

# Whats New? Monthly Event



UserCenter Germany  
Microsoft Teams



# Agenda

- WERBUNG, Werbung, Werbung, ...
- Service Info: SfBO retirement
- Whats new in April...
  - Meetings and webinars
  - Devices
  - Chat and Collaboration
  - Management
  - Frontline worker



# WERBUNG in eigener Sache: Talk Microsoft 365

- <https://talkm365.net> |  @talkm365
- Talk Format von Thorsten und mir
- Themen rund um Microsoft 365
- Specials zu besonderen Themen / Events
- Verfügbar als Videos, Podcasts und Stream
  - <https://youtube.talkm365.net>
  - Podcast z.B. via Spotify, Apple Podcasts, etc.



# Talk Microsoft 365 – Vote for us



## Best Community Podcast

The Best Community Podcast Award celebrates the podcast (audio or video) that the community decides offers the most valuable and rich content that helps others to understand Microsoft Technologies and the industry better.

A screenshot of a voting interface for the "Best Community Podcast" award. The background is dark with a bokeh effect. At the top, it says "Best Community Podcast". Below this, there are five nomination options, each with a small icon and text: "O365Eh!", "All About 365", "GreyHatBeard", "Talk Microsoft 365", and "UCStatus Podcast". A man with a beard and a red shirt is visible in the center, speaking into a microphone. At the bottom left, there are social media icons for Facebook, Twitter, LinkedIn, WhatsApp, and Email. At the bottom right, it says "Sponsored By: Commsverse".

### Nominations Are:

Please choose who you want to vote for

- O365eh!
- GreyHatBeard
- All About 365
- Talk Microsoft 365

Place My Vote!



# WERBUNG: Nächste Events

- Teams Nation (12.05.) ([LINK](#))
- ACM Teams Europe (18.05.) ([LINK](#))
- SharePoint Philly (14.05. - 15.05.) ([LINK](#))
- SharePoint Saturday (29.05.) ([LINK](#))
- M365 Chicago (04.06.) ([LINK](#))
- 3rd Cloud 8 (04.06.) ([LINK](#))
- Teams UserGroup Berlin (10.06.) ([LINK](#))
  - Ein Abend mit Mr. OneDrive
- M365 Summit (15.06.) ([LINK](#))

Reminder: Alle 2 Monate am letzten Mittwoch gibts ein großes Teams UG Event!

FUN: [Teams Instagram Account](#)



# Teams UG 21



- Teams UserGroup Germany (26.05.) ([LINK](#))
  - Eure Themen rund um Telefonie

# Community Tenant

wanna join? -

<https://bit.ly/Community-Tenant>



# SfBO retirement

- **Erneuter Hinweis via TechCommunity-Artikel:**
  - <https://techcommunity.microsoft.com/t5/microsoft-teams-blog/skype-for-business-online-retires-in-six-months-what-you-need-to/ba-p/2108481>
- Teams Upgrade Guidance
  - <https://docs.microsoft.com/en-us/MicrosoftTeams/upgrade-start-here>
- Teams Upgrade Planning Workshops
  - <https://aka.ms/SkypeToTeamsPlanning>
- Instructor-Led Teams Training
  - <https://docs.microsoft.com/en-us/microsoftteams/instructor-led-training-teams-landing-page>
- **Skype for Business Admin Center Retirement! – NOW**





# Meetings and webinars





### Breakout rooms

Assign participants

**Cellular Respiration 1.2**  
Serena, Aadi, Ray, Babak, Charlotte, +16

Manage rooms Add room Close rooms

- Room 1 (5)**  
Serena, Aadi, Sara, Tom, Eric OPEN
- Room 2 (5)**  
Babak, Charlotte, Danielle, Mig... OPEN
- Room 3 (5)**  
Krystal, Nathan, Serena, Andre... OPEN
- Room 4 (6)**  
Reta, Ray, Joshua, Darren, Hilla... ...

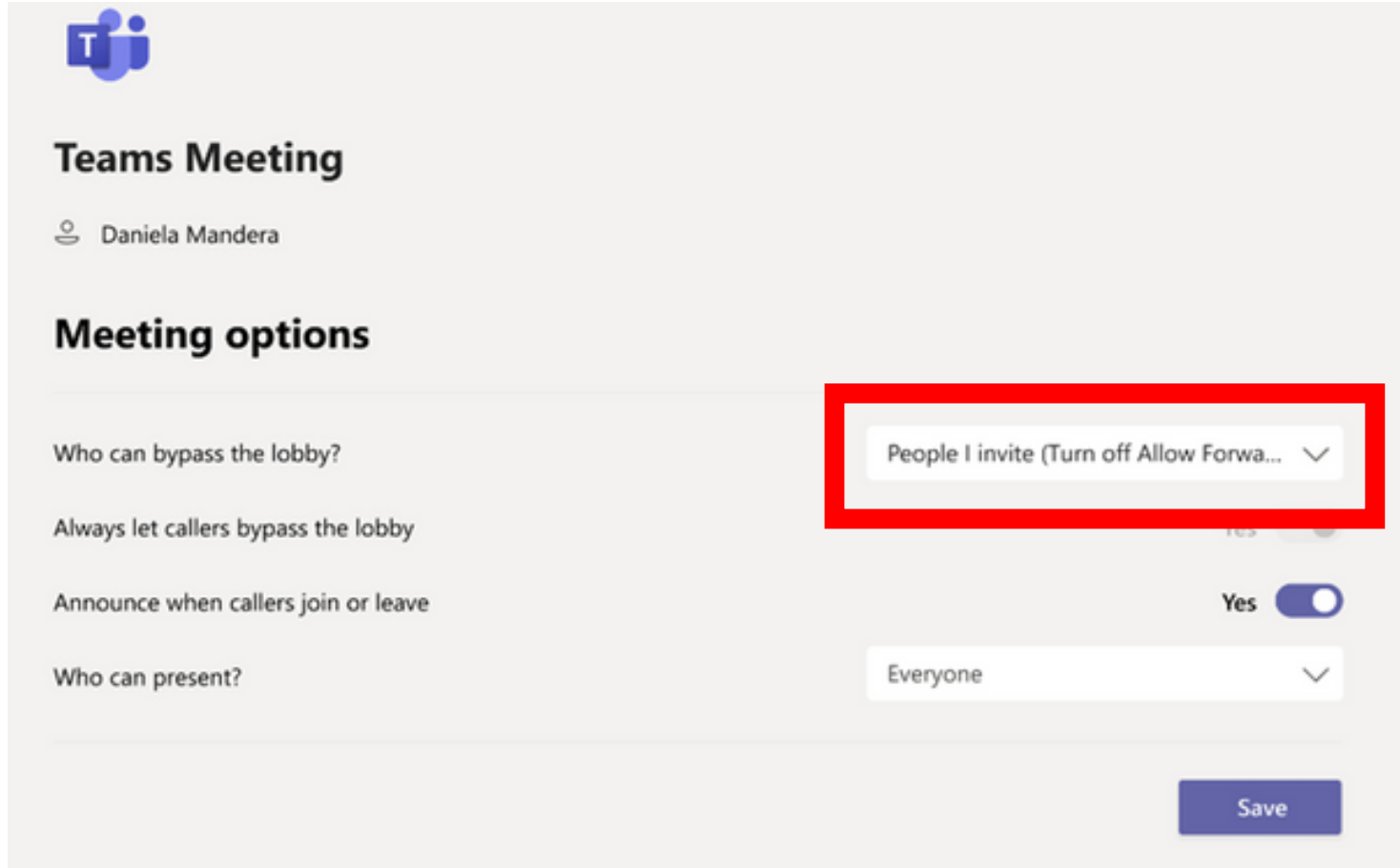
Select all Assign

- Reta Ta Cellular Respiration 1.2
- Ray Tar
- Joshua Room 1 (5)

Breakout room retention and participant reassignment  
(Timer ist inzwischen auch da!)



# Invite Only



The screenshot shows the 'Meeting options' settings for a Teams meeting. The 'Who can bypass the lobby?' dropdown menu is highlighted with a red box and is set to 'People I invite (Turn off Allow Forwa...'. Other options include 'Always let callers bypass the lobby' (Yes/No), 'Announce when callers join or leave' (Yes/No), and 'Who can present?' (Everyone). A 'Save' button is located at the bottom right.

**Teams Meeting**  
Daniela Mandera

### Meeting options

Who can bypass the lobby? **People I invite (Turn off Allow Forwa... ▾**

Always let callers bypass the lobby  Yes  No

Announce when callers join or leave  Yes  No

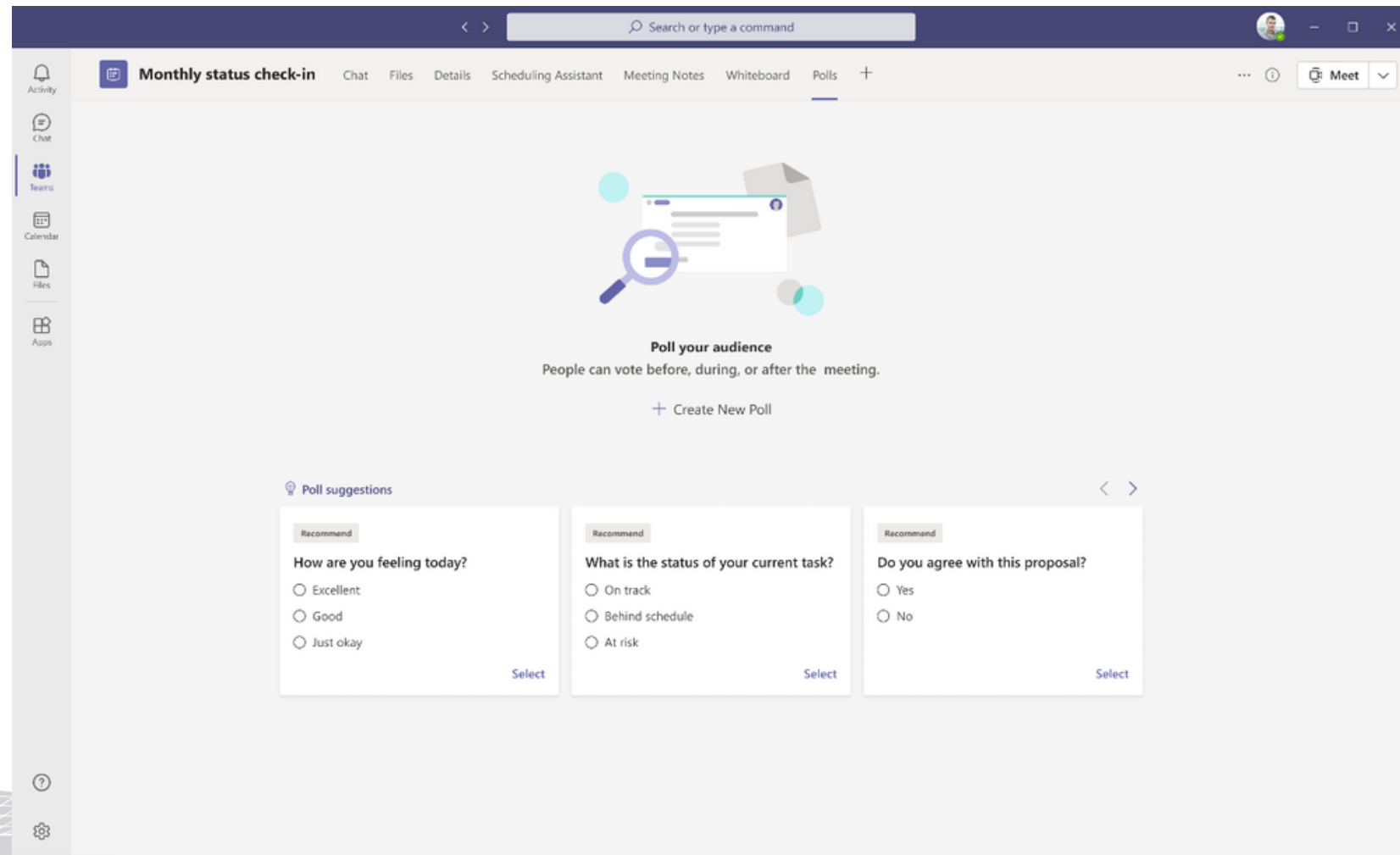
Who can present? **Everyone ▾**

**Save**



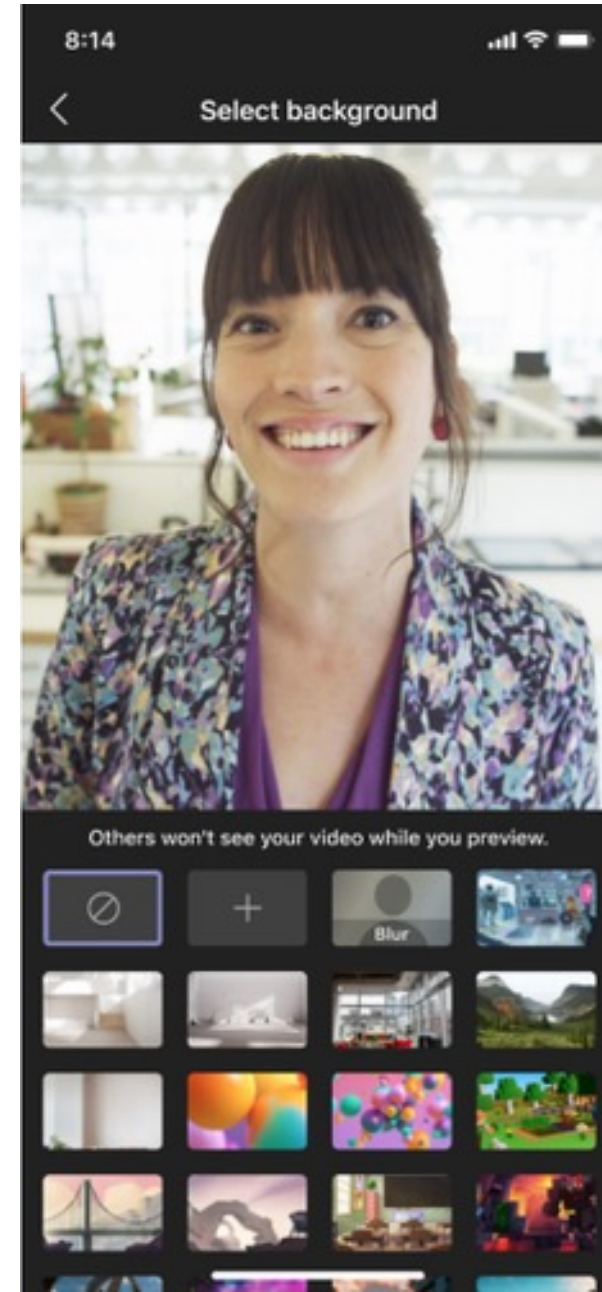
# Mehr Features für Umfragen

- Gäste und Mobile Device Benutzer können mit abstimmen
- Intelligente Umfrage – Vorschläge für Schnellumfragen und Analyse der Antworten



# Meeting

- Enhanced meeting creation and expiration policies
- Improvements to audio permissions settings for attendees
- External presenter support for Live Events
- Producer Management in Teams Live Events
- Custom Backgrounds on iOS for Teams meetings
- Teams casting from Android and iOS Teams App



# Devices

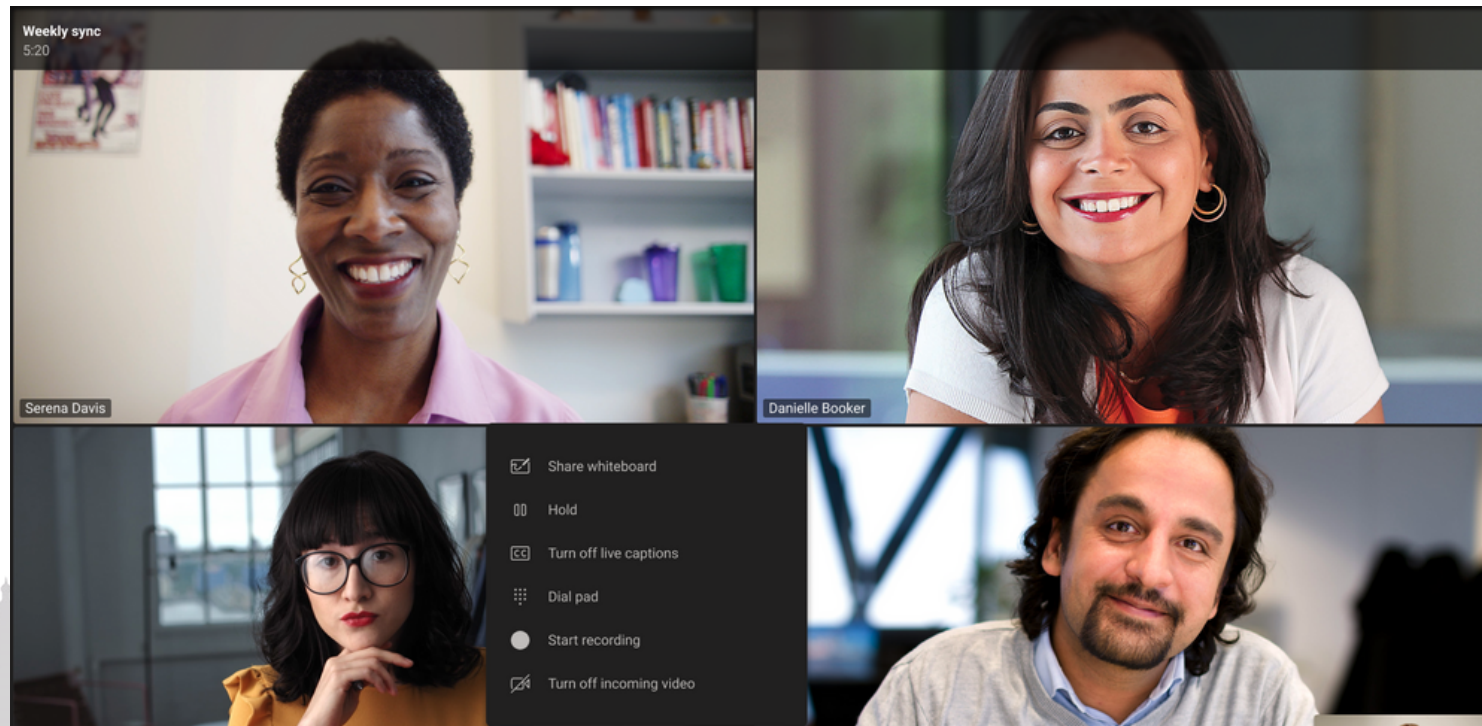
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- **Microsoft Teams Rooms on Windows updates (4.8.19.0)**
  - Improved meeting join experience
- **Microsoft Teams Rooms on Android updates**
  - Center of room meeting console support



# Devices

- Improved display experience in Microsoft Teams Rooms
- Join meetings from the room console in personal mode
- Intelligent detection and remediation for Microsoft Teams Rooms
- Threat detection and security update management for Microsoft Teams Rooms



# Devices

- Microsoft and Surface Accessories Certified for Teams





# Devices

- New web cameras from Poly and Yealink



# Devices

- Lower-cost phones from Audiocodes and Yealink

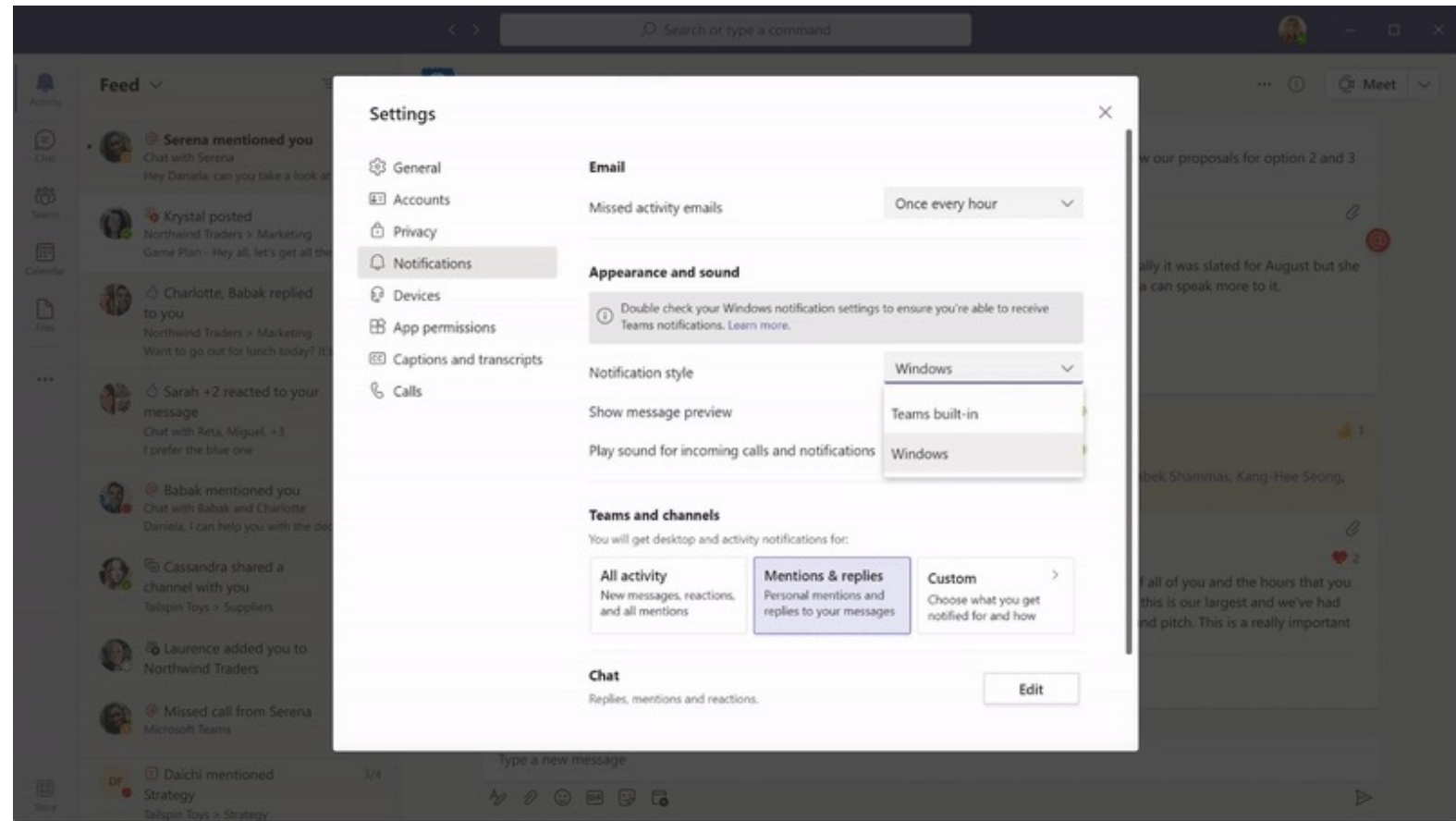


# Chat and Collaboration



# Chat and Collaboration

- Product feedback tool in Microsoft Teams
- Windows 10 native notifications in Teams
- Visual update to Microsoft Teams mobile app on Android and iOS
- Organize chats in mobile app
- Emoji library and GIFs in mobile app on Android and iOS



# Management



# Management

- Preconfigured website tab in Team Templates

Microsoft Teams admin center

Team templates \ Contoso Onboarding

### Contoso Onboarding

Short description  
Create a central experience to onboard employees.

Long description  
Improve your culture and streamline your employee onboarding with this centra...

Template ID  
0715f3cc-e772-480b-b227-a10eb0648fe9

Channels  
4

Apps  
4

Channels

Name	Apps	Shown by default
General		Yes
Announcements		Yes
Employee Chat	Contoso Yammer	No
Training		Yes

### Edit

Name \*  
Training

Description  
Add a friendly description so you know why it was created

Shown by default  
 Yes

Add an app for this template  
Search by name

### Tabs (1)

Website

Tab name  
Homepage

Tab URL  
https://www.microsoft.com/

Save Close

Apply Cancel



# Management

- App customization and branding

The screenshot displays the Microsoft Teams admin center interface for managing the 'Now Virtual Agent' app. The left sidebar contains navigation options such as Dashboard, Teams, Locations, Users, Devices, Teams Apps, and various policy settings. The main content area shows the 'Now Virtual Agent' app details, including its status (Allowed), version (1.0.0), and a 'Customize' section for branding. The right-hand panel provides options for customizing the app's appearance, including a color icon, an outline icon, and a selection of accent colors.

**Microsoft Teams admin center**

Search

Manage apps > Now Virtual Agent

### Now Virtual Agent

ServiceNow

Customizable: Yes ✓

Status: Allowed

Version: 1.0.0

By using this app, your users agree to the [Privacy policy](#) and [Terms of use](#).

App details

Short name <b>Now Virtual Agent</b>	Categories Productivity	Short name from publisher <b>Now Virtual Agent</b>
Certification Publisher attestation	Short description Find answers, file requests and complete routine ServiceNow tasks within chat.	Scope <b>Personal</b>
App ID 49471a10-f5bc-4fb-b068-944f3d985d9	Publisher <b>ServiceNow</b>	Privacy policy <a href="http://www.servicenow.com/service-privacy.html">http://www.servicenow.com/service-privacy.html</a>
Website URL <a href="http://www.servicenow.com">http://www.servicenow.com</a>	Terms of use <a href="http://www.servicenow.com/terms-of-use.html">http://www.servicenow.com/terms-of-use.html</a>	Full description The Now Virtual Agent allows you to perform routine ServiceNow tasks directly in Teams, so you can work more efficiently using chat. With Now Virtual Agent you can execute routine ServiceNow actions via chat, exchange data seamlessly with your existing ServiceNow apps, find answers to frequently asked questions, and resolve common IT requests and HR tasks across your ServiceNow cloud services. Please note that users must have an active ServiceNow account with virtual agent capabilities to use this application in Teams.

**Customize**

Now Virtual Agent can be customized for personalized branded experience in your organization.

**Details**

Short name  
Support Global Helpdesk

Short description  
Find answers, file requests and complete ...

**Icons**

Color icon  
Upload icon

Outline icon  
Upload icon

Accent color  
Red Green Blue  
#000000 6 99 185



# Management

- Teams user usage report in Teams client
- Anonymous user usage reports
- Custom policy packages

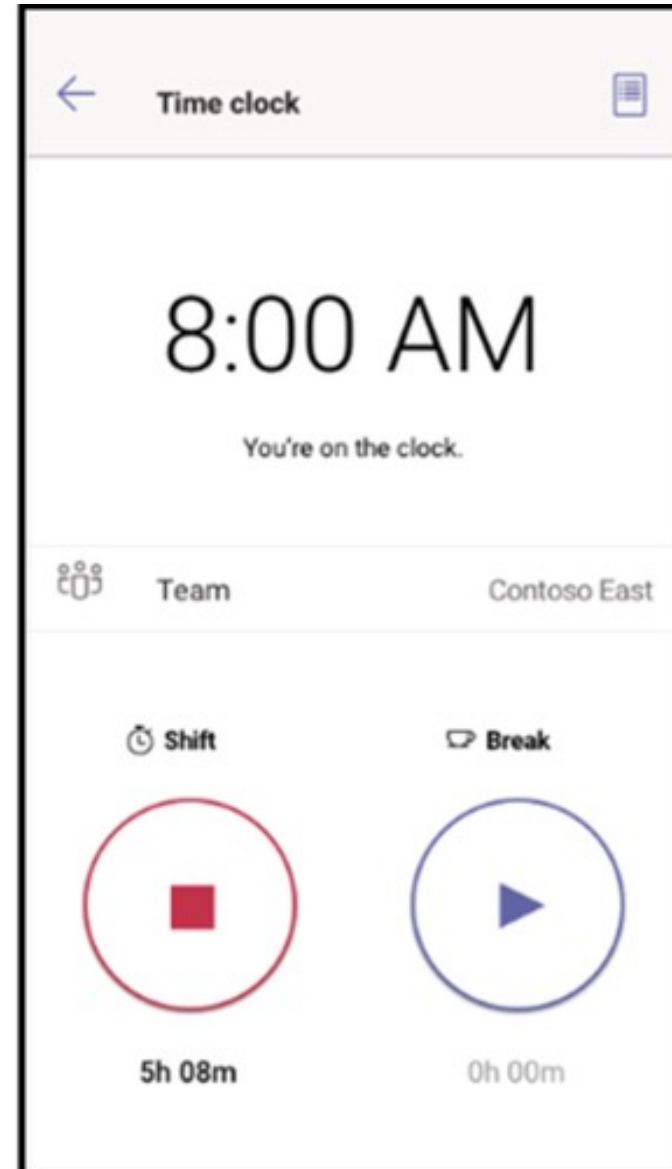




# Frontline worker

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- Time Clock APIs



	7 Sun	8 Mon	9 Tue	10 Wed	11 Thu	12 Fri	13 Sat
Members: 288 hrs Week: 288 hrs	0 hrs	7 hrs	24 hrs	7 hrs	0 hrs	24 hrs	27 hrs
Day notes	Day notes apply to all shifts for the day.	Inventory day.	General manager visiting. Please be on time.	Today will be slow. All second shifts may be cut.	* We are expecting today to be really busy.		

**Cashiers**

+ Add member or group ▾ ⋮

👤 Open shifts 32 hrs	8 AM – 4 PM Morning ×2			8 AM – 4 PM Morning ×2	8 AM – 4 PM Morning ×2	8 AM – 4 PM Morning ×2	
👤 Ray Tanaka 32 hrs	8 AM – 4 PM Morning	10 PM – 6 AM Evening	10 PM – 6 AM Evening	Available all day	3 PM – 11 PM Afternoon	Off All day	Off All day
👤 Babak Shammass 32 hrs	3 PM – 11 PM Afternoon	3 PM – 11 PM Afternoon	Available all day	3 PM – 11 PM Afternoon	Off All day	Available all day	3 PM – 11 PM Afternoon
👤 Hilary Reyes 32 hrs	8 AM – 4 PM Morning	5 PM – 1 AM	Off All day	3 PM – 11 PM Afternoon	Available all day	3 PM – 11 PM Afternoon	3 PM – 11 PM Afternoon
👤 Lily Georgsen 32 hrs	10 PM – 6 AM Evening	10 PM – 6 AM Evening	10 PM – 6 AM Evening	Available all day	Available all day	Available all day	0 PM – 6 PM Evening
👤 Alberto Burgos 32 hrs	Off All day	8 AM – 4 PM Morning	8 AM – 4 PM Morning	Available all day	3 PM – 11 PM Afternoon	8 AM – 4 PM Morning	Off All day

Frontline worker

Shift Settings & Permissions

**Cleaning Crew**

+ Add member or group ▾ ⋮

* 16 unshared edits	*4	*4		*4	*1	*4	
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Tasks

All your lists Published lists



Filter

Publish

Drafts

- Week 10 store actions
- Week 09 store actions
- Week 08 store actions
- Week 07 store actions
- Week 06 store actions

Published

- Week 05 store actions
- Week 04 store actions
- Week 03 store actions
- Week 02 store actions
- Week 01 store actions

Load more

Unpublished

- Week 52 store actions
- Week 51 store actions
- Week 50 store actions
- Week 49 store actions
- Week 48 store actions

Load more

+ New list

Week 52 store actions

Created in: Retail Communications

Task title	Priority	Due	Bucket	
Complete this week's expiration date spot check survey (store brand juices)	1		Beverages	...
Recycle previous week's circular ads and place this week's ads by entrance			Store Execution	...

# Frontline worker

## Enhanced tasks publishing capabilities

# Aus dem Meeting

- Microsoft Teams Webinars
  - [Introducing Webinars in Microsoft Teams: Easy, professional webinars to engage customers - Microsoft 365 Blog](#)
- Microsoft Teams Webinars Quick Start Guide
  - [TeamsWebinarsGetStartedGuide.pdf \(teamworktools.azurewebsites.net\)](#)
- Teams Devices von Microsoft
  - [New computer accessories from Microsoft | Microsoft Accessories](#)



# Reference Links

- What's New in Microsoft Teams | April

<https://techcommunity.microsoft.com/t5/microsoft-teams-blog/what-s-new-in-microsoft-teams-april-2021/ba-p/2305291>

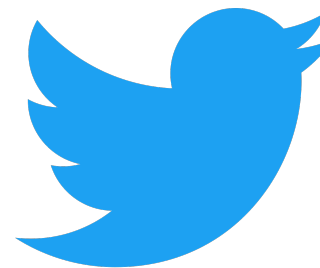


# Thank you! – Lets connect



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Consultant bei in2success GmbH



<https://twitter.com/plemich>

