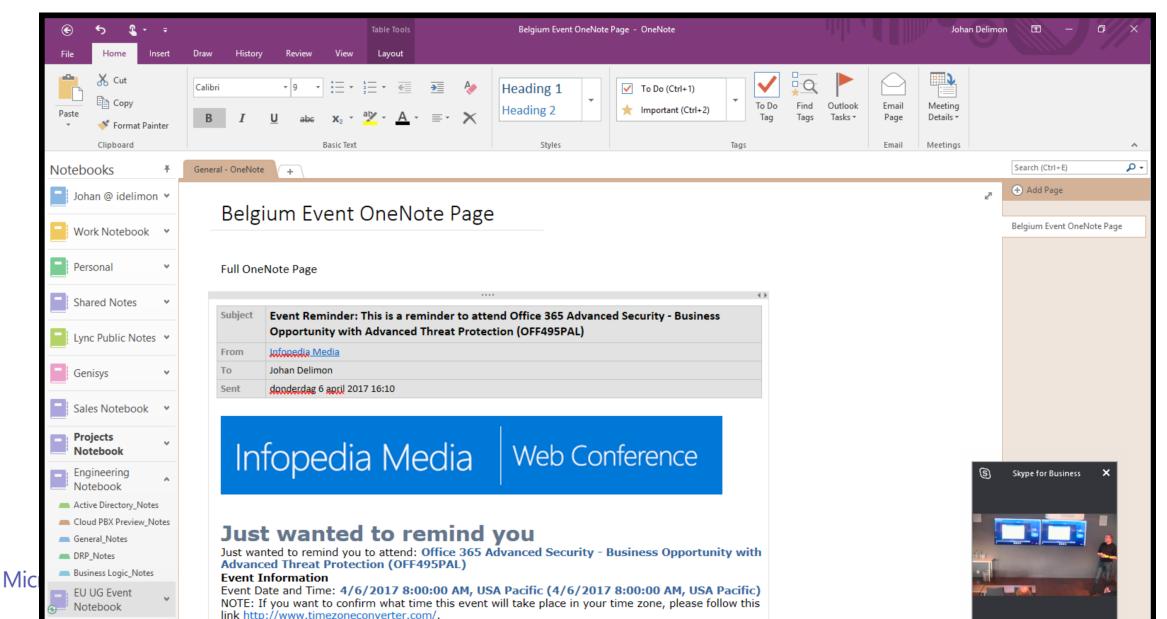


Sync Email to OneNote

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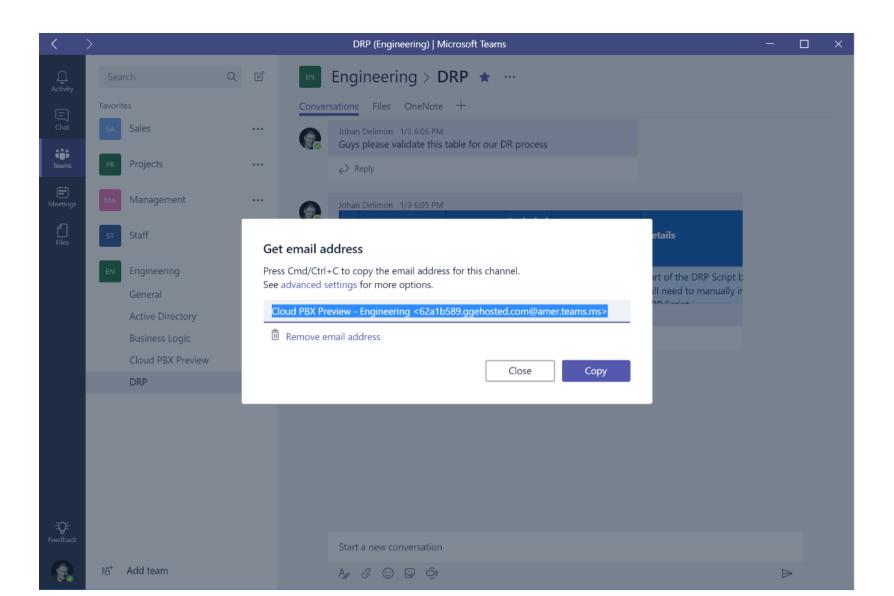
Sync Email to OneNote



Sync Email to OneNote

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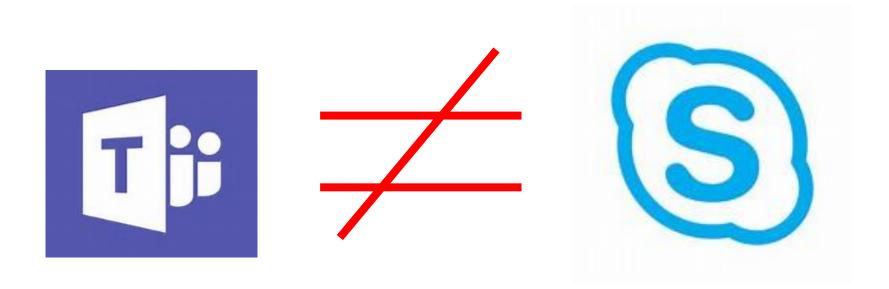
Get Email Address for a Channel



TEAMS vs Skype for Business

What Microsoft is not telling you

Teams & Skype for Business is NOT the Same



Enable/Disable Chat integration

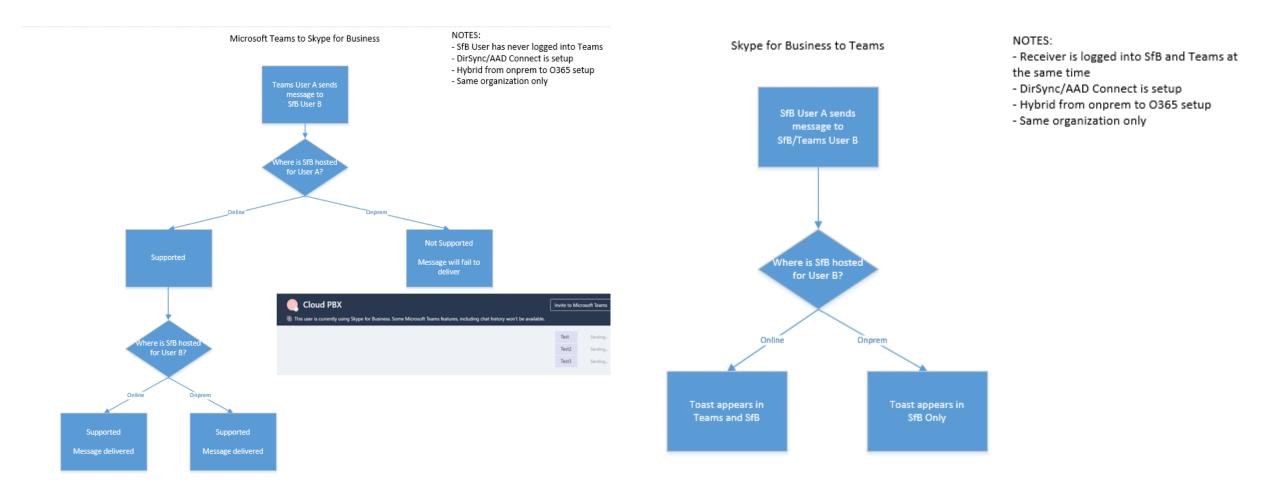
Skype for Business conversations inside Chat tab are limited in several ways:

- 1 TO 1 conversation ONLY
- Advanced IM features NOT Available (MEMES & Emoji, etc ...)
- No audio/video calling

Microsoft Teams User Tips (Matt Landis) Microsoft Teams

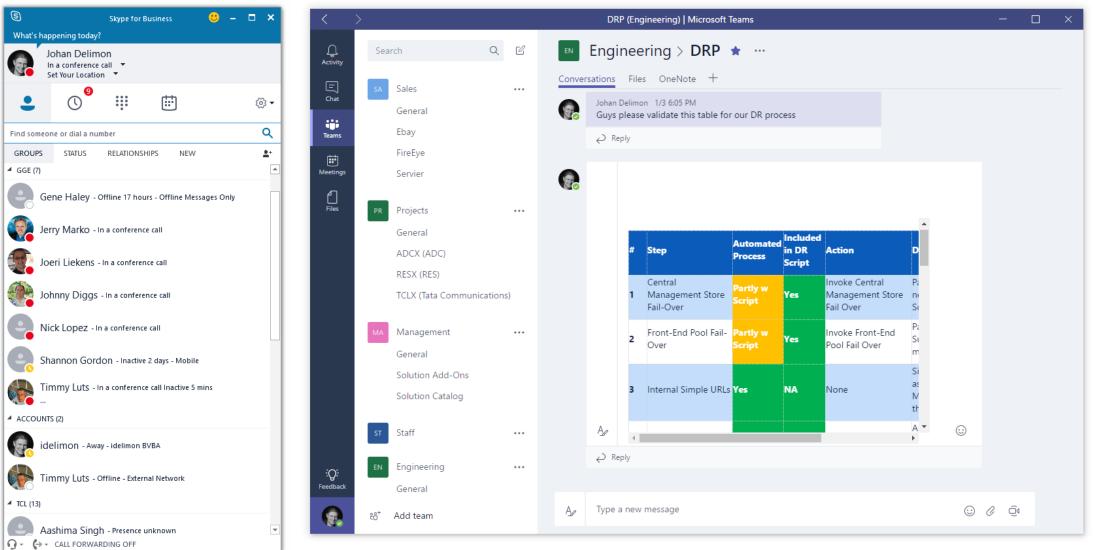
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Sending Messages Saga & Headaches

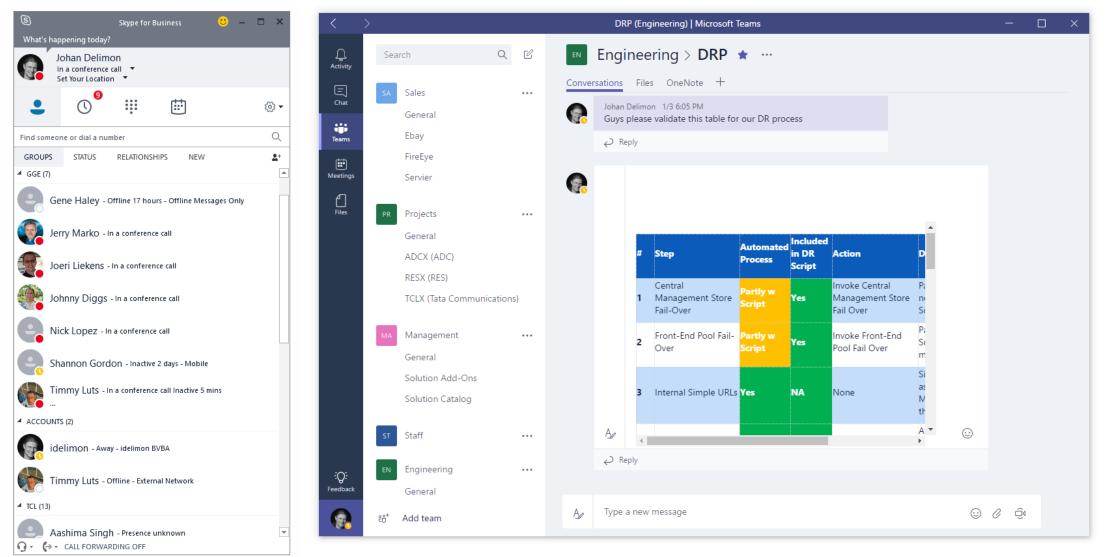


Microsoft Teams Teams + Skype for Business (Mastering Lync)

Presence is NOT in SYNC



Presence is NOT in SYNC



When in a Conference Meeting is In a Call

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■ CALL FORWARDING OFF

Meetings Coexist but DON'T Interop

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Meetings Files	 Skype Meeting Tomorrow SFB SDD working group review 4:00 pm - 5:00 pm Reunion de Skype CCE TAP feedback call 5:00 pm - 5:30 pm Skype Meeting Friday 3/17 No upcoming meetings. Saturday 3/18 No upcoming meetings. 	You accepted this meeting. Accept ? Tentative X Decline à Join Skype Meeting Trouble Joining? Try Skype Web App Join by phone Toll number: +1 (980) 228-9330 (Dial-in Number) English	Image: Accepted Image: Accepted
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Team Application

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Teams Application

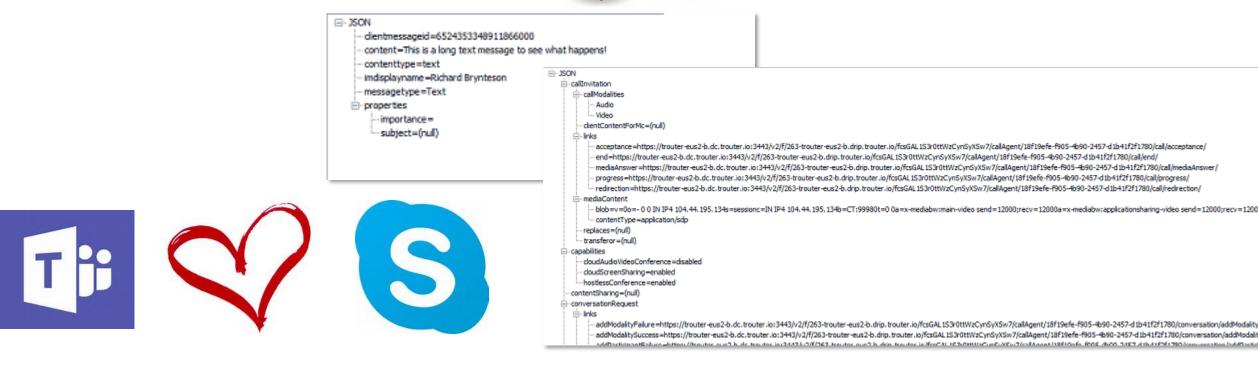
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Next Generation Skype Consumer Network

Microsoft Teams uses next generation Skype Consumer network, not Skype for Business

Microsoft Teams





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Microsoft Teams Under The Hood (Mastering Lync)

Roadmap

Private meetings Scheduled meetings including scheduling assistant Markdown Inline links Strikethrough Blockquotes Code block Inline code T-Bot and help topic updates T-Bot in French Right click copy paste Notification enhancements New IT admin settings New connectors UI Intune MAM/MDM for iOS and Android Conditional access on iOS and Android Improved iPhone auth Mobile activity feed Mobile 1-1 calling for iOS and Android SSO for iOS, Android and Windows Phone iPhone and Android accessibility iPhone and Android bots in channels Auto favorite five channels New settings UI Public teams discovery UI Spellcheck Sections in Wiki Chat in Wiki Admin setting to disable Skype for Business interop Deep link page Pre-sign-in page Improved activity feed

New @mention UI Team services tab Feeds and filters on iPhone and Android Email support on Android and iPhone Mobile video calling on Android URL preview on Android Edit message on Android Swift connector cards on Android OneNote tab deep link on

Android

People picker relevance on iPhone Audit logging and Reporting Archiving Compliance content search eDiscovery Legal hold Named group chats New compose UI Updated keyboard shortcuts New single channel team behavior Licensing per user

COMING SOON

External guest access More Outlook integration Broader developer platform

Teams tile in Office 365 app	Ring switcher	Discover bots in gallery	Edit controls in Wiki	New Bot APIs and events		
selector	Manage app behavior at	New bots from Polly, hipmunk	Sharing link in Wiki	Bot gallery		
App launch customizations	startup	and more	Per section presence in Wiki	Increased group chat limit		
Public teams for iPhone	PDF viewing	Custom bots	Co-authoring in Wiki	Manage bots by team		
Delete message on iPhone and	Add website as a tab	Bots with pinned tabs	Improved accessibility	Custom bots integrate Line of Business services		
Android	Add videos to tabs via	File action UI	Call switching (Multi-Call			
Pull to refresh on Android	YouTube and Microsoft Stream	Non-English @mention	Handling)	New developer bots and tabs		
New onboarding experience for	New tabs from Asana,	First run experience updates	Call transfer	side-loading UX Auto-scroll Follow a channel Drag and drop files More group chat members		
Windows Phone	Zendesk, and more	New default settings for GIFs	Call hold and resume			
Tab icon support for Windows	Deep links to objects inside	@mentions in Wiki	Email messages into a channel			
Phone	tabs	Sections in Wiki	API for links to tab entities			
Tighter sync with Office 365	Bots in channels					
Groups	Handle unlicenced / nen	Chat in Wiki	Recycle bin			

