



User group

Germany

Microsoft

Teams

WhatsNew!  
Monthly Event



# Agenda

- WERBUNG, Werbung, Werbung, ...
- What's New in February
  - Chat and Collaboration
  - Meetings
  - Teams Rooms and Devices
  - Teams Phone
  - Webinars and Town Halls
  - Mobile
  - Collaborative Apps
  - Frontline Worker Solutions
  - Virtual Appointments







WERBUNG in  
eigener Sache:  
Teams UG

UserGroup

Germany



Microsoft

Team

- Teams UG Website Umzug auf:

<https://teams-ug.eu>

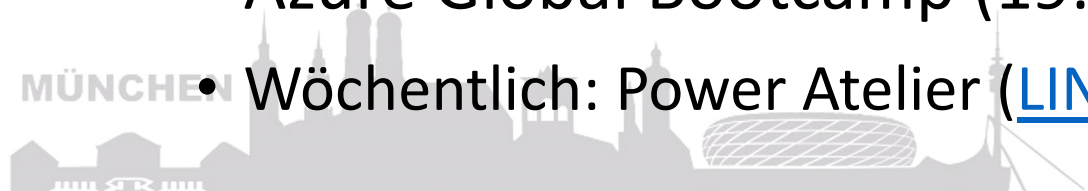
# WERBUNG in eigener Sache: Talk Microsoft 365

- <https://talkm365.net> |  @talkm365
- Talk Format von Thorsten und mir
- Themen rund um Microsoft 365
- Specials zu besonderen Themen / Events
- Verfügbar als Videos, Podcasts und Stream
  - <https://youtube.talkm365.net>
  - Podcast z.B. via Spotify, Apple Podcasts, etc.  
[Talk Microsoft 365 \(letslisten.fm\)](https://letslisten.fm/talk-microsoft-365)



# WERBUNG: Nächste Events

- OKR Community Hannover (12.03.) - ([LINK](#))
  - OKRvolution durch KI - schneller zu besseren OKR-Sets?
- EXUSG Meetup Q1 2024 (21.03.) – ([LINK](#))
- Azure AI, Copilot and Data Platform (26.03.) – ([LINK](#))
- M365 Café - Das neue Outlook (27.03.) – ([LINK](#))
  - Sven Vandreike (Skillnovo GmbH) / Raphael Köllner (KöllnService GmbH)
- Office 365 Meetup - Mailcompliance und Security (03.04.) – ([LINK](#))
  - Jann Ruest
- M365 Café - M365 Automation mit PowerShell (10.04.) – ([LINK](#))
- Azure Global Bootcamp (19.04.) – ([LINK](#))
- Wöchentlich: Power Atelier ([LINK](#))



# Chat & Collaboration





# New Copilot experience in Microsoft Teams Chat

The screenshot displays the Microsoft Teams chat interface. On the left, a sidebar shows navigation options: Activity, Chat, Teams, Calendar, Calls, and OneDrive. The main chat window is titled 'Copilot' and shows a conversation about project planning. A user asks: 'When did Mona say that planning starts for the Summit Center project and what is the timeline mentioned in the 2023 Project Planning Document?'. Copilot responds with a detailed summary of a meeting and a list of action items.

**Chat**

**Copilot**  
Planning for Summit Center Project

September 21, 2023, 1:30 PM

When did Mona say that planning starts for the Summit Center project and what is the timeline mentioned in the 2023 Project Planning Document?

The meeting began with introductions and a warm welcome. The construction design was then presented to the customer, which included all relevant design features and requirements. <sup>1</sup> The customer was able to ask questions and provide feedback regarding the design.

**Action Items:**

- The design team will explore options to address the customer's concerns about the timeline and budget. <sup>1</sup>
- The customer will provide any additional feedback or requirements to the design team within two weeks. <sup>1</sup>
- The design team will provide updated plans to the customer within four weeks. <sup>2</sup>

The meeting was productive and all concerns were addressed. The design team and customer will continue to work together to ensure the successful completion of the project. meeting began with introductions and a warm welcome. The construction design was then presented to the customer, which included all relevant design features and requirements. The customer was able to ask questions and provide feedback regarding the design.

Copy Edit in Loop

2 references 1 of 20 responses AI-generated content may be incorrect

Catch me up on the meeting I missed this morning How do I write a Contoso project brief? What are the OKRs this quarter? Brainstorm ideas for a virtual team bonding activity

# Remove items from your activity feed

The screenshot displays the Microsoft Teams interface. On the left is the navigation pane with icons for Activity, Chat, Teams, Calendar, Calls, Files, and Apps. The main area is split into two panes: 'Activity' and a chat window for 'Aaron Buxton'.

**Activity Feed:**

- Serena mentioned you 9:00 AM: Can you take a look at this latest fil... Chat with Serena
- Aaron mentioned you** 9:00 AM: Hey Daniela, Krystal is looking for... Chat with Aaron
- Krystal mentioned everyone**: Our meeting from last week was ext... Design discussions
- Will posted 9:00 AM: I've attached the file we discussed t... Northwind Traders > Marketing
- Alvin posted an announcement 3:08 PM: We're going live with our latest pro... Yammer Communities
- Darren mentioned Acc\_all 1:29 PM: Hi Acc\_all! This month's all hands ... Microsoft > Accounting
- Sarah +2 reacted 3:05 PM: I prefer the blue one Chat with Reta, Miguel +3
- Keiko replied 1:29 PM: Sharing the notes from our meeting... Microsoft > Design

**Chat Window (Aaron Buxton):**

- 5/12, 9:15 AM: [Reaction]
- Today, 10:55 AM: Hey Daniela, Krystal is looking for us to share an update with the client on Friday... I wasn't sure if you were feeling ready yet? I know there was a lot of feedback coming out of last week's review
- 11:00 AM: Don't worry, the team should be ready by then. I'm confident this next review will go well given that the last review was mostly minor solve-able details. The team has been pretty awesome and jamming. The client wasn't expecting us to be ready until middle of October
- Aaron Buxton 11:05 AM: Thank you for always being so positive! I will let Krystal know
- Here is the latest spec doc we reviewed with the engineers this morning: New Feature Spec.docx [Attachment: New feature spec Personal > MarieBeaudouin]
- We haven't had a break in awhile

A context menu is open over the activity item 'Aaron mentioned you', showing options: 'Mark as unread' and 'Remove' (highlighted with a red box).



# Control activity notifications from the activity card

The screenshot displays the Microsoft Teams interface. On the left, the 'Activity' pane lists several notifications. A context menu is open over the notification 'Alvin posted an announcement', showing options: 'Mark as unread', 'Notifications settings', and 'Turn off Viva Engage'. The main chat area shows a conversation with Aaron Buxton. A message from Aaron is highlighted with a red box: 'Hey Daniela, Krystal is looking for us to share an update with the client on Friday..'. Below it, a response says: 'I wasn't sure if you were feeling ready yet? I know there was a lot of feedback coming out of last week's review'. Another message from Aaron says: 'Don't worry, the team should be ready by then. I'm confident this next review will go well given that the last review was mostly minor solve-able details. The team has been pretty awesome and jamming.' A third message from Aaron says: 'The client wasn't expecting us to be ready until middle of October'. A fourth message from Aaron says: 'Thank you for always being so positive! I will let Krystal know'. A fifth message from Aaron says: 'Here is the latest spec doc we reviewed with the engineers this morning: New Feature Spec.docx' with a file attachment 'New feature spec'. A sixth message from Aaron says: 'We haven't had a break in awhile'.

Activity

- Serena mentioned you 9:00 AM  
Can you take a look at this latest fil...  
Chat with Serena
- Aaron mentioned you 9:00 AM  
Hey Daniela, Krystal is looking for us...  
Chat with Aaron
- Will posted 9:00 AM  
I've attached the file we discussed t...  
Northwinc Traders > Marketing
- Alvin posted an announcement 3:08 PM  
We're going live with our latest pro...  
See LLC
- Keiko replied 1:29 PM  
Sharing the notes from our meetin...  
Microsoft > Design
- Darren mentioned Microsoft 1:29 PM  
Hi everyone! This month's all hands ...  
Microsoft > Accounting
- Voice mail from Adi 1:29 PM  
(121)-489-1932
- Krystal mentioned Tallspin Toys 3:00 PM  
Our meeting from last week was ext...  
Tallspin Toys > Marketing

Search

Aaron Buxton Chat Files +

9/12, 9:12 AM

Today, 10:55 AM

Aaron Buxton 10:55 AM  
Hey Daniela, Krystal is looking for us to share an update with the client on Friday..

I wasn't sure if you were feeling ready yet? I know there was a lot of feedback coming out of last week's review

11:00 AM

Don't worry, the team should be ready by then. I'm confident this next review will go well given that the last review was mostly minor solve-able details. The team has been pretty awesome and jamming.

The client wasn't expecting us to be ready until middle of October

Aaron Buxton 11:05 AM  
Thank you for always being so positive!  
I will let Krystal know

Here is the latest spec doc we reviewed with the engineers this morning: New Feature Spec.docx

New feature spec  
Personal > Microsoft

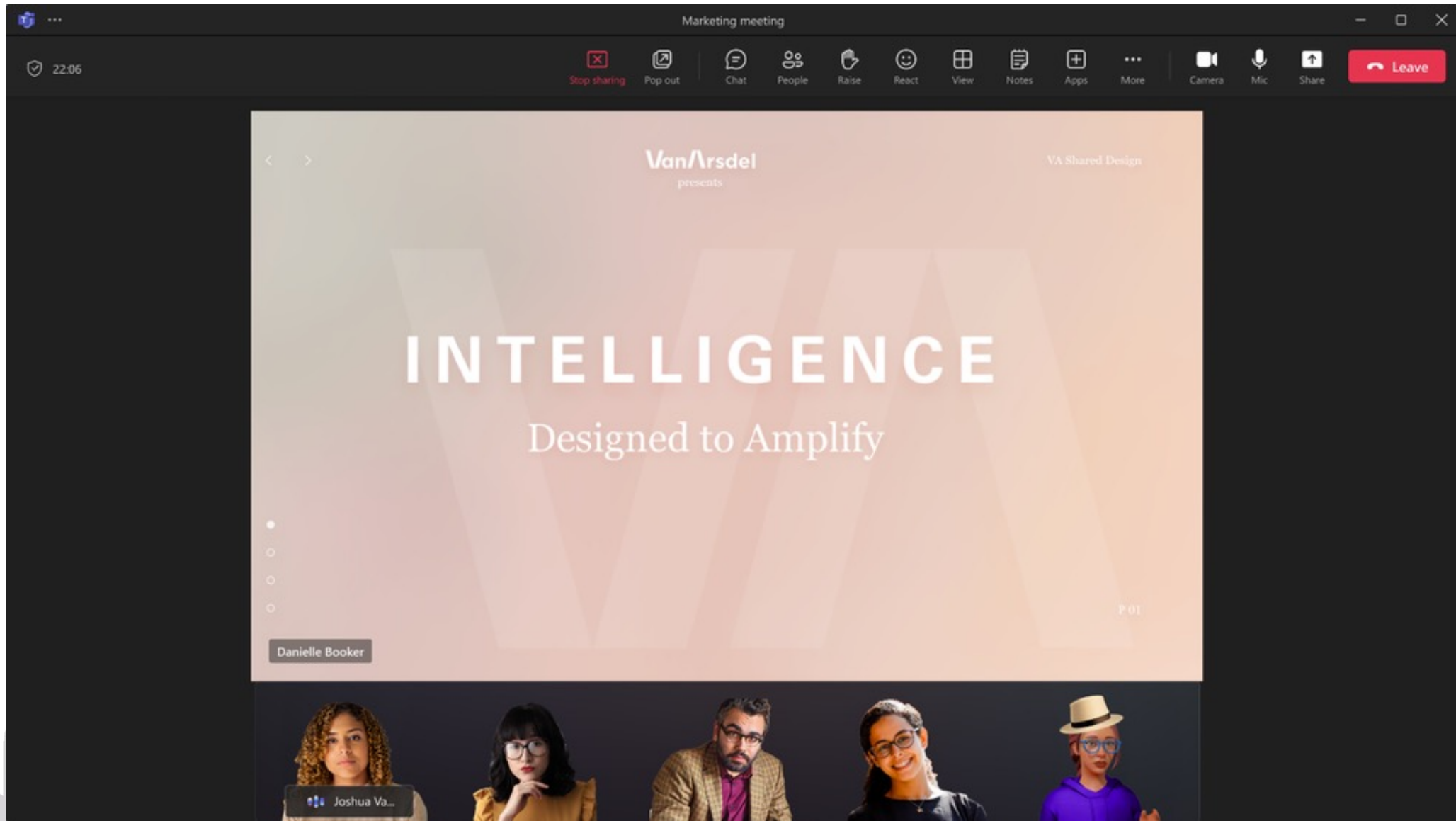
We haven't had a break in awhile

Mark as unread  
Notifications settings  
Turn off Viva Engage

# Meetings



# New layout for content sharing in Together mode

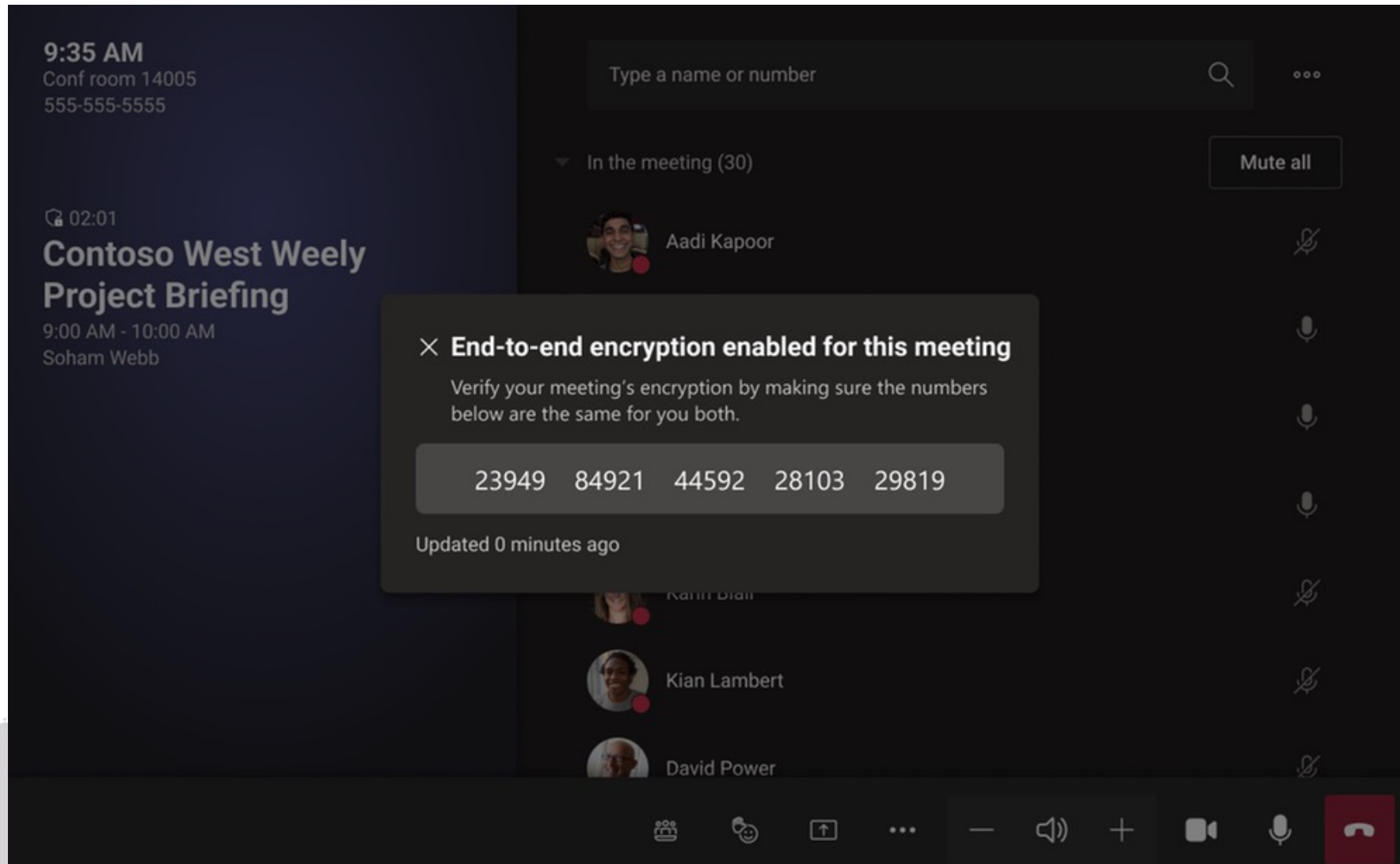


# Teams Rooms and Devices

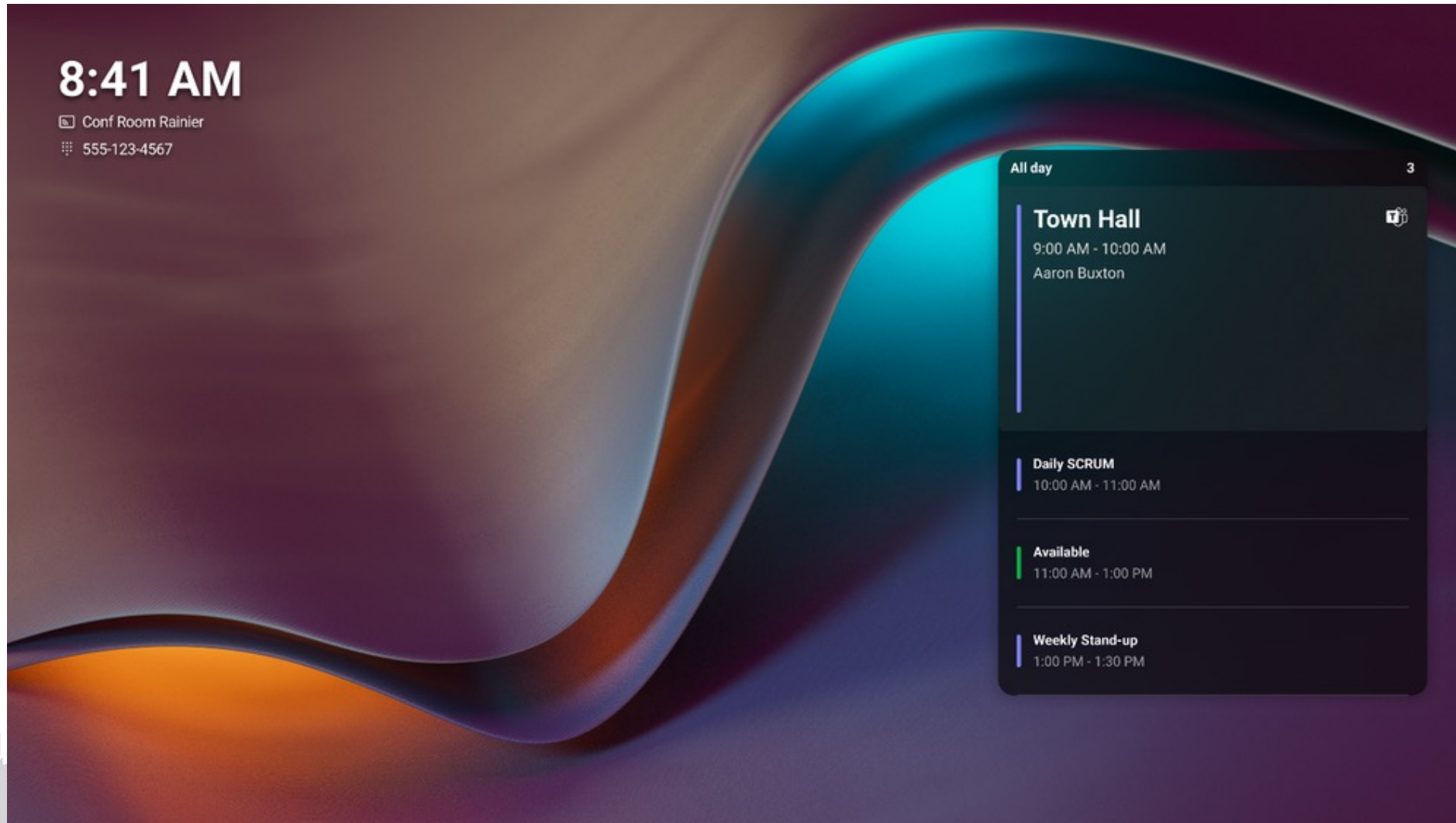




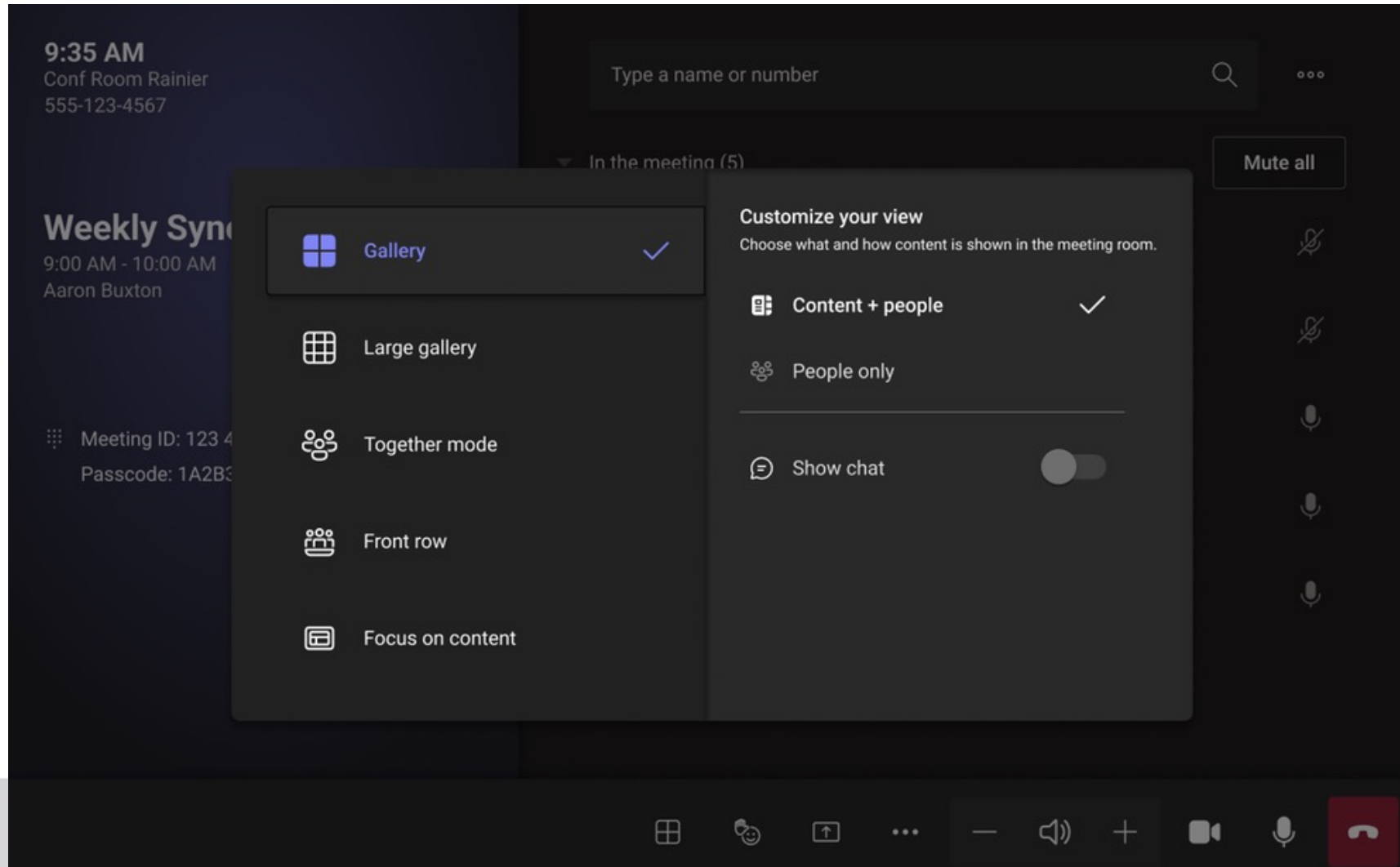
# Teams Premium meeting protection on Teams Rooms on Android



# New calendar views on Teams Rooms on Android



# Customizable meeting views for Teams Rooms on Android



# Teams Rooms and Devices

- Control your Teams Room with your Windows PC on both Windows and Android
- Improvements to Teams Rooms on Android with the 2024 Update 1 Release
- Daily maintenance restart window for Teams Rooms on Android devices





# Certified Devices



# AudioCodes RXV81B10



[Learn more about the AudioCodes - RXV81 B10](#)

# Teams Biamp Devio SCX



[Learn more about the Biamp - Devio SCX Medium Teams Room System](#)



# Yealink BH70





# EPOS IMPACT 700



# EPOS IMPACT 860T



[Learn more about the EPOS - IMPACT 800 Series - Premium microphone for open office](#)



# Teams Phone



# Private line

The screenshot displays the Microsoft Teams interface for the 'Calls' section. On the left, there is a navigation pane with icons for Activity, Chat, Teams, Calendar, Calls, Files, and Apps. The main area is titled 'Calls Personal' and features a numeric keypad for dialing. Below the keypad, it shows the 'Work number: +1 858-555-4540' and a 'Parked calls' button. At the bottom left, there are status indicators for location (15550 NE Turing St, Redmond, ...), forwarding settings (Don't forward), and audio settings (PC Mic and Speakers).

The central 'History' section shows a list of missed incoming calls. The first call is from Grady Archie (+1 425-555-2173) on Thursday. The second call is from +1 425-555-2173 (External) on Wednesday, marked as 'Private line'. This is followed by several other missed incoming calls from various external numbers, some of which were forwarded to voicemail. The list ends with two outgoing calls from Alex Wilber on 9/20/2023, with durations of 10s and 32s.

Caller	Number	Status	Date
Grady Archie	+1 425-555-2173 (External)	Missed incoming	Thursday
+1 425-555-2173 (External)	+1 425-555-2173 (External)	Missed incoming (Private line)	Wednesday
+1 425-555-2173 (External)	+1 425-555-2173 (External)	Missed incoming	Wednesday
+1 720-555-1319 (External)	+1 720-555-1319 (External)	Missed incoming	Tuesday
+1 720-555-1319 (External)	+1 720-555-1319 (External)	Missed incoming	Tuesday
+1 425-555-7455 (External)	+1 425-555-7455 (External)	Forwarded to voicemail	10/9/2023
+1 425-555-7455 (External)	+1 425-555-7455 (External)	Missed incoming	10/9/2023
+1 425-555-6643 (External)	+1 425-555-6643 (External)	Missed incoming (Private line)	10/1/2023
+1 425-555-7733 (External)	+1 425-555-7733 (External)	Forwarded to voicemail	9/28/2023
+1 425-555-7733 (External)	+1 425-555-7733 (External)	Missed incoming	9/28/2023
Alex Wilber		Outgoing	10s 9/20/2023
Alex Wilber		Outgoing	32s 9/20/2023

On the right side, the 'Speed dial' section lists four contacts: Adele Vance, Alex Wilber, Grady Archie, and Lynne Robbins.





# Select IP phone models from Snom compatible with SIP Gateway - Snom D735 IP Phone



# Select IP phone models from Snom compatible with SIP Gateway - Snom D717 IP Phone



# Webinars and Town Halls



# Webinars and Town Halls

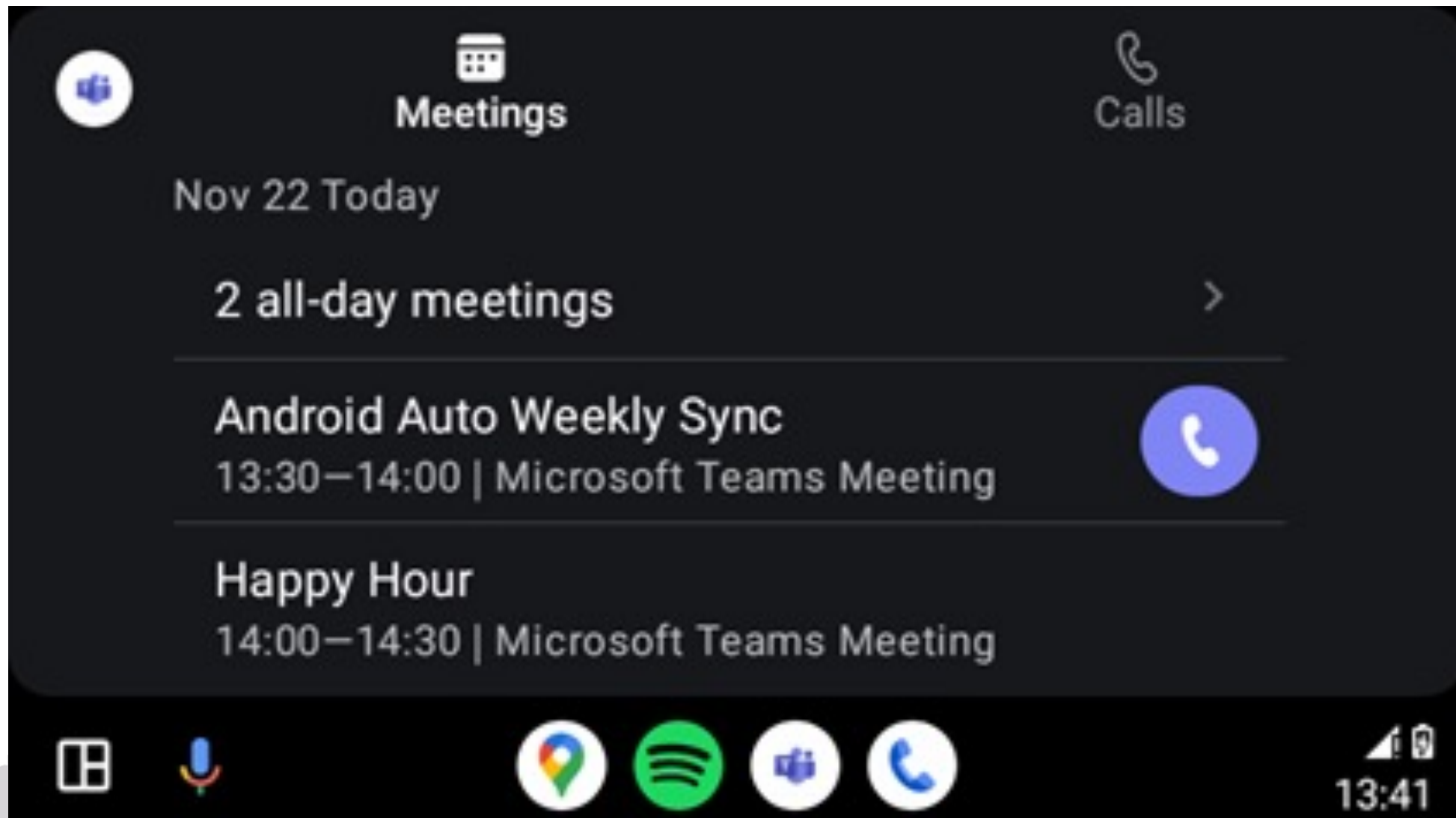
- Meeting options update for Webinars and Town halls
- Registration form updates in Webinars



# Mobile



# Microsoft Teams now supports Android Auto





# Mobile

- Use sensitivity labels to protect your data when you join a Teams meeting on a mobile device
- Add Teams app shortcuts to your home screen on Android



# Collaborative Apps



# AI Assist / Bigtincan / Culture Amp

- [AI Assist](#) by inFeedo is a 24/7 employee support platform powered by Conversational AI
- [Bigtincan app](#) makes it easy for users to access Bigtincan's sales enablement content on a mobile-friendly platform
- [Culture Amp app](#) helps create consistent, meaningful recognition to help improve employee engagement, retention, and performance



# EY Catalyst Connect / Smart Connect for Jira

- [EY Catalyst Connect](#) brings market-leading content, technology, and data analytics directly into the collaborative environment of Microsoft Teams to empower your business
- [Smart Connect for Jira](#). Communicate in Microsoft Teams



# SAP Sales and Service Cloud

View details of all the parties involved in a **case**, **lead**, or **opportunity**

The screenshot displays the SAP Sales and Service Cloud interface within a Microsoft Teams window. The interface is divided into several sections:

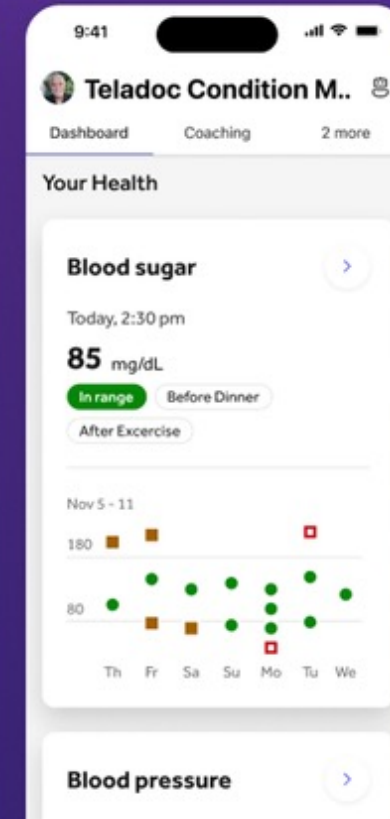
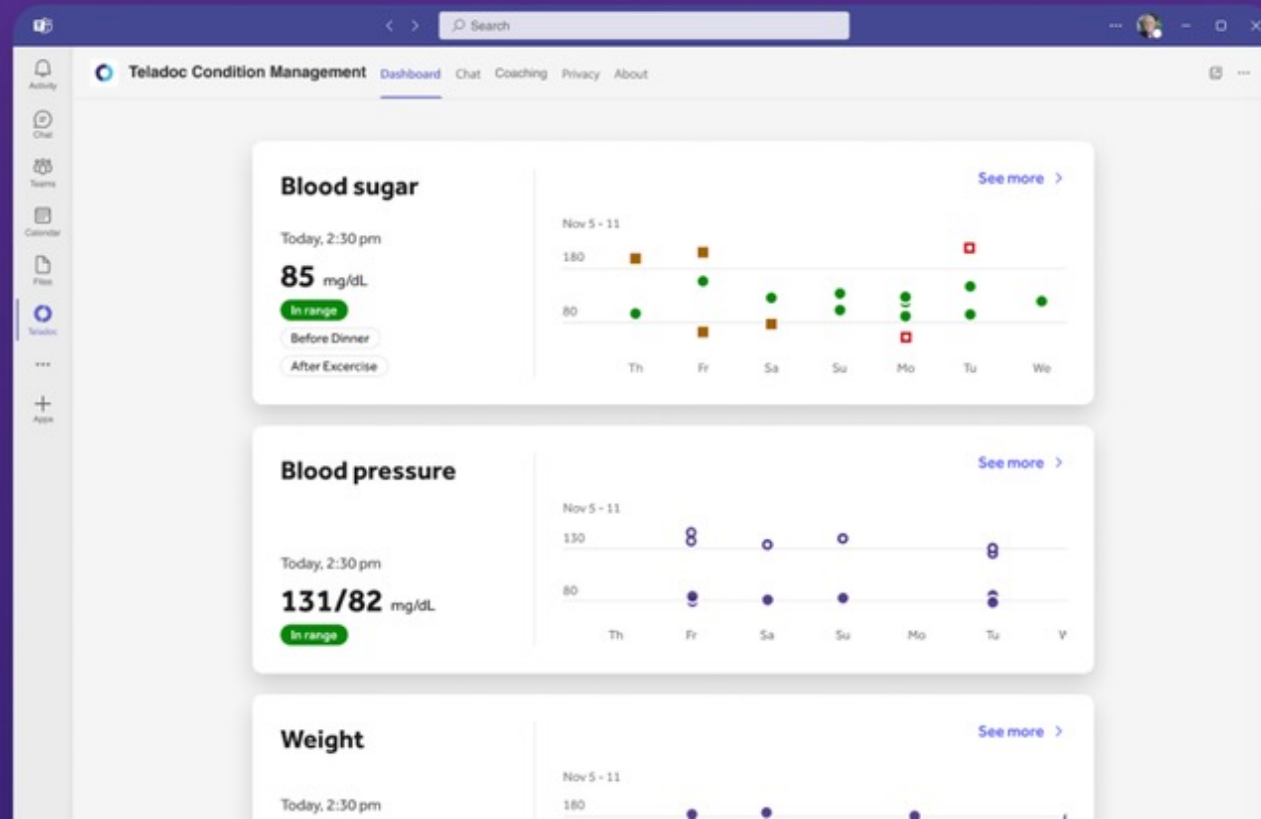
- Case Header:** Shows the case title "Issue with Refrigerator" and ID "ID 4716".
- Case Details:** A table listing key information:

Individual Customer	Account
Kate Jacob	—
Assign To	Reported on
—	1/2/2024, 9:00 AM
Source	Service and Support...
Email	—
Reported By	Created On
—	1/2/2024, 9:00 AM
Service Team	Main Case
—	—
- Case Handling:** A progress bar with three steps: "1 Validate Case \*", "2 Taks Actions \*", and "3 Wrapup\*". Below it, "Information Gathering \*" is shown as the current step, with "Step 1 of 2" and navigation arrows.
- Timeline:** Includes tabs for "General", "Related Entities", and "Case Summ...". A "+ Create" button is visible.
- Next Best Action:** Two buttons: "View Articles about Vibration Issue" and "Connect with Product".
- Involved Parties (5):** Lists two individuals:
  - Kathryn Murphy** (INDIVIDUAL CUSTOMER): 1901 Thornridge Cir. Shiloh, ...
  - Andy Black** (PROCESSOR): 4517 Washington Ave. Manche...
- Knowledge Base:** A sidebar on the right with a search bar "Search articles" and "Recommended Articles (11)". It lists articles such as "Refrigerator Not Cooling: How to troubleshoot" and "7 Common Oven Problems and Solution".



# Teladoc Health Condition Management

See all your data in one place





# Workpath / Zoho CRM for team collaboration

- [Workpath app](#) for Microsoft Teams helps enterprises define and execute strategic goals
- [Zoho CRM](#) is a cloud CRM software provides teams with key business metrics, up-to-date customer information, and collaborative tools for customer communication all within Microsoft Teams



# Virtual Appointments

Microsoft Graph API for SMS notifications in Virtual Appointments



# Frontline Worker Solutions



# Frontline Worker Solutions

- Deploy frontline operational hierarchy in Teams admin center
- Automatic targeting based on roles for frontline



# Aus dem Meeting

- MTRo Budget (Surface Pro 7 mit i7 und 16 GB & Logitech HD Web Cam)
  - <https://thorstenjanssen.medium.com/diy-microsoft-teams-room-console-e53ee259526e>
  - <https://diyChris.com/diy-teams-room-system-on-a-budget/>  
und von MS selbst:
  - <https://learn.microsoft.com/en-us/microsoftteams/rooms/console>



# Reference Links / additional sources

- What's New in Microsoft Teams | February 2024
  - <https://techcommunity.microsoft.com/t5/microsoft-teams-blog/what-s-new-in-microsoft-teams-february-2024/ba-p/4067761>
- Microsoft Teams Phone empowers frontline workers with smart and reliable communication
  - <https://techcommunity.microsoft.com/t5/microsoft-teams-blog/microsoft-teams-phone-empowers-frontline-workers-with-smart-and/ba-p/4067637>
- Microsoft Mesh now generally available in Microsoft Teams
  - <https://www.microsoft.com/en-us/microsoft-365/blog/2024/01/24/bring-virtual-connections-to-life-with-microsoft-mesh-now-generally-available-in-microsoft-teams/>





# Thank you! – Lets connect



**Michael Plettner**

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Consultant bei in2success GmbH



<https://twitter.com/plemich>

