

A woman with curly hair, wearing a blue jacket, stands at the front of a meeting room, pointing at a whiteboard. She is addressing a group of people seated around a table. The whiteboard has handwritten notes including 'MEETING TODAY', 'APPS', 'SUMMER VACATION', 'WEEKLY AGENDA', and 'BONUS'. The room has large windows in the background.

# Microsoft Teams User Group # 21

Teams Telefonie – Eure Themenwünsche

<https://www.skype4b-ug.de>



@TeamsUG\_DE

# Die Teams UG stellt sich vor



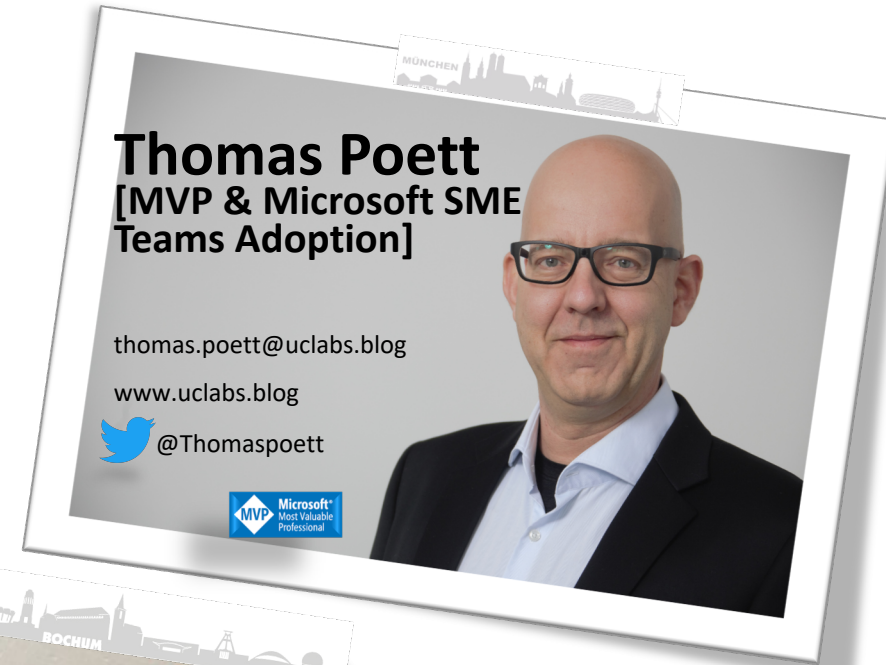
**Adrian Ritter**

Teamlead Office 365

 @adrianritter



**Dennis Winkelmann**  
System Architect



**Thomas Poett**  
[MVP & Microsoft SME  
Teams Adoption]

thomas.poett@uclabs.blog

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 @Thomaspoett



**Michael Plettner**

Co-Founder & CEO

 @plemich



**Thorsten Pickhan**  
Microsoft UC Consultant

 @tpickhan

<https://talkm365.net>

 @talkm365

<https://office365.thorpick.de>

# Agenda-Übersicht

| Zeit  | Agendapunkt   |
|-------|---|
| 18:15 | Welcome   |
| 18:20 | Community Tenant und weitere Events                                       |
| 18:20 | Adios Skype for Business Online (Dennis Winkelmann)                       |
| 18:30 | Survivable Branche Appliance – Eine Vorstellung von Thomas Poett          |
| 19:00 | <i>Pause</i>  |
| 19:15 | Voice Enabled Channels und Calling App – Ein Überblick (Michael Plettner) |
| 20:45 | Offene Runde  |





# Talk Microsoft 365 – Vote for us



## Best Community Podcast

The Best Community Podcast Award celebrates the podcast (audio or video) that the community decides offers the most valuable and rich content that helps others to understand Microsoft Technologies and the industry better.

The screenshot shows a voting interface for the "Best Community Podcast" award. At the top, it says "Best Community Podcast". Below this, there are five nomination options, each with a small icon and the name of the podcast: "O365Eh!", "All About 365", "GreyHatBeard", "Talk Microsoft 365", and "UCStatus Podcast". A man with a beard and a red shirt is visible in the background, speaking into a microphone. At the bottom of the interface, there are social media icons for Facebook, Twitter, LinkedIn, WhatsApp, and Email. The text "Tech Community 2021 Awards" and "Sponsored By: Commsverse" is also visible.

### Nominations Are:

Please choose who you want to vote for

- O365eh!
- GreyHatBeard
- All About 365
- Talk Microsoft 365

Place My Vote!





# Adios Skype for Business Online



- Was passiert zum 31.7?
  - "Volle Funktionalität" von SfB Online bis zu diesem Datum
  - Ab jetzt werden keine Drittanbieter Konferenzbrücken mehr unterstützt
  - Kein Cloud Connector (CCE) oder Hybrid Voice Scenarios
  - Skype Meeting Broadcast
  - User im Modus Teams Only können nicht mehr in einen anderen Modus wechseln





# Adios Skype for Business Online

- Und was ist mit Hybrid?
  - Wird weiterhin unterstützt
  - Benutzer können nur noch SfB on prem (mit Koexistenz Teams) oder Teams Only nutzen (ihr solltet also alle Online User aus dem Mode mit SfB Online Beteiligung entweder in Teams only setzen oder zurück on prem migrieren)
  - Interop (Teams <-> SfB on prem) wird weiter unterstützt
  - Move-CsUser wird nun immer nach Teams geschoben (auch ohne – MoveToTeams)
  - <https://docs.microsoft.com/en-us/skypeforbusiness/hybrid/plan-hybrid-connectivity#implications-of-the-upcoming-retirement-of-skype-for-business-online>





# Adios Skype for Business Online

- Was muss ich also nun beachten?
  - Um fremdgesteuerte Migrationen zu vermeiden sollten alle User bis hierhin im Teams Only Modus sein oder noch in SfB on prem gehostet (-> mit Coexistenz Mode)
  - 90 Tage bevor ihr hart migriert werdet, bekommt ihr eine "Plan for Change" Notifikation im Message Center
    - Technische Unterstützung erhaltet ihr durch Microsoft (nicht für Hybrid):
      - <https://docs.microsoft.com/en-us/microsoftteams/upgrade-assisted>
    - Start ab August 2021





# Feedback gewünscht und benötigt



A woman with curly hair, wearing a blue blazer, stands at the front of a meeting room, pointing at a whiteboard. She is addressing a group of four people seated around a long table. The room is bright, with large windows in the background. The whiteboard has handwritten notes including 'MEETING TODAY', 'APPS', 'SUMMER VACATION', 'WEEKLY AGENDA', and 'BONUS'.

# Survivable Branche Appliance

Thomas Poett

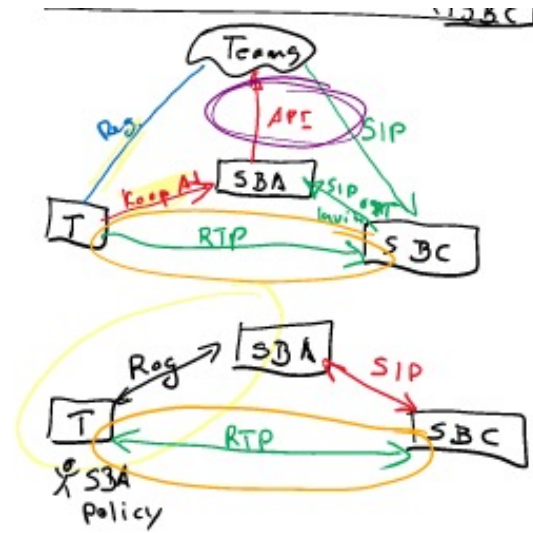
# Zeichnung aus dem Event

Media Bypass!  
TLS v1.2 (inval)

Windows + macOS

Outgoing Calls  
Incom. Calls  
Hold & Resume

⇒ CDR



NOTE:

```
Set-CsTeamsSurvivableBranchAppliancePolicy -
Identity Office1 -BranchApplianceFqdns
@{remove="sba1.uclabs.blog"}
Set-CsTeamsSurvivableBranchAppliancePolicy -
Identity Office1 -BranchApplianceFqdns
@{add="sba1.uclabs.blog"}
```

```
Grant-CsTeamsSurvivableBranchAppliancePolicy -
PolicyName CPH -Identity user@uclabs.blog
```

Note:

```
Grant-CsTeamsSurvivableBranchAppliancePolicy -
PolicyName $Null -Identity user@uclabs.blog
```

Teams

1) SBA activate

```
New-CsTeamsSurvivableBranchAppliance -Fqdn
sba1.uclabs.blog -Description "SBA 1"
```

2) SBA Policy to User

```
New-CsTeamsSurvivableBranchAppliancePolicy -
Identity Office1 -BranchApplianceFqdns
"sba1.uclabs.blog"
```

Azure


APP





# Feedback gewünscht und benötigt



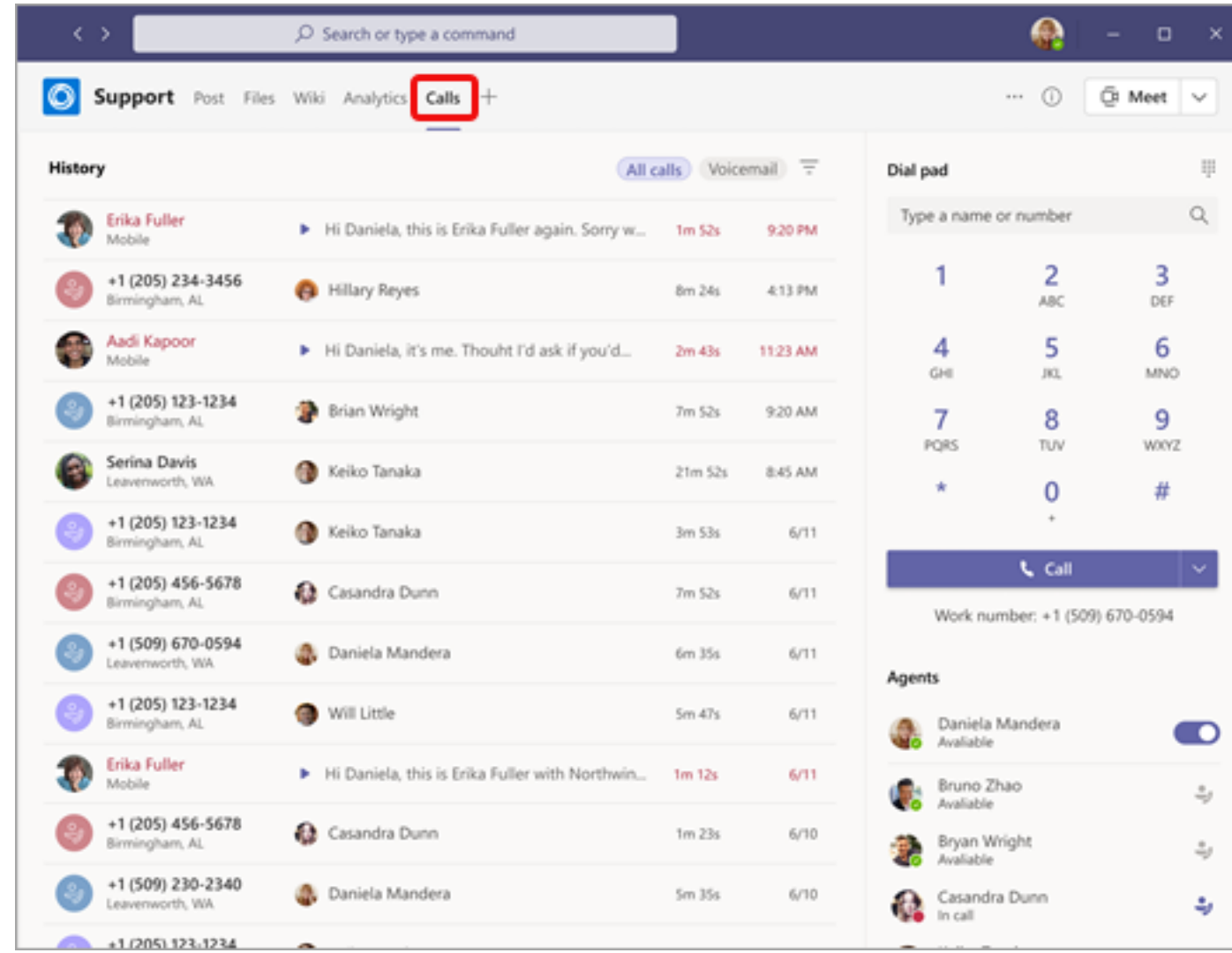
A woman with curly hair, wearing a blue blazer, stands at the front of a meeting room, pointing at a whiteboard. She is addressing a group of five people seated around a long table. The room has large windows on the left side, and the whiteboard contains handwritten notes and diagrams. The overall atmosphere is professional and collaborative.

# Voice Enabled Channels und Calling App

Ein Überblick

# Voice enabled channels

- Bis zu 200 Agenten in einem Kanal
- Einfache Sichtbarkeit für Call Queues
- Client Support:
  - Windows
  - Mac



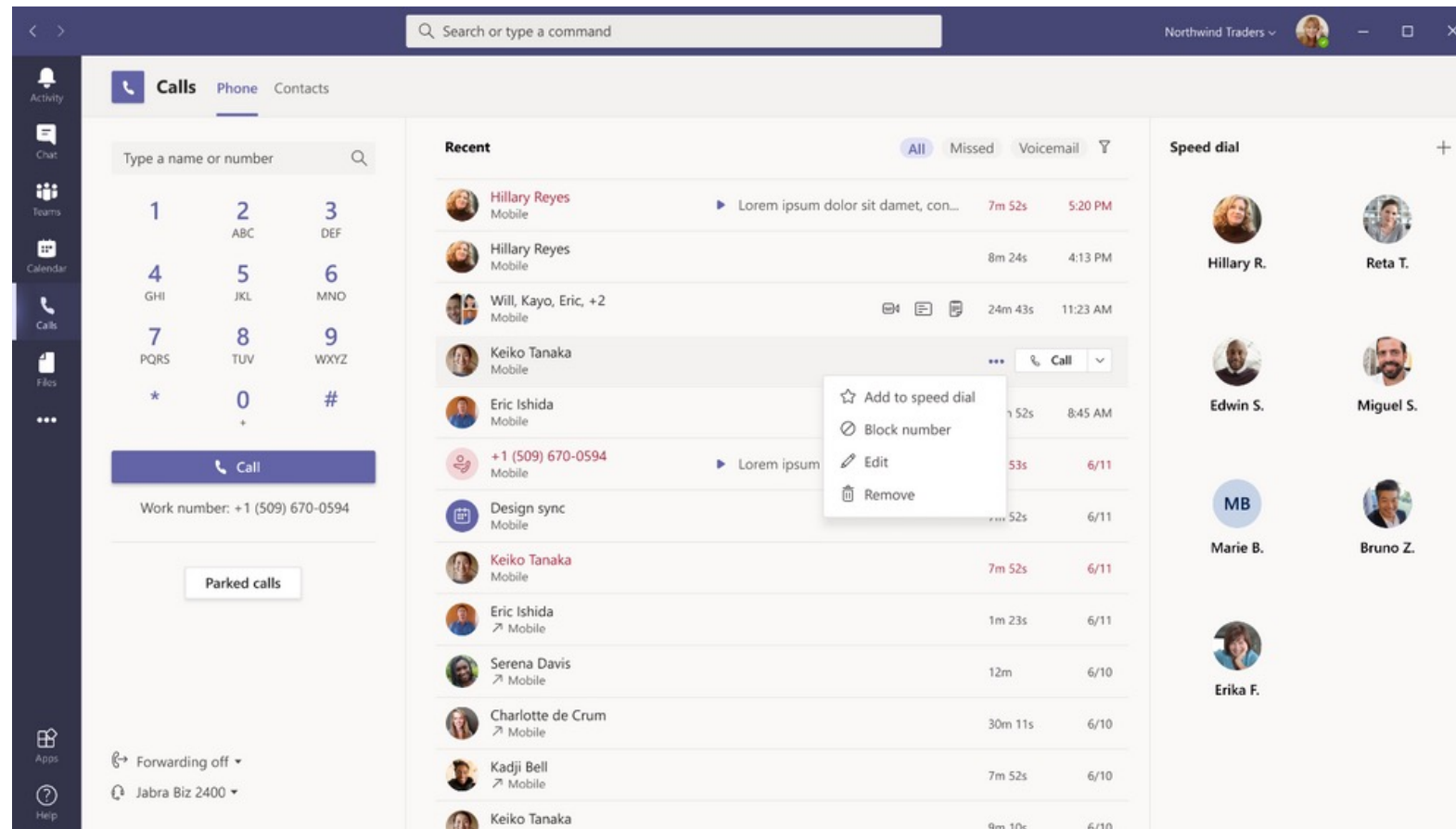


# Microsoft Teams – neue Call App

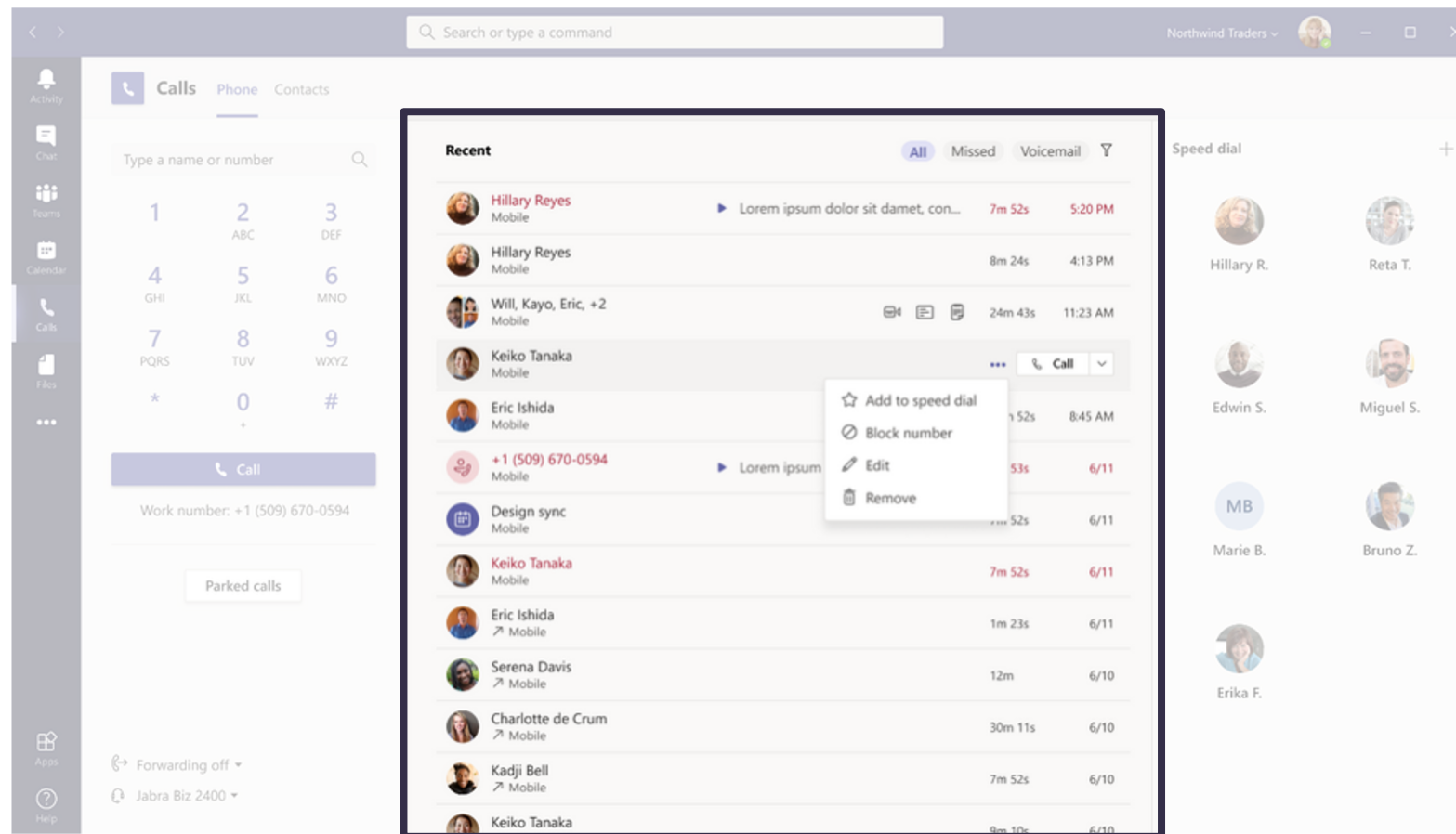
- Komplette überarbeitete Call App angekündigt
  - Sie ist endlich da!
- Neue App soll die Telefonie mit Teams vereinfachen
- Einfacher in Handhabung, weniger Kontent-Switching



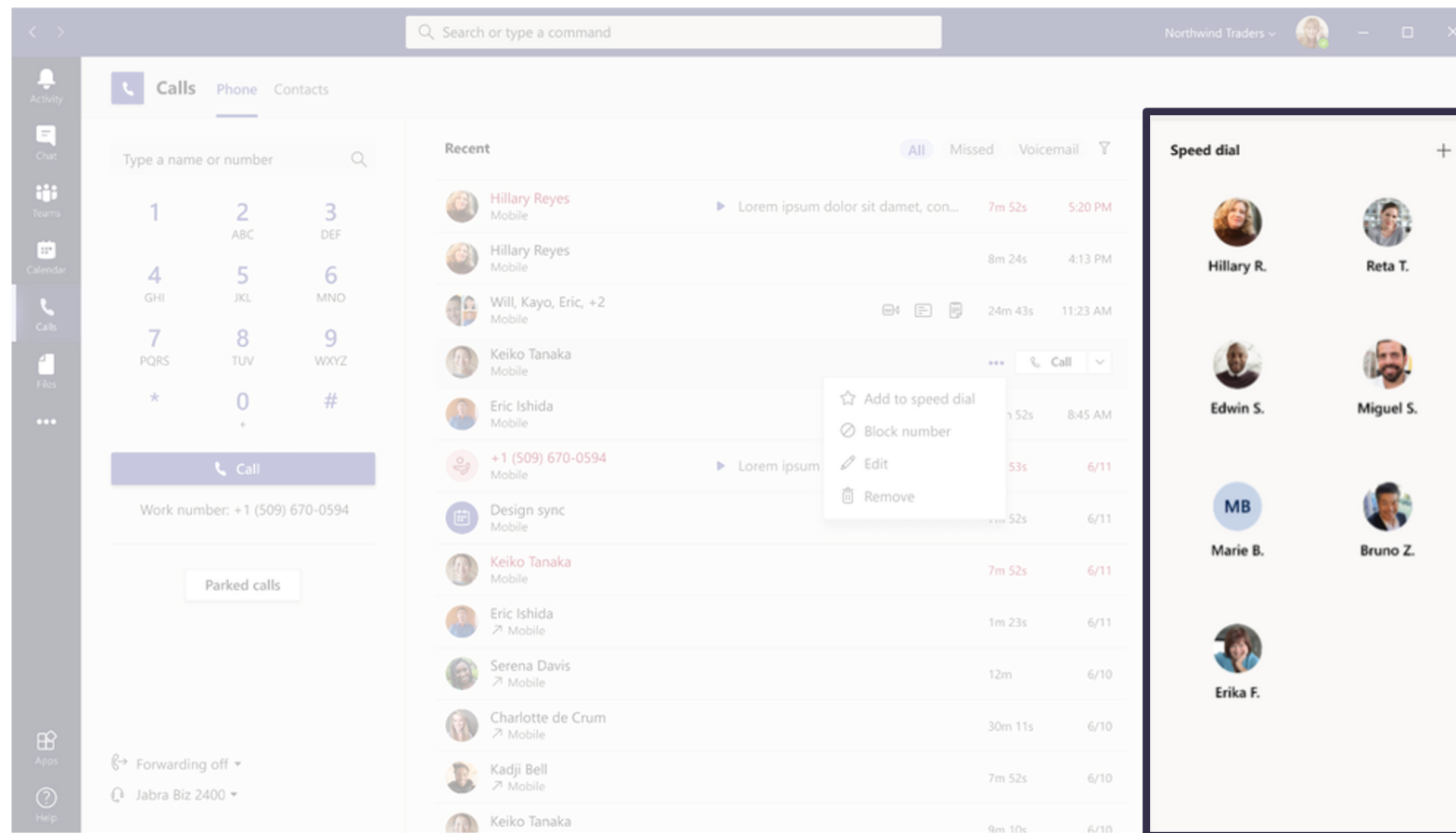
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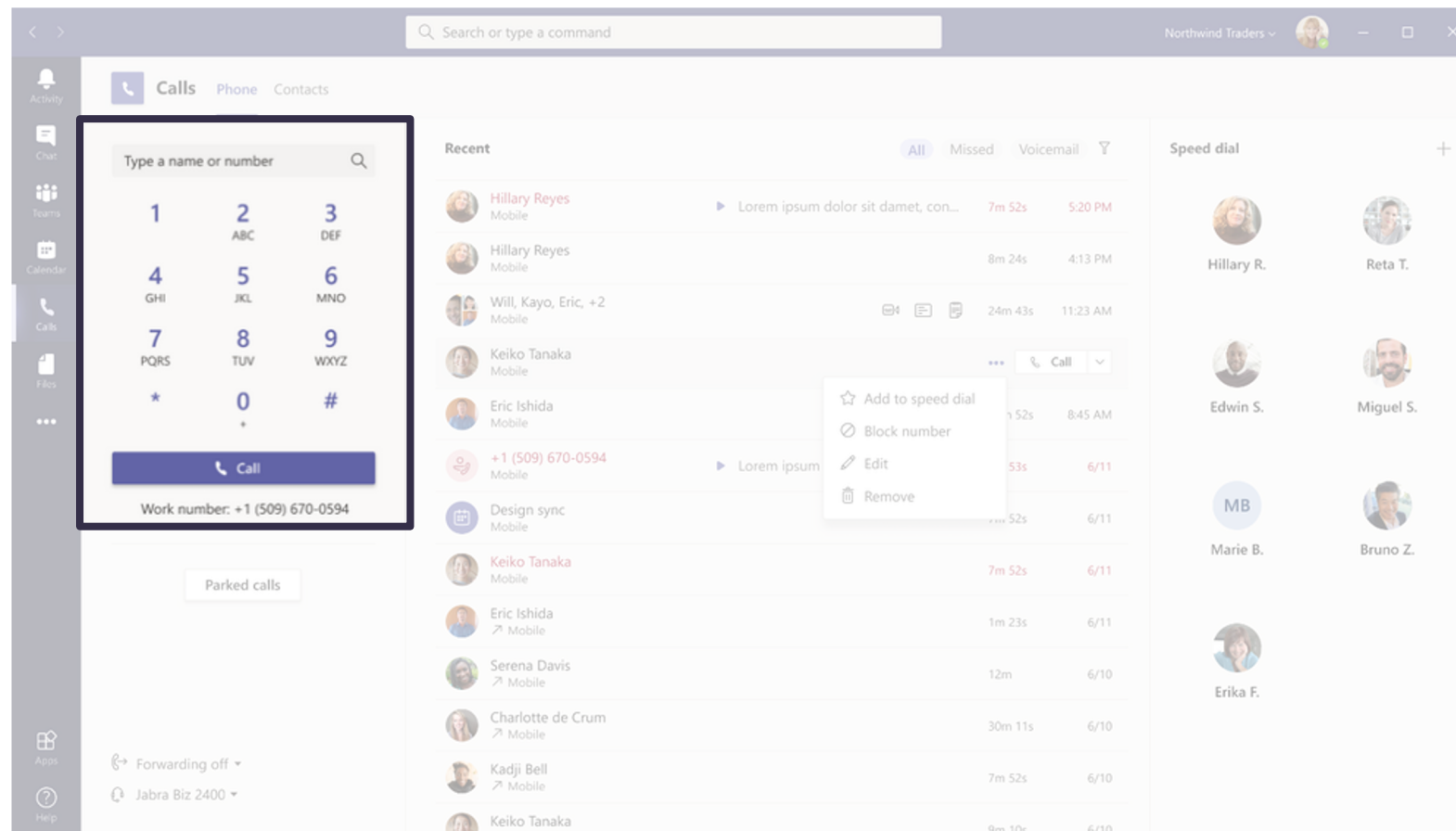


# Microsoft Teams – new call app

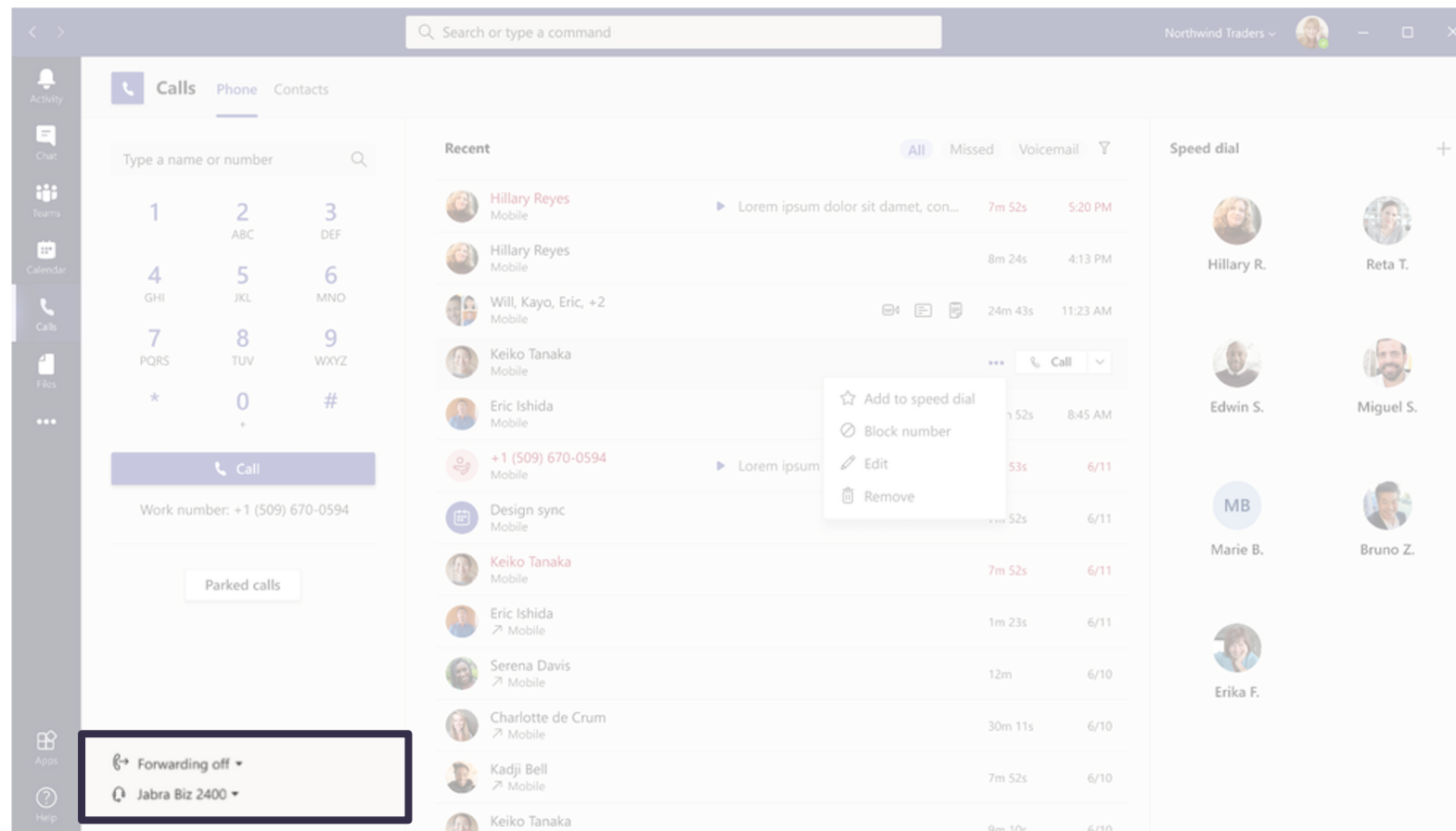




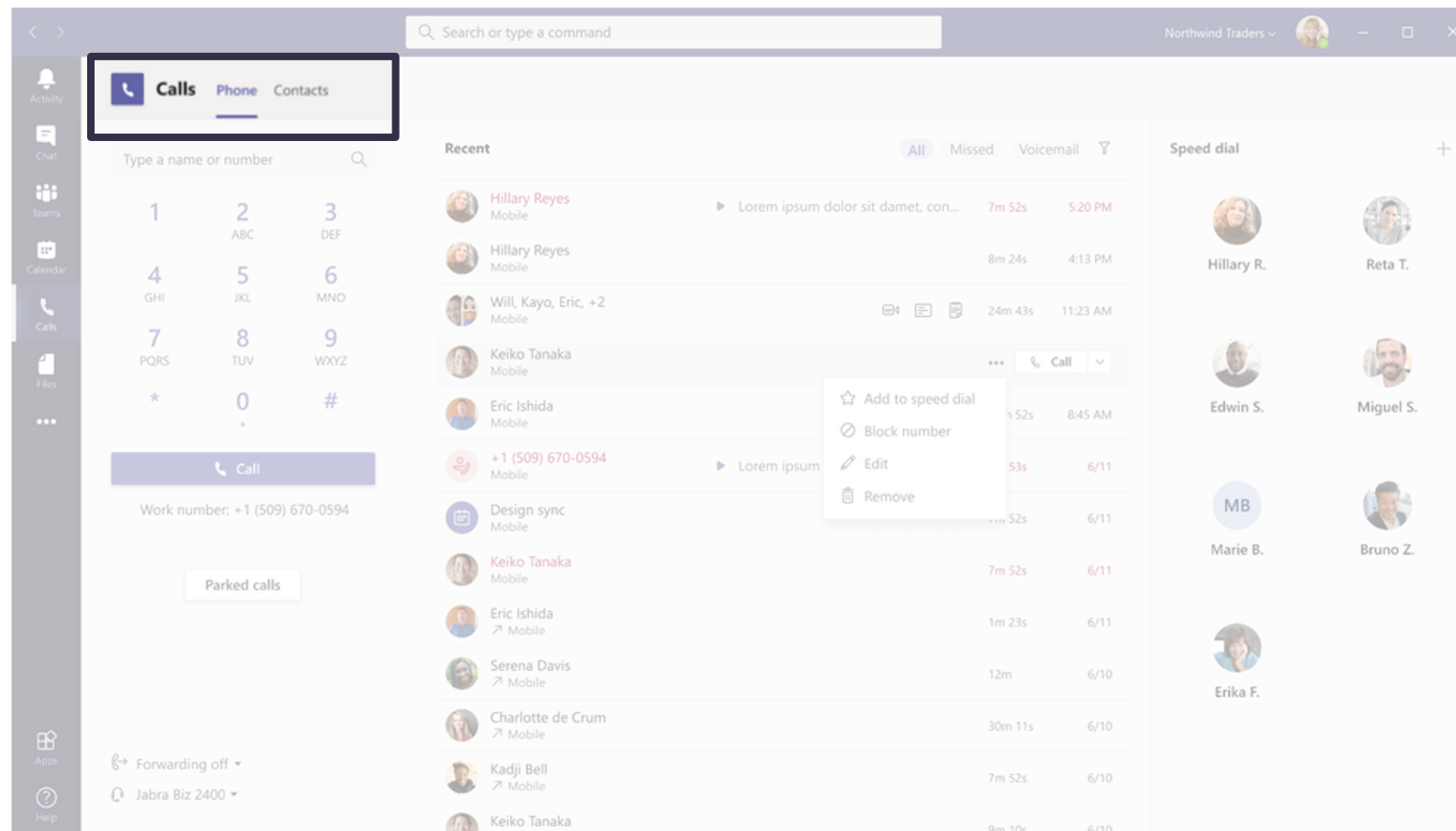
# Microsoft Teams – new call app



# Microsoft Teams – new call app



# Microsoft Teams – new call app



# Feedback gewünscht und benötigt





# WERBUNG: Nächste Events

- SharePoint Saturday (29.05.) ([LINK](#))
- M365 Chicago (04.06.) ([LINK](#))
- 3rd Cloud 8 (04.06.) ([LINK](#))
- Teams User Group Nürnberg (08.06.) ([LINK](#))
  - Community Bot for OneDrive (Hans Brender)
  - News from MS Build
- Teams User Group – What's new (09.06.) ([LINK](#))
- Teams UserGroup Berlin (10.06.) ([LINK](#))
  - Ein Abend mit Mr. OneDrive
- M365 Summit (15.06.) ([LINK](#))





# Community Tenant

wanna join? -

<https://bit.ly/Community-Tenant>



# Link-Sammlung aus dem Event

- [Direct Routing SBA - Microsoft Teams | Microsoft Docs](#)
- [Client App in Azure AD](#)
  
- [Create a call queue in Microsoft Teams - Microsoft Teams | Microsoft Docs](#)
- [Manage your support call queue in Teams - Office Support \(microsoft.com\)](#)





