



User group

Germany

Microsoft

Teams

WhatsNew!
Monthly Event



Agenda

- WERBUNG, Werbung, Werbung, ...
- What's New at Enterprise Connect
 - Main news
 - Meeting
 - Chat and Collaboration
 - Webinars and Town Halls
 - Teams Phone
 - Teams and Rooms
 - Security and Privacy
 - New Planner in Teams
- What's New in March
 - Meetings
 - Chat and Collaboration
 - Teams Rooms and Devices
 - Collaborative Apps
 - Frontline Worker Solutions





UserGroup

Germany

WERBUNG in
eigener Sache:
Teams UG

Microsoft Teams

- Teams UG Website Umzug auf:

<https://teams-ug.eu>

WERBUNG in eigener Sache: Talk Microsoft 365

- <https://talkm365.net> |  @talkm365
- Talk Format von Thorsten und mir
- Themen rund um Microsoft 365
- Specials zu besonderen Themen / Events
- Verfügbar als Videos, Podcasts und Stream
 - <https://youtube.talkm365.net>
 - Podcast z.B. via Spotify, Apple Podcasts, etc.
[Talk Microsoft 365 \(lets-cast.fm\)](https://lets-cast.fm/talk-microsoft-365)



WERBUNG in eigener Sache: Decode AI

- Ralf Richter und ich sprechen über AI Themen
- Mit Gästen
- Deutsch und Englisch
- Verfügbar: Überall wo es Podcasts gibt



WERBUNG: Nächste Events

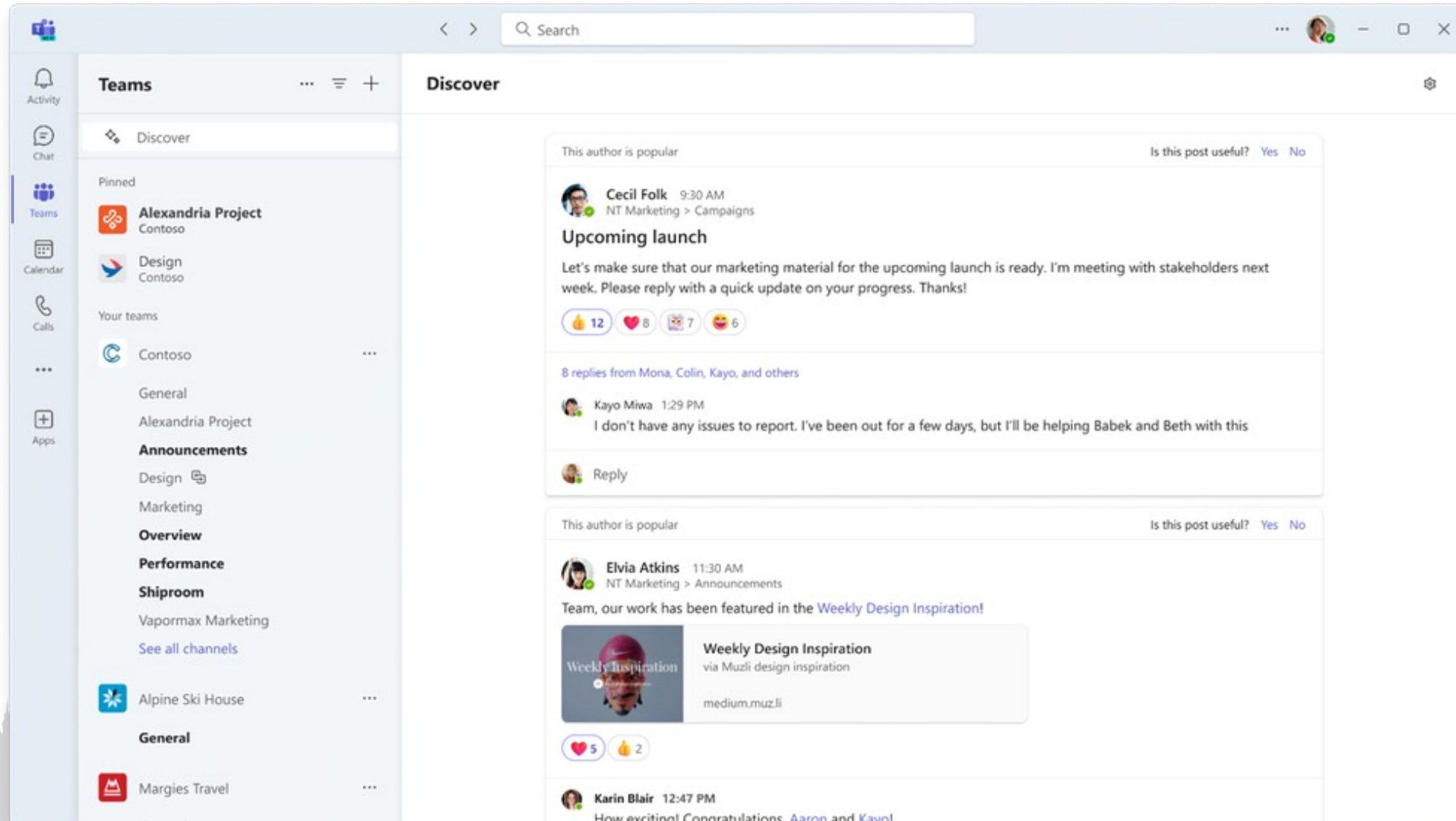
- MSCCCH – Copilot für Microsoft 365 (16.04.) ([LINK](#))
- Azure Global Bootcamp (19.04.) – ([LINK](#))
- Teams UG 35 – Shared Channels und SBCs (24.04.)
 - [Remote Link](#)
 - [OnSite Link München](#)
- Wöchentlich: Power Atelier ([LINK](#))



Main Teams news at Enterprise Connect 2024



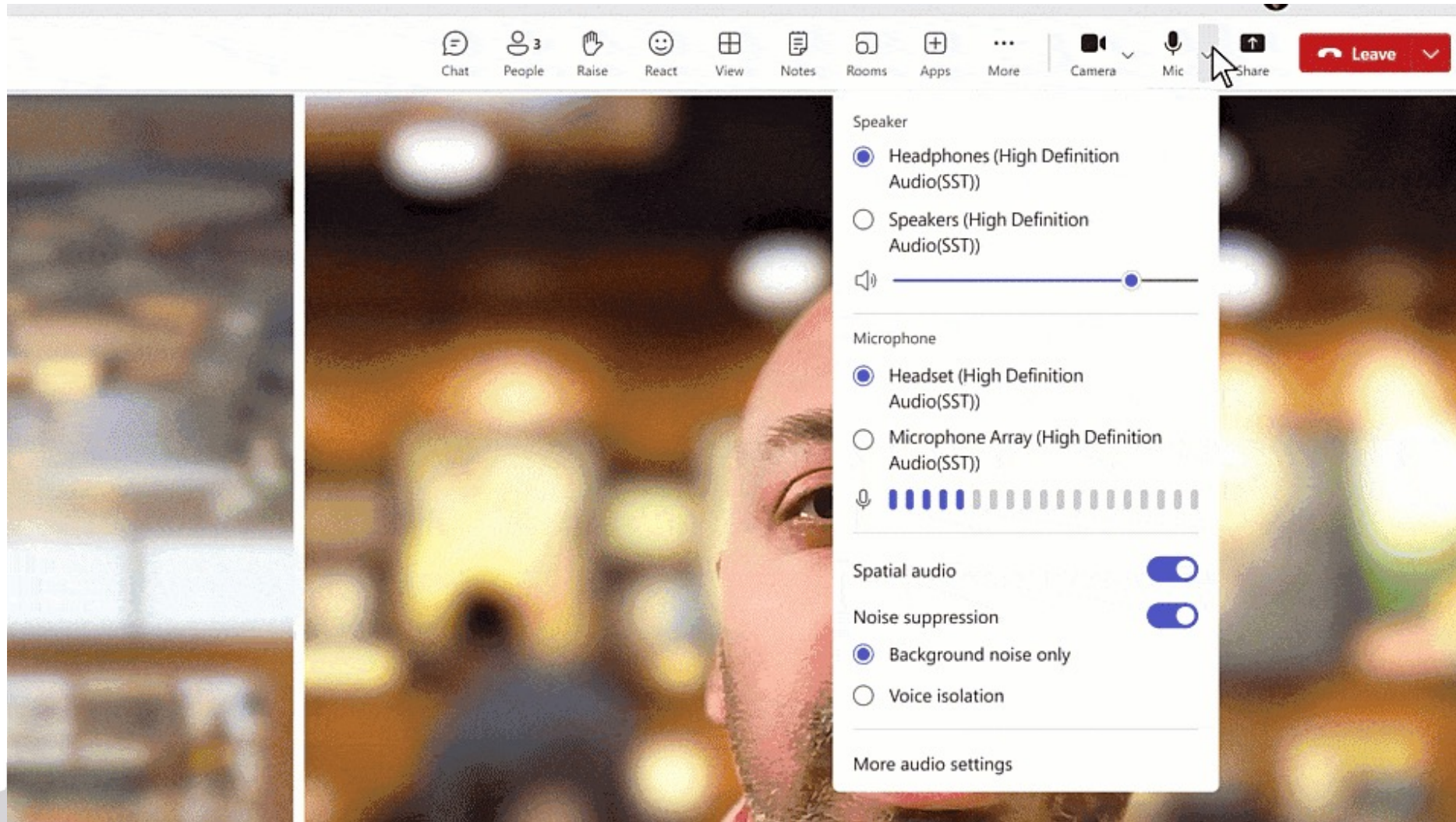
Discover feed in channels



Available now



Voice isolation



Starting in April 2024



Copilot compose enhancements

The screenshot shows a Microsoft Teams chat window titled "Web portal launch". The chat history includes several messages from team members discussing the website's responsiveness and accessibility. A message from Copilot is highlighted, showing a table of key highlights for the web portal launch. The table lists features and their descriptions, such as dynamic home page, user-friendly design, search, security, end-user account access, responsive design, and accessibility. The chat also shows a follow-up message from Pradeep Gupta and a new message being typed in the input field.

Chat History:

- Hollie Rees 2/21 3:35 PM: Yes, absolutely. The site will adjust size based on device and screen size.
- Lynne Robbins 2/21 3:35 PM: We need to be sure the site is accessible too. Probably best to refer to the WCAG guidelines.
- Pradeep Gupta 2/21 3:35 PM: Definitely. I know that is in the works too. I'll check with the dev team and make sure they're using the guidelines.
- Lynne Robbins 2/21 3:35 PM: *Generated by Copilot. Be sure to check for accuracy.*
- This is perfect. Looks like these are the key highlights. I'm planning to call Adele from Fabrikam later and will present this all to her ahead of our meeting next week.
- Pradeep Gupta 2/21 3:40 PM: Looks good to me! Good luck with your call. Let us know if she comes back with any questions we can help answer before the on-site meeting.

Feature	Description
Dynamic home page	Include sections for Products, Services, News, Events, and Testimonials. 1
User-friendly design	Especially important since two distinct pages are being merged. 2
Search	Include a search function on the main page. 3
Security	Include MFA and/or biometric sign-in for users from both companies. 4
End-user account access	After authentication, end-users can access their Account info, Preferences, Orders, Invoices, and Support tickets. 5
Responsive design	The site will adjust size based on device and screen size. 6
Accessibility	Ensure the site is accessible by referring to the WCAG guidelines. 7 8

Input Field: We have a team event next month. We will review the upcoming plans.



Teams Phone service level agreement with 99.999% uptime



99.999% uptime guarantee¹

Microsoft Teams Phone, Teams Calling Plans,
and Audio Conferencing

¹ Service Level Agreement for Microsoft Online Services



Autopilot for Teams Rooms on Windows

- Step 1: [Verify that all prerequisites are met](#)
- Step 2: [Register devices as Autopilot devices](#)
- Step 3: [Create a device group](#)
- Step 4: [Deploy Teams Rooms app update tool](#)
- Step 5: [Create an Enrollment Status Page \(ESP\) profile](#)
- Step 6: [Create and assign Autopilot profile](#)
- Step 7: [Create and assign a Local Administrator Password Solution policy](#)
- Step 8: [Set up Autologin in the Pro Management Portal](#)
- Step 9: [Deploy the device](#)



Intelligent call recap

The screenshot displays the Microsoft Teams interface with the 'Calls' tab selected. On the left is a navigation pane with icons for Activity, Chat, Teams, Calendar, Calls, Files, and Apps. The main area is divided into three sections:

- Keypad:** A numeric keypad with letters assigned to numbers (e.g., 1-ABC, 2-DEF, etc.). Below it is a 'Call' button and the work number '+1 (509) 555-0594'. A 'Parked calls' button is also visible.
- History:** A list of recent calls with filters for 'All', 'Missed', 'Incoming', and 'Voicemail'. The list includes:
 - +1 (509) 555-4925 (Incoming, 1h 10m 2s, 9:20 p.m.)
 - Sarah, Reta, Miguel, +2 (Merged by Darren Mouton, 25m 1s, 8:32 p.m.)
 - Darren Mouton (Forwarded by Babak Shammass, 20m 8s, 7:45 p.m.)
 - Babak Shammass (Outgoing, 7m 52s, 6:30 p.m.)
 - Serena Ribeiro (Outgoing, 7m 52s, 5:40 p.m.)
- Call recap:** A detailed view for the call with Serena Ribeiro. It includes a warning: 'Only the transcript of this call can be recapped'. The recap text is:

Here is a recap of the call:

 - Serena suggests planning a customer appreciation event to strengthen relationships
 - Daniela agrees and suggests a reception with light refreshments and beverages
 - They make a plan to sending out invitations, booking the venue, arranging for entertainment, and preparing gift bags

Follow-up actions include:

 - Book the Downtown Marriot hotel
 - Research caterers and get quotes for the event
 - Send an email with all the details to the team

Buttons for 'Undo', 'AI-generated content may be incorrect', and '2 references' are also present.



Queues app

The screenshot displays the Microsoft Teams Queues app interface. The top navigation bar includes a search bar and window controls. The main header shows the queue name "Contoso bank woodland" and a sub-header "Contoso woodland support".

Quick access: A card for "Contoso bank woodland overview" with 15 items is visible.

Manage queue: A list of agents is shown, including "Reta Taylor (You)" who is "Available" and "Opted-out".

Activity (Last 12 hours, updated 3m ago):

- Waiting calls: 15
- Average call answering time: 4m 12s
- Longest call waiting time: 17m 32s
- Abandoned percentage: 30%

Total offered calls: A donut chart shows 500 total calls, with 200 answered (blue) and 300 unanswered (black).

Unanswered calls: A bar chart shows call volume by reason: Abandoned (30), Overflow (40), Timed out (30), and No agent (40).

Related: A "Settings" button is located at the bottom right of the activity section.

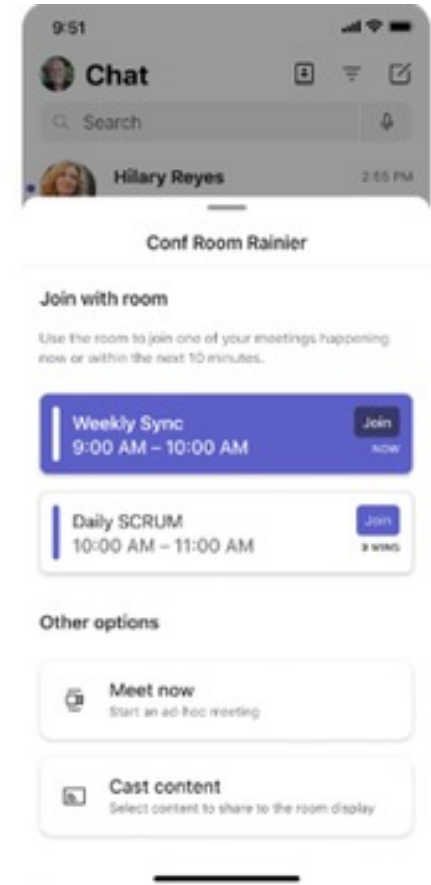
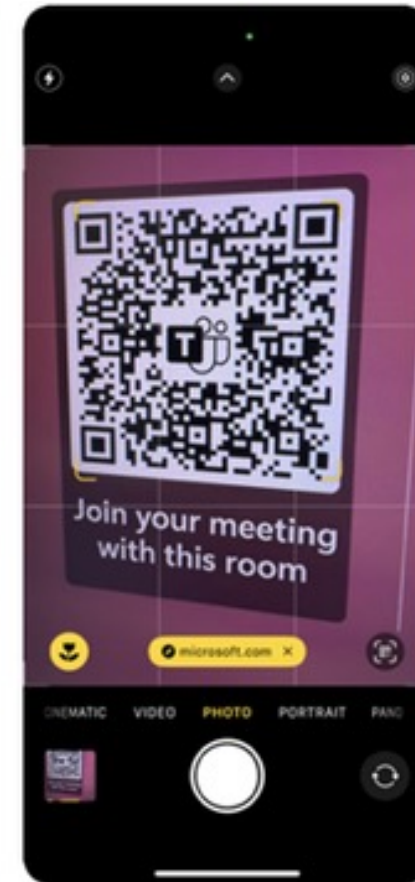
Call List:

Call ID	Type	Time	Duration
+1 (465) 551-4615 (External)	Outgoing	12:30 p.m.	1hr 30m
+1 (465) 551-4615 (External)	Incoming	12:30 p.m.	1hr 30m
+1 (230) 878-8519 (External)	Incoming	12:30 p.m.	1hr 30m
Will, Kayo, Eric, +2	Incoming from Will Little	12:30 p.m.	1hr 30m
Mikhail Kotov	Outgoing	12:30 p.m.	1hr 30m
+1 (263) 952-6921 (External)	Transferred by Andre Lawson	12:30 p.m.	1hr 30m
+1 (263) 952-6921 (External)	Forwarded by Hillary Reyes	12:30 p.m.	1hr 30m

Bottom Bar: A "Dialpad" icon is visible at the bottom left.



Join meetings with a QR code on Teams Rooms on Windows and Android



Automatic camera switching for IntelliFrame



later this year

Multiple camera view selection



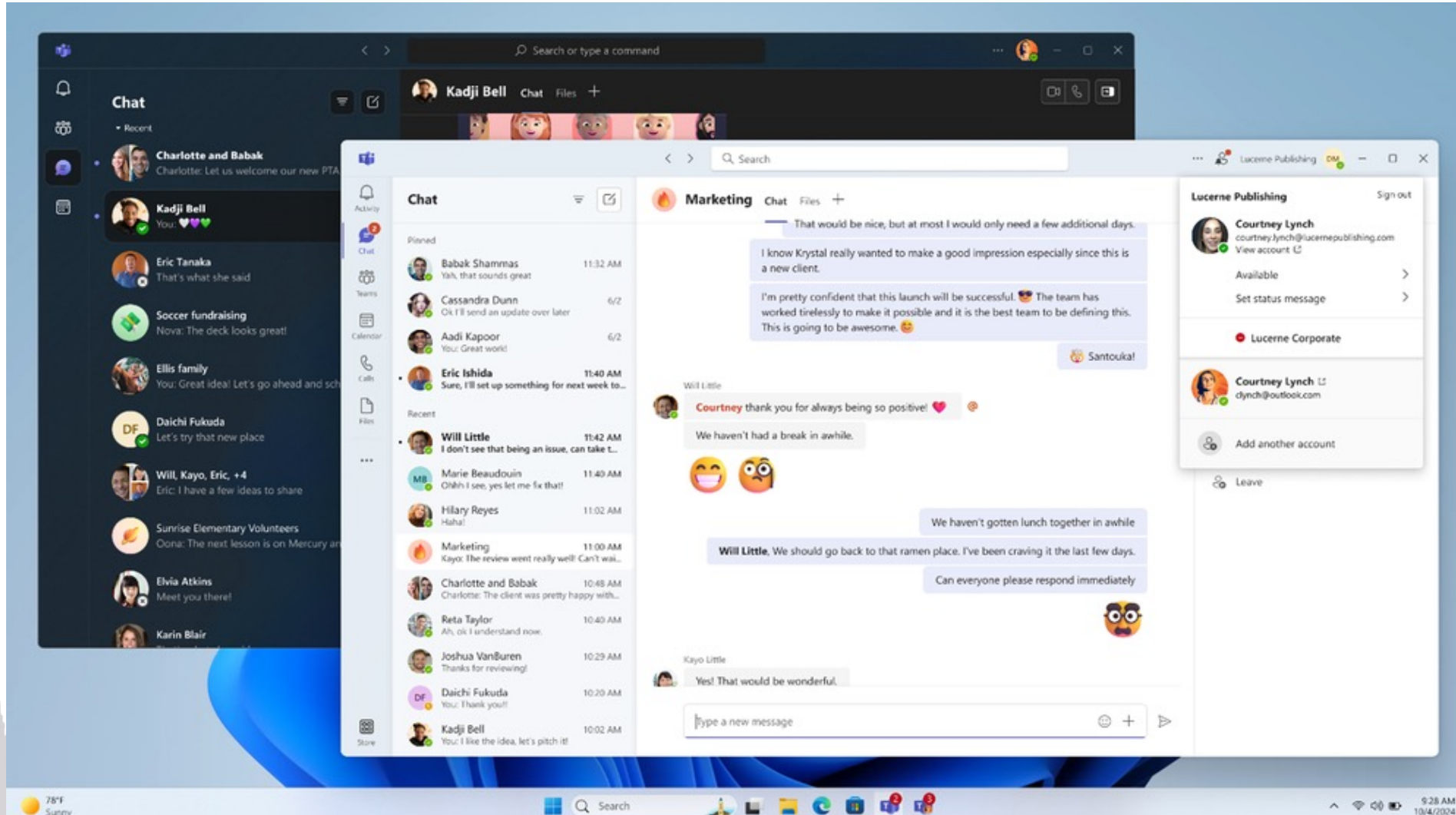
later this year

Ultrasound for proximity join for Teams Rooms on Windows



later this year

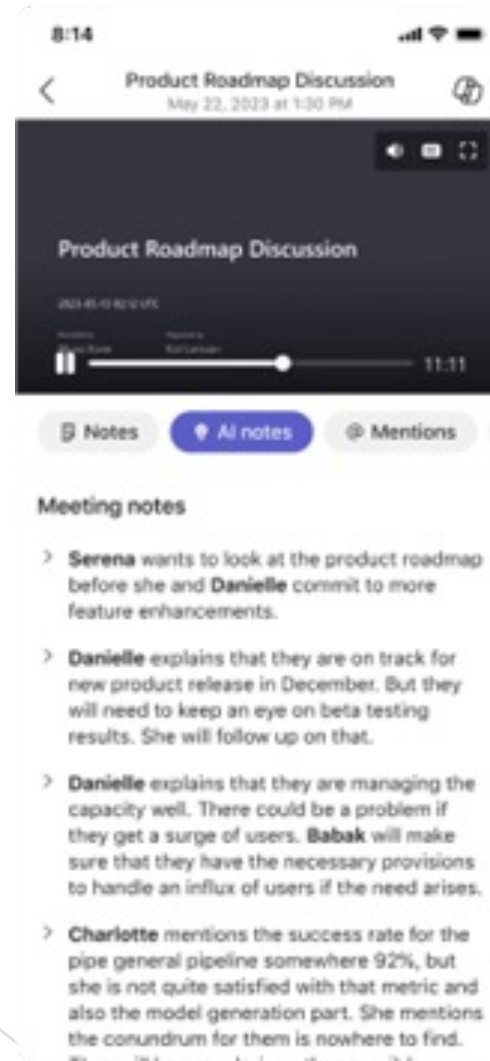
Unified Teams app



preview in April and available in May



Meeting: Intelligent meeting recap on mobile



available now



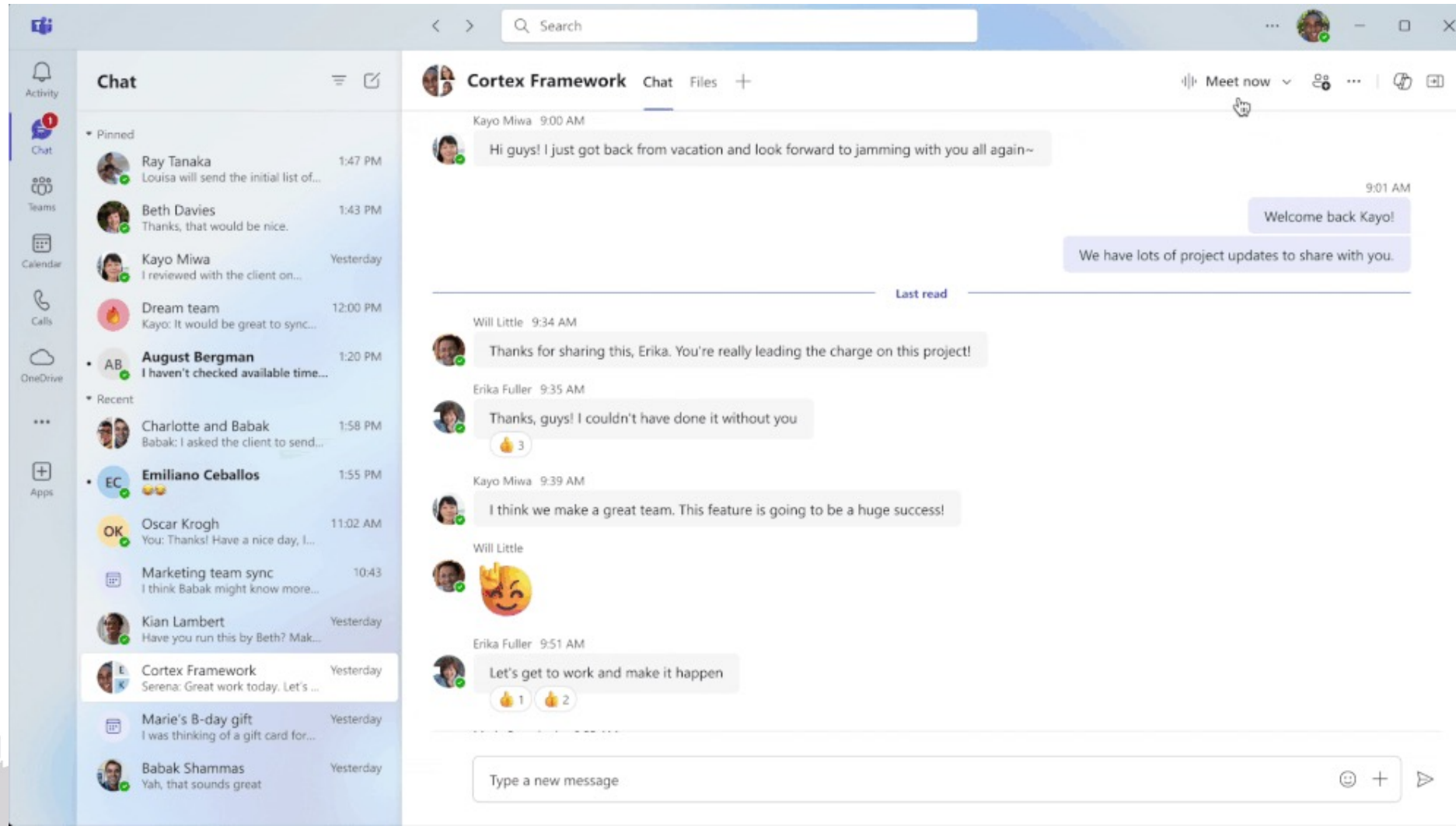
Meeting: Create collaborative notes before and after a meeting

The screenshot displays the Microsoft Teams interface for a meeting titled "Marketing Sync". The meeting is scheduled for May 29, 2021, from 10:00 AM to 11:00 AM. The meeting details include the category "None", time zone "(UTC + 5:30) Indian Standard Time", and various options for response and sensitivity. The meeting agenda lists six items: Sales in July, Marketing objectives, New Leadership, Project Management, Improvements in Sales and Marketing sector, and File cleanup. A "Show join info" link is also visible. The collaborative notes section is open, showing an "Agenda" section with a placeholder for adding topics, a "Meeting notes" section with a placeholder for adding notes, and a "Follow-up tasks" section with a placeholder for adding tasks. The right-hand side of the interface shows a "Tracking" section with a list of participants and their status: Kayo Miwa (Organiser), Aadi Kapoor (Accepted), David Power (Accepted), Ray Tanaka (Accepted), Cassandra Dunn (Declined), Laurence Gilbertson (Declined), Kadji Bell (Tentative), Eric Ishida (Dint'respond), Joshua Vanburen (Accepted), Miguel Silva (Declined), and David Power (Dint'respond). A "Send" button is located at the top right of the meeting details section.

available now



Meeting: Meet now in group chat



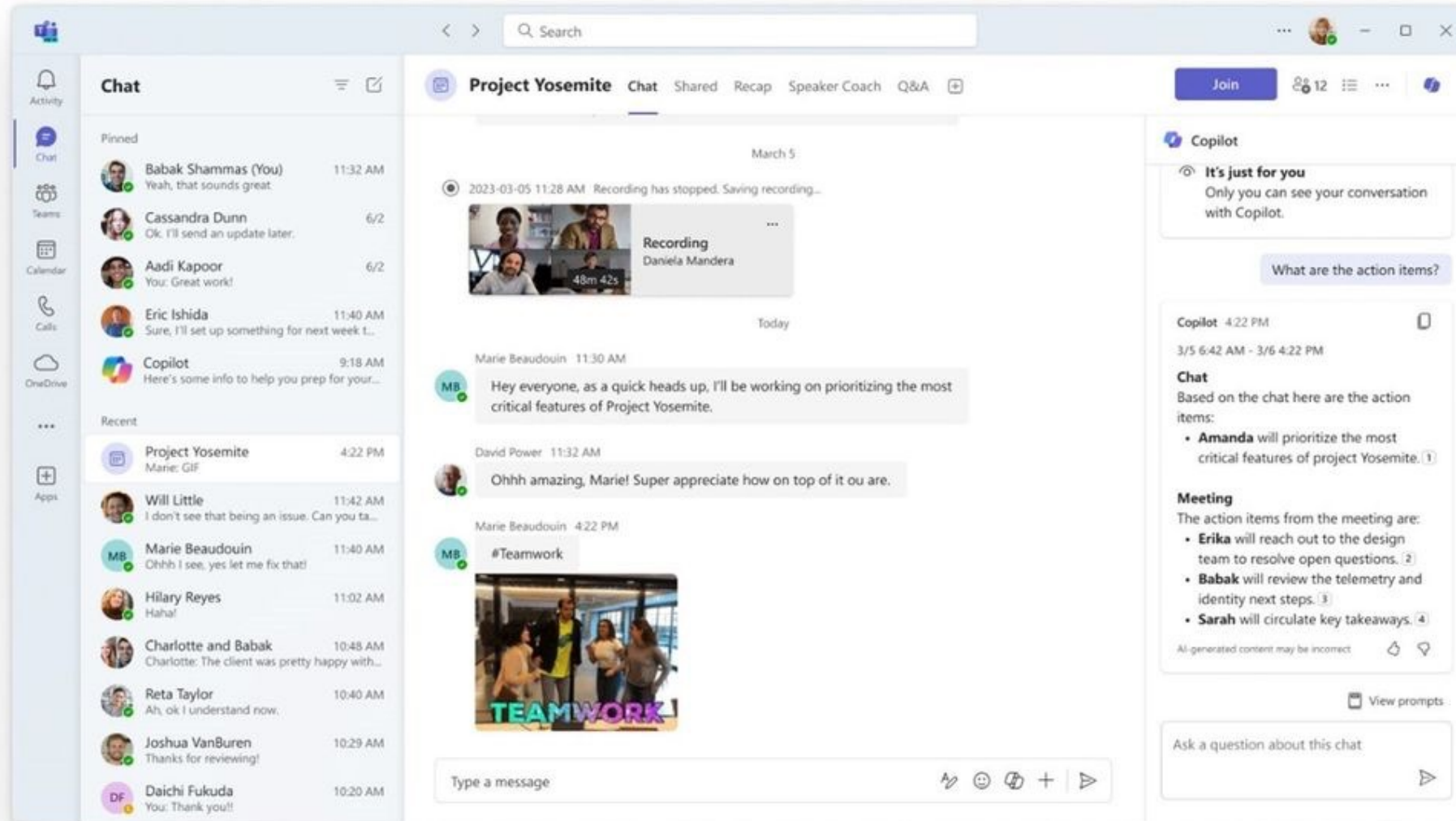
available in Spring 2024



Chat and Collaboration



Copilot in meeting chat will access transcript and chat content



available in Spring 2024 – with M365 Copilot



Chat and Collaboration

- Channel lifecycle enhancements
- Change notification sounds
- Share people's contact information in chat



Webinars and Town Halls



“Manage what attendees see” updates

Van Arsdel Product Demo

22:06 LIVE 139

Chat Q&A People 139 Raise React View Notes Rooms Copilot Whiteboard Apps More Camera Mic Stop sharing Leave

Manage screen

Attendees can still hear your audio when you're off screen.

Van Arsdel presents

Combined Retail Sales

VA Shared Drivgo

Category	Value
Food sales	2,834
Non-Coffee Drinks	2,032
Coffee Drinks	4,799

Daniela Manderer

Serena Davis

Babak Shammass

Danielle Booker

1 / 2

Available in May with Teams Premium



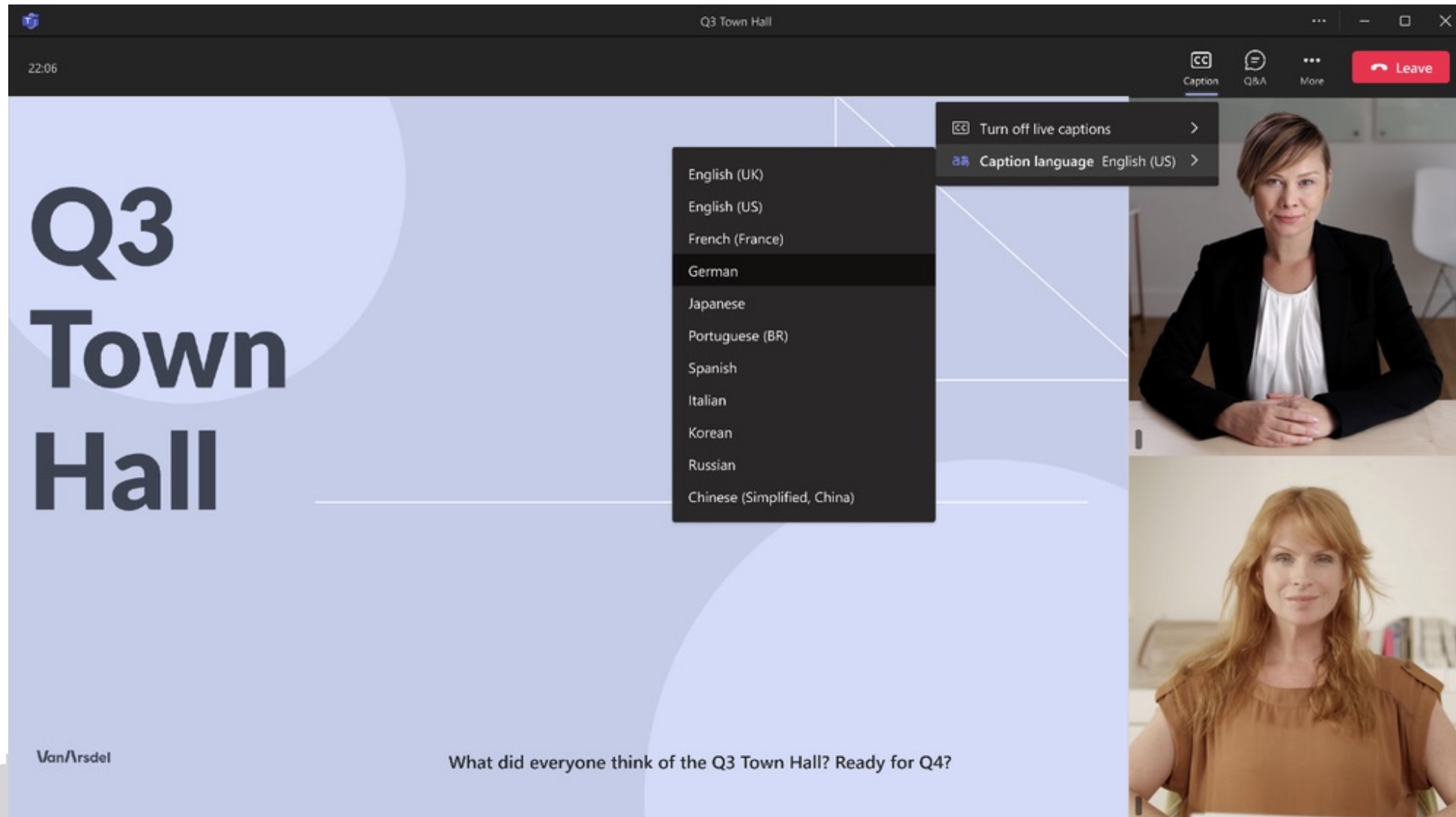
Duplicate an existing webinar or town hall for simplified event creation

The screenshot displays the 'New Webinar' interface in Microsoft Teams. The window title is 'New webinar'. The main header shows 'New Webinar' with a 'Draft' status. Below this are buttons for 'Save', 'Manage apps', and 'Meeting options'. A left-hand navigation pane includes sections for 'Setup' (Details, Presenter bios, Theming) and 'Registration' (Configuration, Attendee status, Emails, Reports). The main content area is divided into sections: 'Basic info' with a 'Title' field (placeholder: 'Add event title'), 'Start date' (3/26/24, 9:00 AM) and 'End date' (3/26/24, 9:30 AM, 30min) fields, a 'Description' field with a rich text editor (placeholder: 'Join us for this webinar to learn best practices for hitting and exceeding your targets.'), 'Event roles' (Organizer: Daniela Mandera, Co-organizers: 'Add people from your org to help organize the event'), and 'Presenters' (Babak Shamas). A dropdown menu is open over the 'Publish site' button, showing options: 'Cancel event', 'Workplace event', and 'Duplicate event'.

Available now

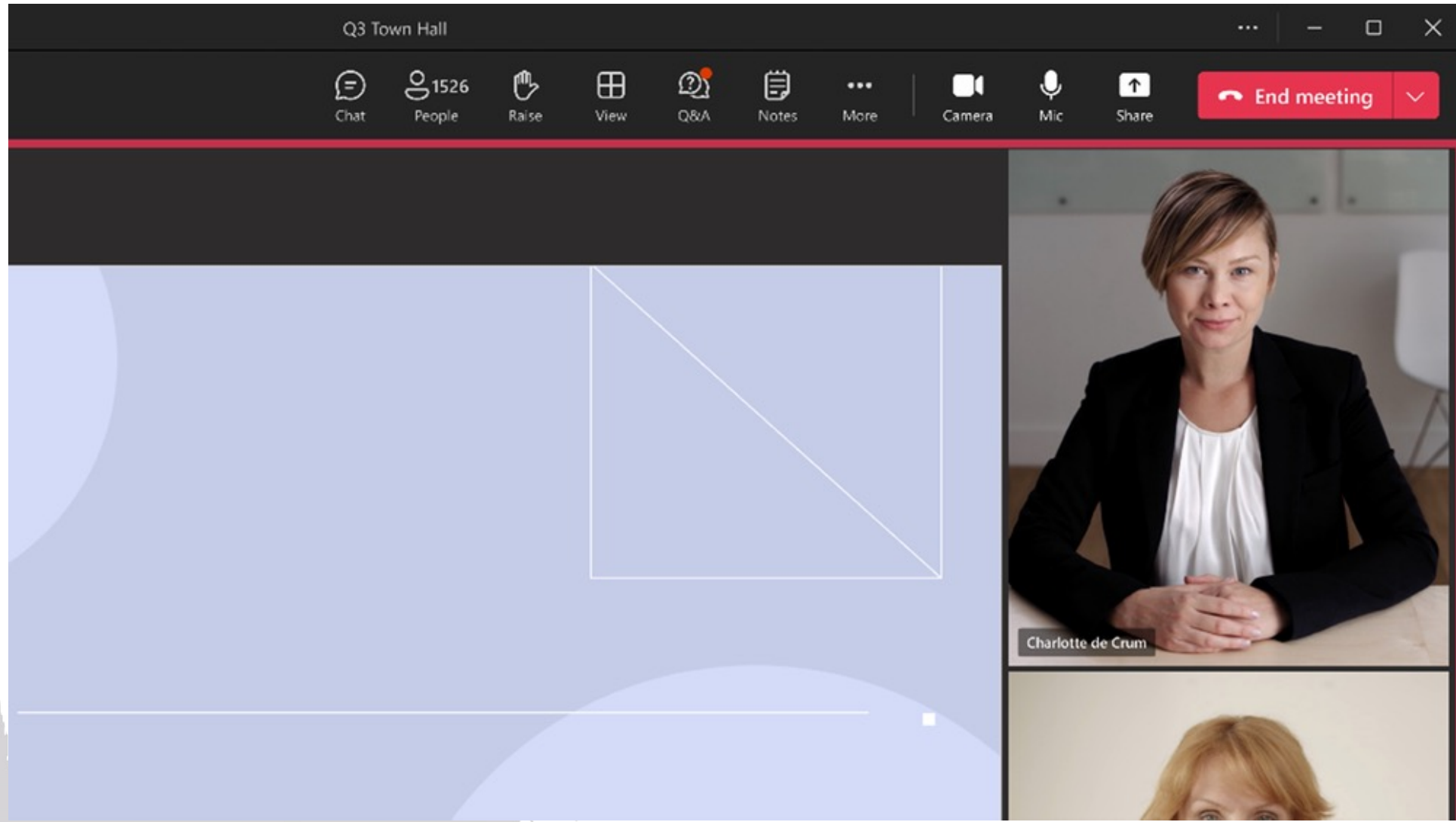


Live translation of caption updates in town halls



available in April

New activity notification for Q&A in town halls



available in April



Webinars and Town Halls

- Third-party eCDN support for town halls
 - Available now – Teams Premium
- Webinars for GCC High
 - Available in June



Teams Phone



Shared call history for call delegation

The screenshot displays the Microsoft Teams interface for a user named Megan Bowen. The 'Calls' section is active, showing a numeric keypad for dialing and a 'Call as Megan Bowen' button. The call history is divided into 'Ongoing' and 'History' sections. The 'Ongoing' section shows a call with Grady Archie, which is managed by others. The 'History' section lists several missed and outgoing calls.

Call Type	Contact	Duration	Date
Missed incoming	+1 352-555-1085		Monday
Outgoing call by Megan Bowen	+1 863-555-3972	2m 7s	3/6/2024
Missed incoming	Adele Vance		2/26/2024
Outgoing call by Megan Bowen	+44 7555 957358		2/21/2024

Available now



Click-to-call

Relasto Real Estate

https://relastorealestate.com

Relasto

Home Listing Agents Property

Find a perfect property Where you'll love to live

We helps businesses customize, automate and scale up their ad production and delivery.

Buy Sell Rent

City/Street

Property Type

Price Range

Search

Megan Bowen

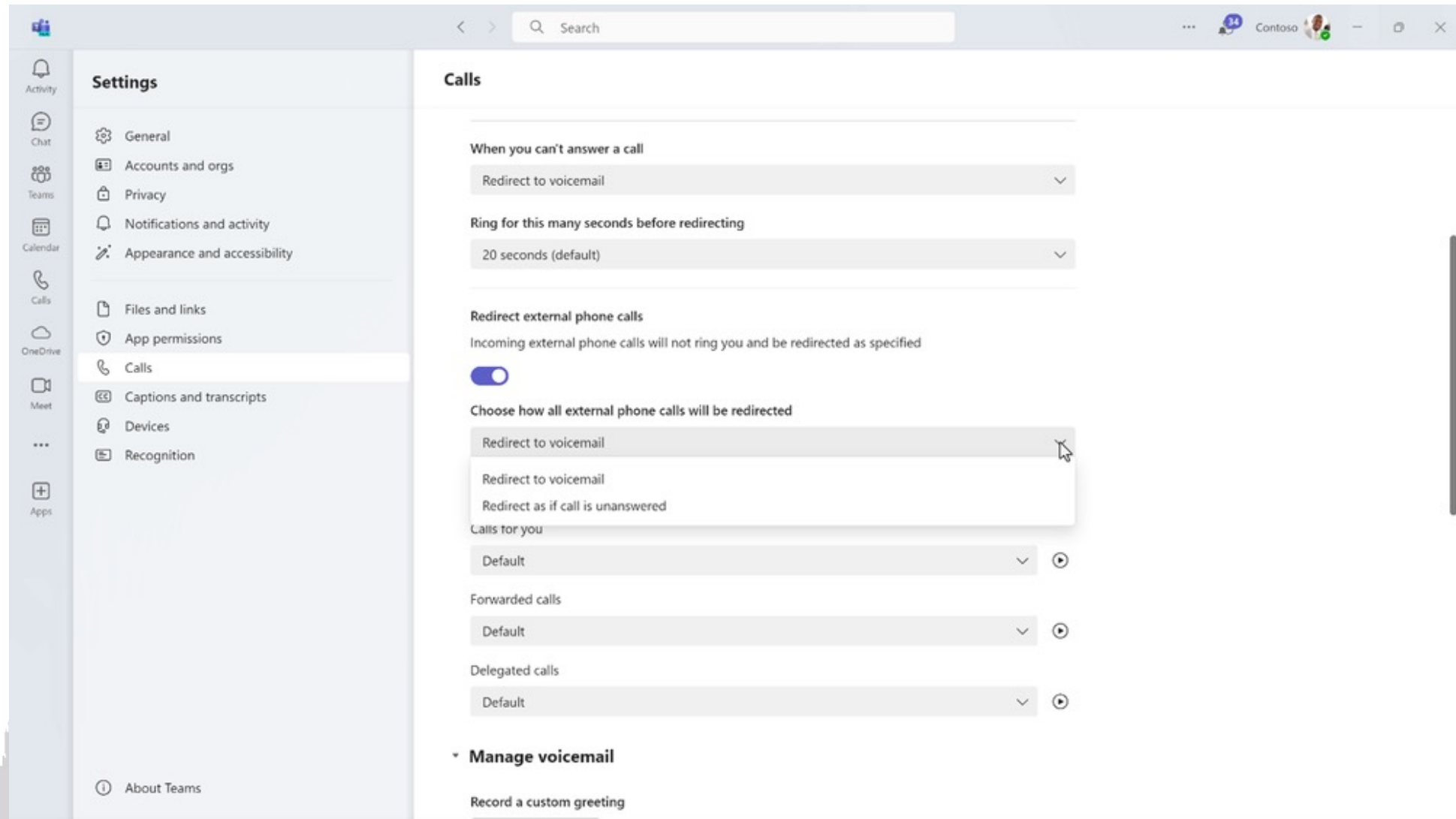
You

Mute Turn off Present People Devices Leave

Close



Call routing settings for external calls



The screenshot shows the Microsoft Teams Settings application. On the left is a navigation pane with icons for Activity, Chat, Teams, Calendar, Calls, OneDrive, Meet, and Apps. The 'Settings' pane is open, showing a list of categories: General, Accounts and orgs, Privacy, Notifications and activity, Appearance and accessibility, Files and links, App permissions, Calls (highlighted), Captions and transcripts, Devices, and Recognition. The main content area is titled 'Calls' and contains the following settings:

- When you can't answer a call:** A dropdown menu set to 'Redirect to voicemail'.
- Ring for this many seconds before redirecting:** A dropdown menu set to '20 seconds (default)'.
- Redirect external phone calls:** A toggle switch is turned on. Below it, text reads: 'Incoming external phone calls will not ring you and be redirected as specified'.
- Choose how all external phone calls will be redirected:** A dropdown menu is open, showing three options: 'Redirect to voicemail' (selected), 'Redirect to voicemail', and 'Redirect as if call is unanswered'.
- Calls for you:** A dropdown menu set to 'Default' with a refresh icon to its right.
- Forwarded calls:** A dropdown menu set to 'Default' with a refresh icon to its right.
- Delegated calls:** A dropdown menu set to 'Default' with a refresh icon to its right.
- Manage voicemail:** A section header with a right-pointing arrow. Below it is the option 'Record a custom greeting'.

At the bottom left of the settings pane, there is an 'About Teams' link.

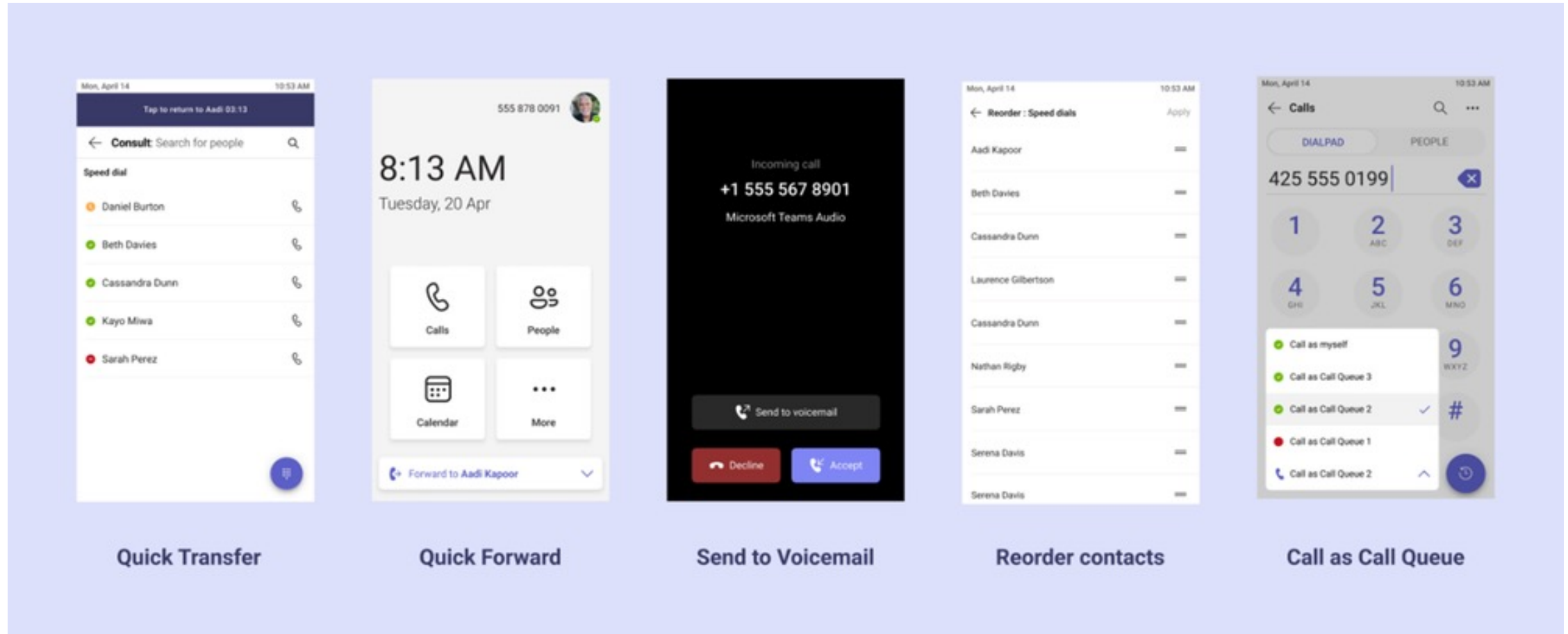


Teams Phone device UI improvements

- New call handling capabilities
 - Call forwarding from home screen
 - Send incoming calls to voicemail
 - call on behalf of a call queue
 - complete call transfers in “just a few taps”
 - Able to use the physical transfer button to choose the type of transfer and select from prepopulated speed dials
- Simpler multi-call handling
- Advanced contact management



Teams Phone device UI improvements



Teams Phone device management and admin controls

Microsoft Teams admin center

Teams phones

You can control and manage all of your Teams certified Teams phones across your organization. You can create and upload configuration profiles for each type of Teams phones you have, set up alert rules, make changes to their settings, and apply software updates. [Learn more](#)

Teams phones summary

10 Teams phones

2 Critical

1 Offline

Meetings health status

24,948 (99%) Healthy meetings [View](#)

252 (1%) Meetings with issues [View](#)

Average device usage

Line chart showing usage from Mon to Fri.

Manage contacts

5 phones selected

Send a list of contacts to phones to make important resources easily findable. [Learn more about managing contacts remotely](#)

Add contacts

Search: b|

- Building Reception (building.reception@contoso.com) [Select](#)
- Babak Shammass (babak@contoso.com)

[Import contacts](#)

[Save](#) [Cancel](#)

Display name	Username	Manufacturer	Model	IP address	Tags	Configuration profile	Can upgrade
Front Desk	frontdesk@contoso.com	Poly	ccx350	192.39.101.2	India	--	Yes
Corey Little	corey.little@contoso.com	Yealink	mp56	215.84.24.100	--	Yealink 1	Yes
Building S Security	building5.security@contoso.com	AudioCodes	c455hc	84.153.29.11	3 tags	--	No
IT Services	it.services@contoso.com	Yealink	mp54	250.210.31.200	LSQ 13 floor	Bellevue pho...	No
Willow Herman	willow.herman@contoso.com	Poly	ccx505	120.97.20.134	3 tags	NY phones	Yes
Signed out	--	Yealink	VP59	41.25.41.2	--	--	No
Signed out	--	Yealink	t58	192.39.101.2	--	--	No
Conf Room LSQ...	confroomsq1201@contoso.com	Yealink	VP59	215.84.24.100	1 tag	Bellevue pho...	No
Phone booth We...	phoneboothWW13@contoso.com	Lenovo	LenovcD	84.153.29.11	LSQ 13 floor	Yealink 1	Yes
Conf Room LSQ...	confroomsq13012@contoso.com	Yealink	VP56	120.97.20.134	Bangalore	Yealink 1	Yes

available in the Teams admin center next quarter



Teams Phone device management and admin controls

- Remotely manage phone device contacts: admins will be able to remotely prepopulate internal contacts (via search) or external PSTN contacts (via csv file upload) on multiple phone devices at once.
- Enforce phone device lock: admins can require users to set or reset the phone lock PIN on the device.
- Cancel scheduled operations: admins will be able to cancel scheduled updates.
- Remove or unassign a configuration profile: admins can unassign configuration profiles assigned to a phone device.
- Device level settings for Android devices: admins can remotely manage the settings of a device or group of devices. With two-way sync between the Teams admin center and devices, admins will be able to monitor the settings on any device at any point of time.

New Survivable Branch Appliance capabilities

- Next quarter, we'll add support for call transfer, forwarding, and the ability to manage call routing settings for calls to a call queue or auto attendant, in the event of an outage.
- Partnering with AudioCodes on survivability support for devices compatible with SIP Gateway.
 - This functionality is currently in preview and will be available in the first half of 2024.



New operator partners for Teams Phone Mobile

Generally available



Canada



UK



Switzerland &
Liechtenstein



USA



Sweden, Norway
& Denmark



Germany

Coming in 2024



USA



Netherlands



UK



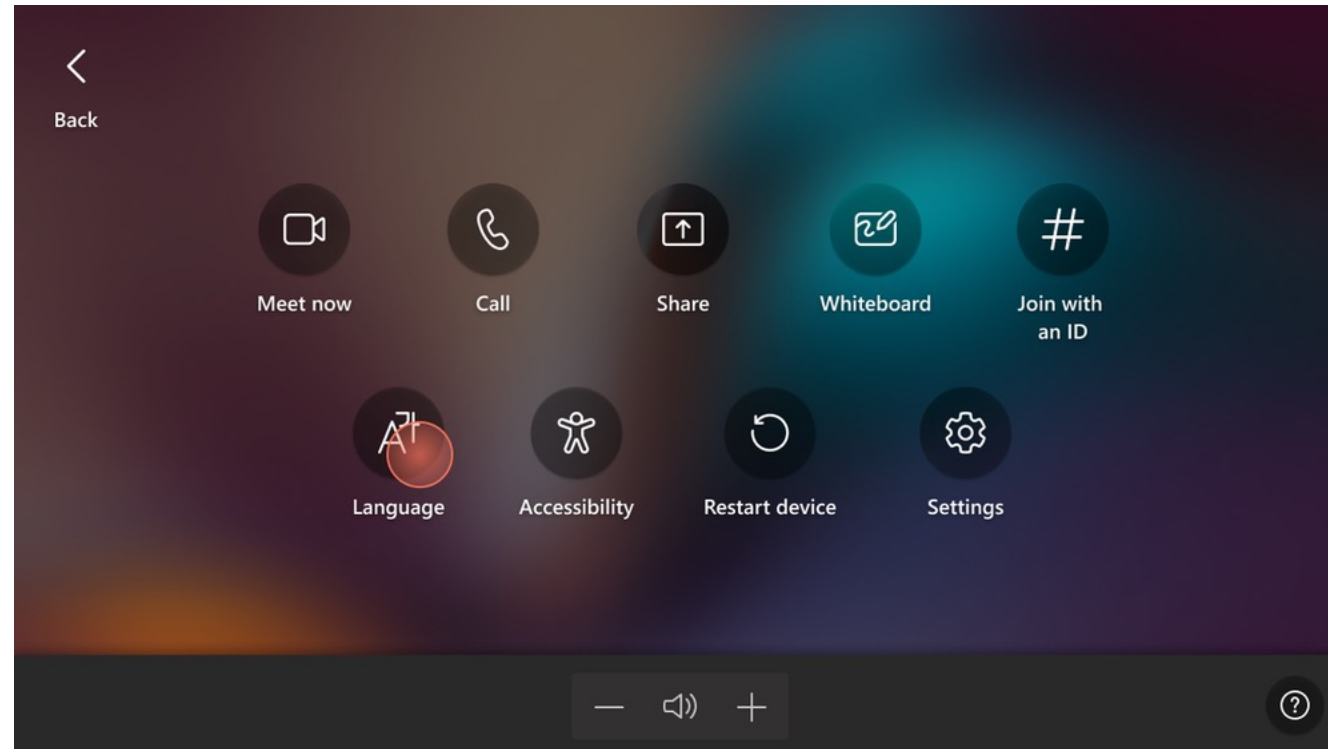
UK

Teams Rooms and Devices



Teams Rooms on Windows update

- New Teams is now part of Teams Rooms on Windows
- Change language on Teams Rooms on Windows



available in April



Teams Rooms on Windows update

- Meeting chat shown by default in Gallery View for Teams Rooms on Windows

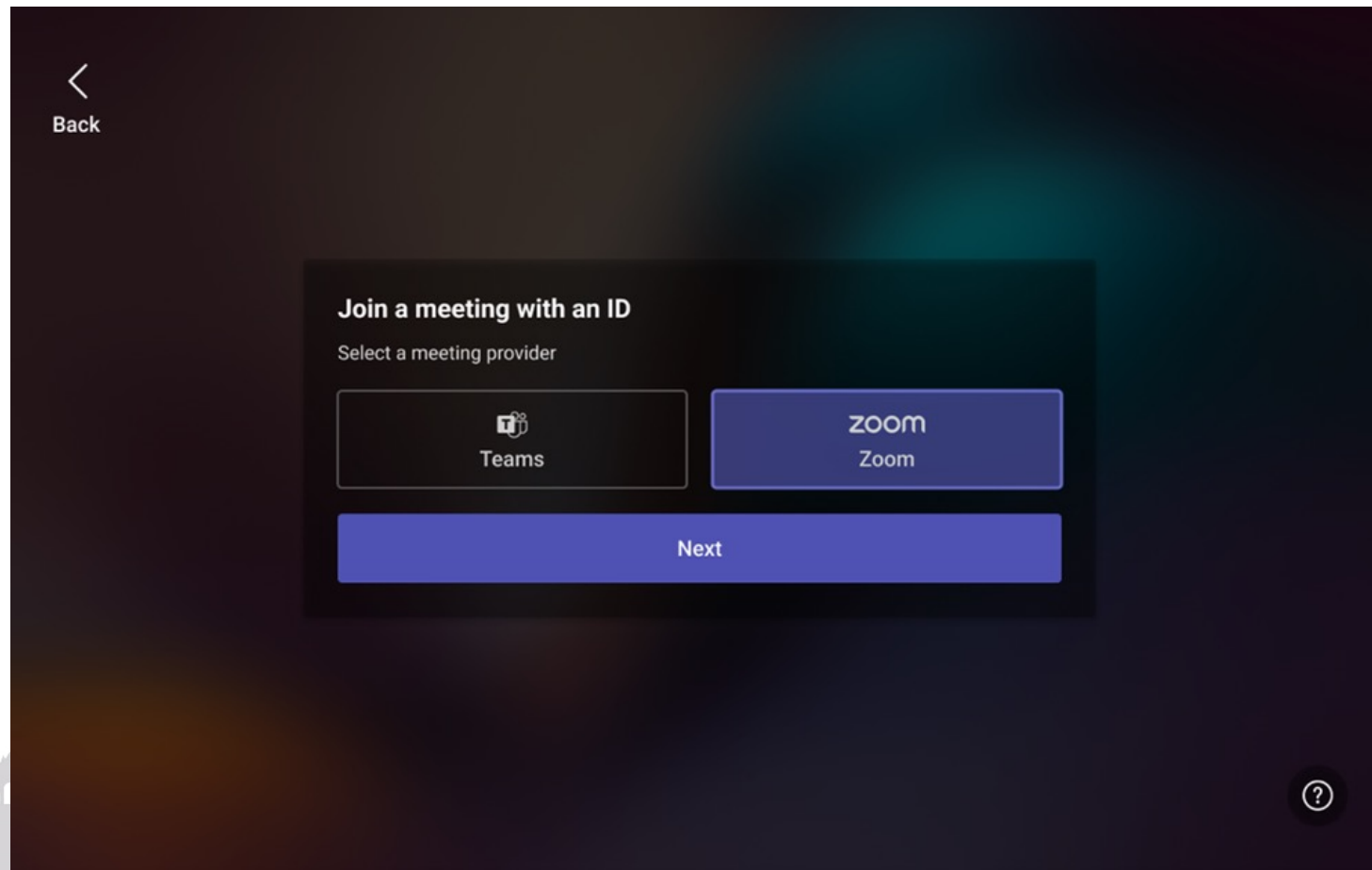


available in April



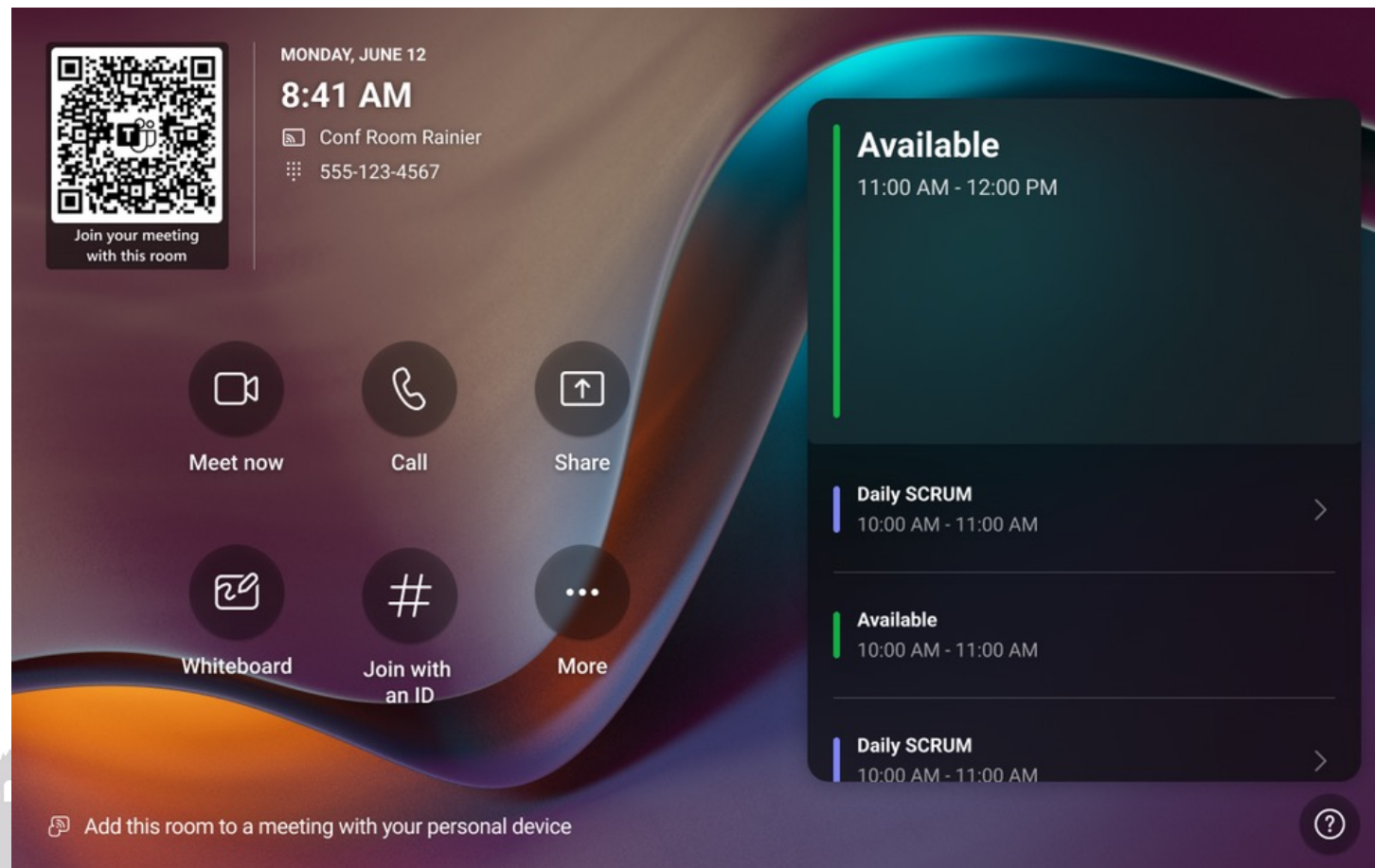
Teams Rooms on Windows update

- UI improvements to join by meeting ID for Teams Rooms on Windows



Teams Rooms on Android 2.2 release

- Home screen refresh for Teams Rooms on Android

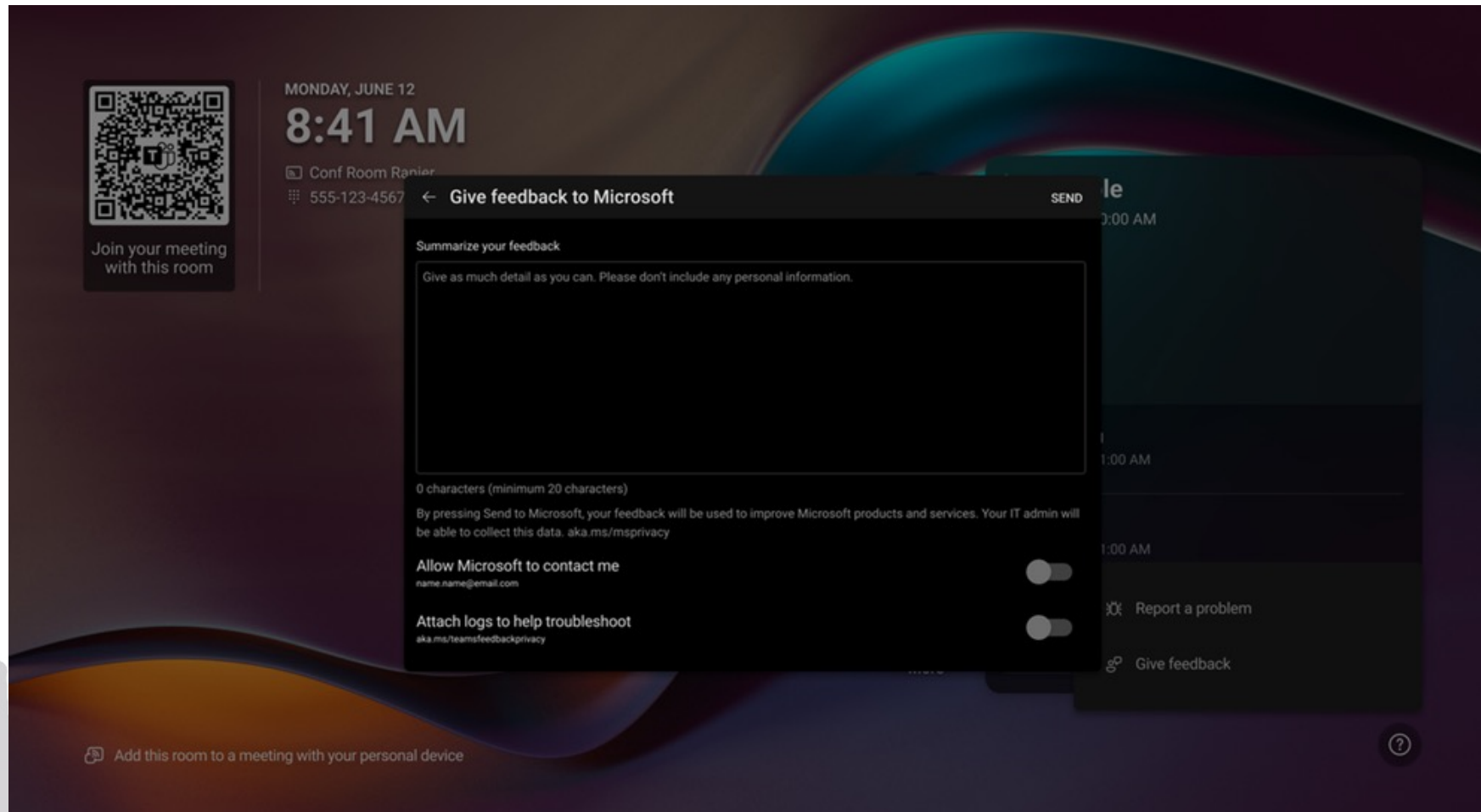


available in April



Teams Rooms on Android 2.2 release

- Give feedback for Teams Rooms on Android



available in April



Teams Rooms on Android 2.2 release

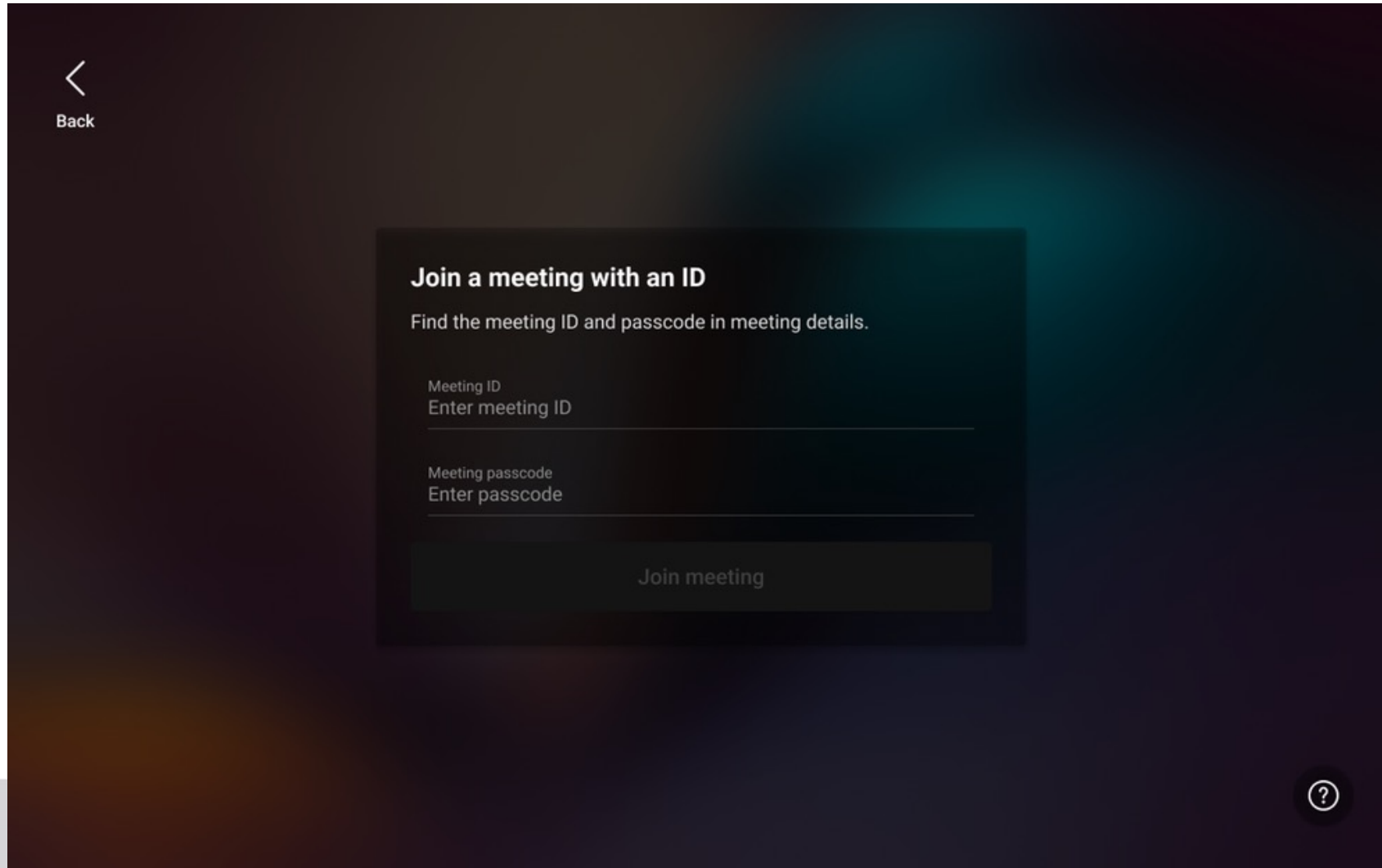
- Content sharing and admin controls for Teams Rooms on Android



Security and privacy



Require meeting ID and passcode to join a Teams Rooms



available in April



Security and privacy

- Low friction deployment
 - Automatic device updates via Teams Rooms Pro management
 - User reported events in Teams Rooms Pro Management



Security and privacy: BYOD

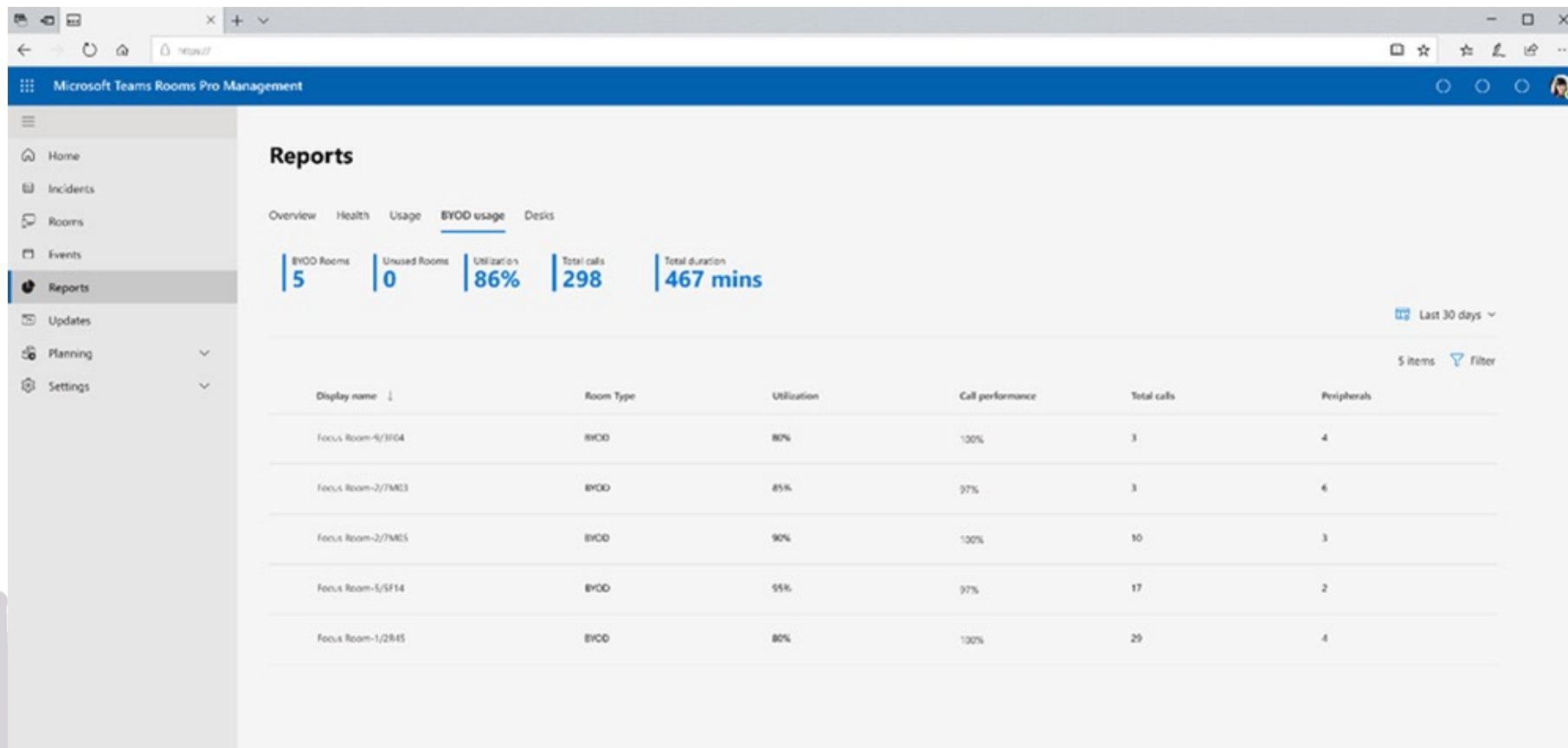
- New Shared display mode for Bring Your Own Device (BYOD) meeting rooms



This is available now.

Security and privacy: BYOD

- New Shared display mode for Bring Your Own Device (BYOD) meeting rooms



This is available now.



Security and Privacy

- Microsoft Device Ecosystem Platform (MDEP) releases to Android manufacturers
- Teams Panels
 - Multi-panel check-in

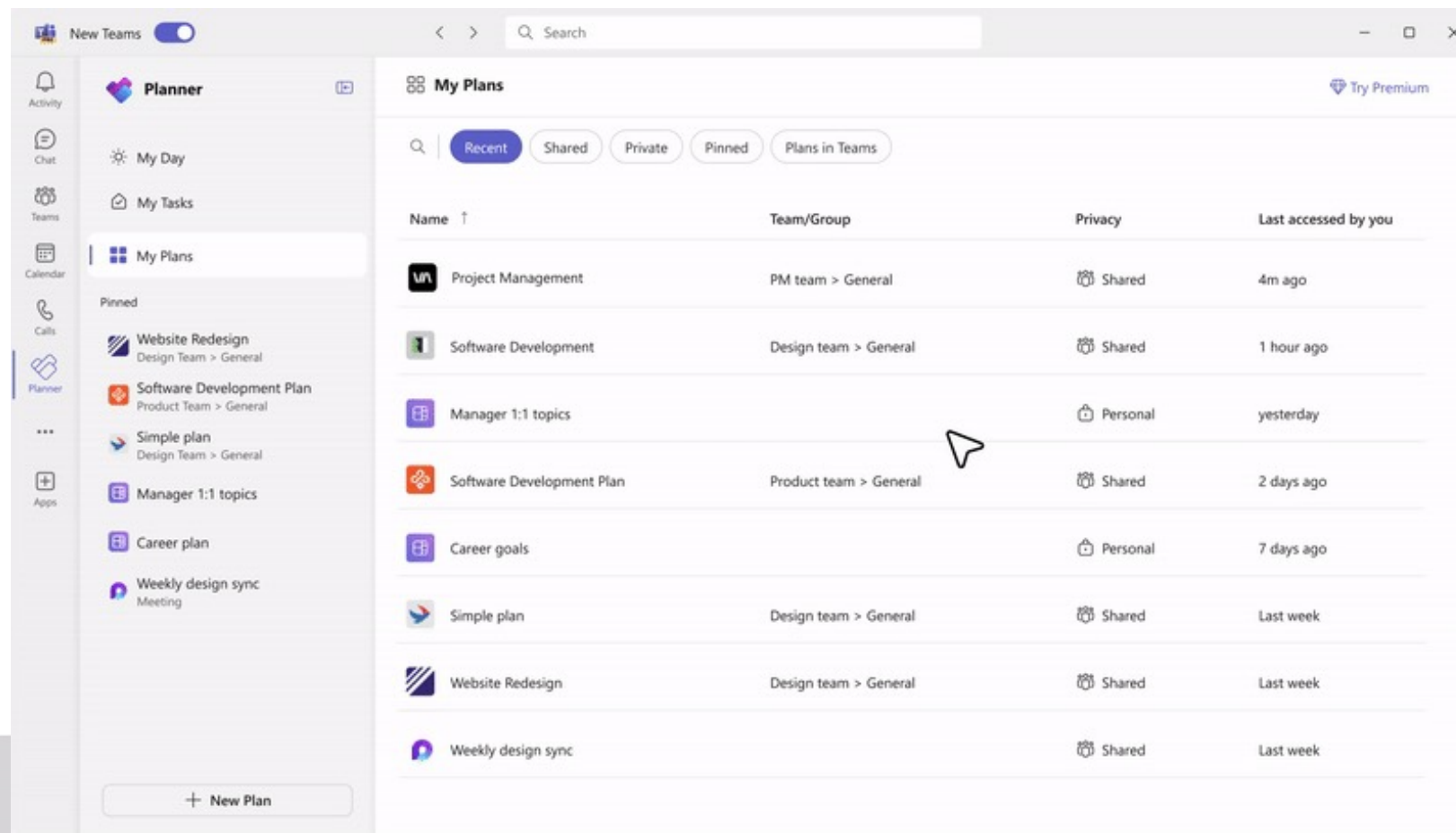


Planner in Teams



New Microsoft Planner

- [New Planner in Teams public preview](#)



available next month



What's new in Teams in March 2024



Meetings



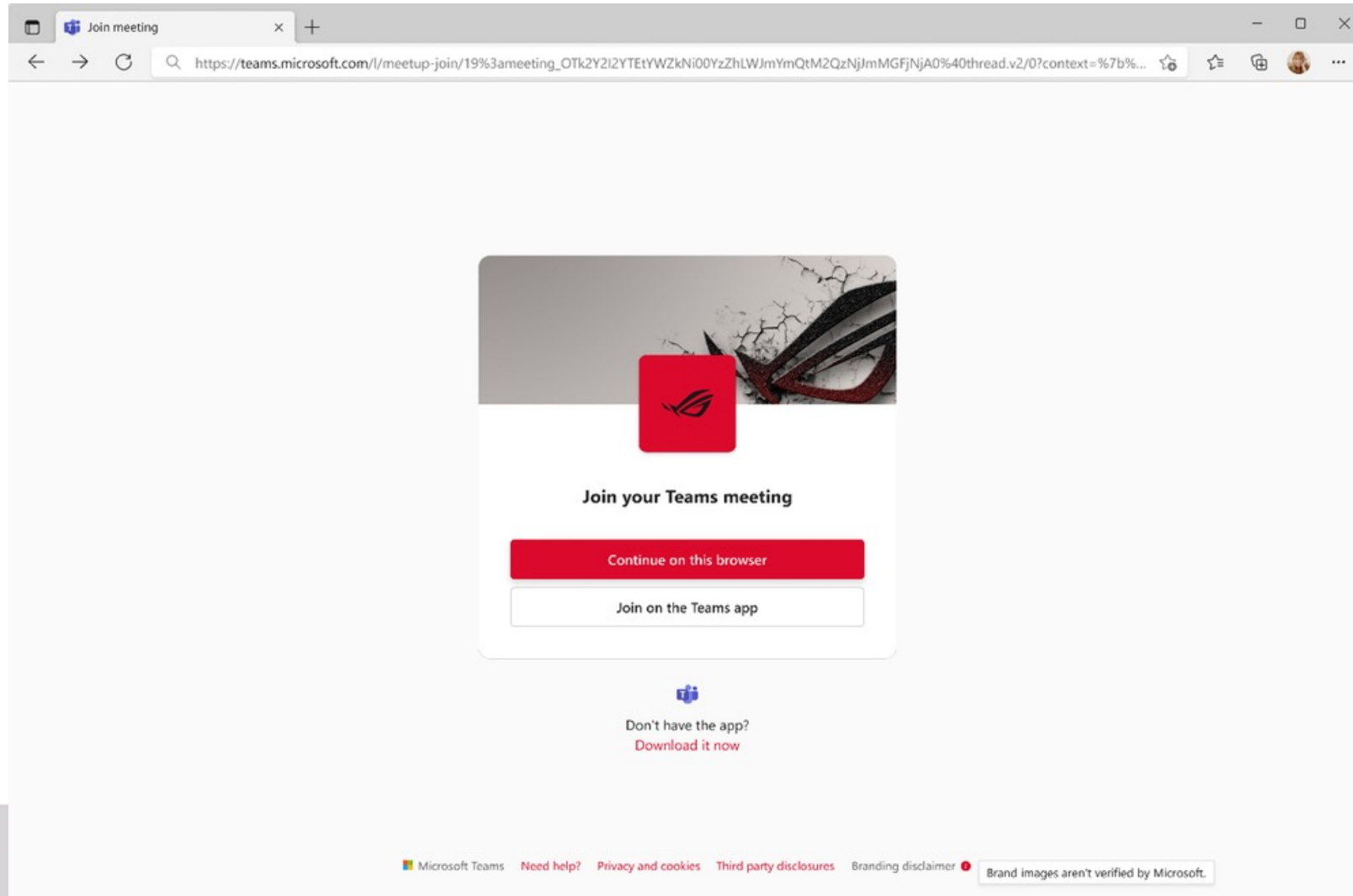
Preset organization backgrounds



Teams Premium users



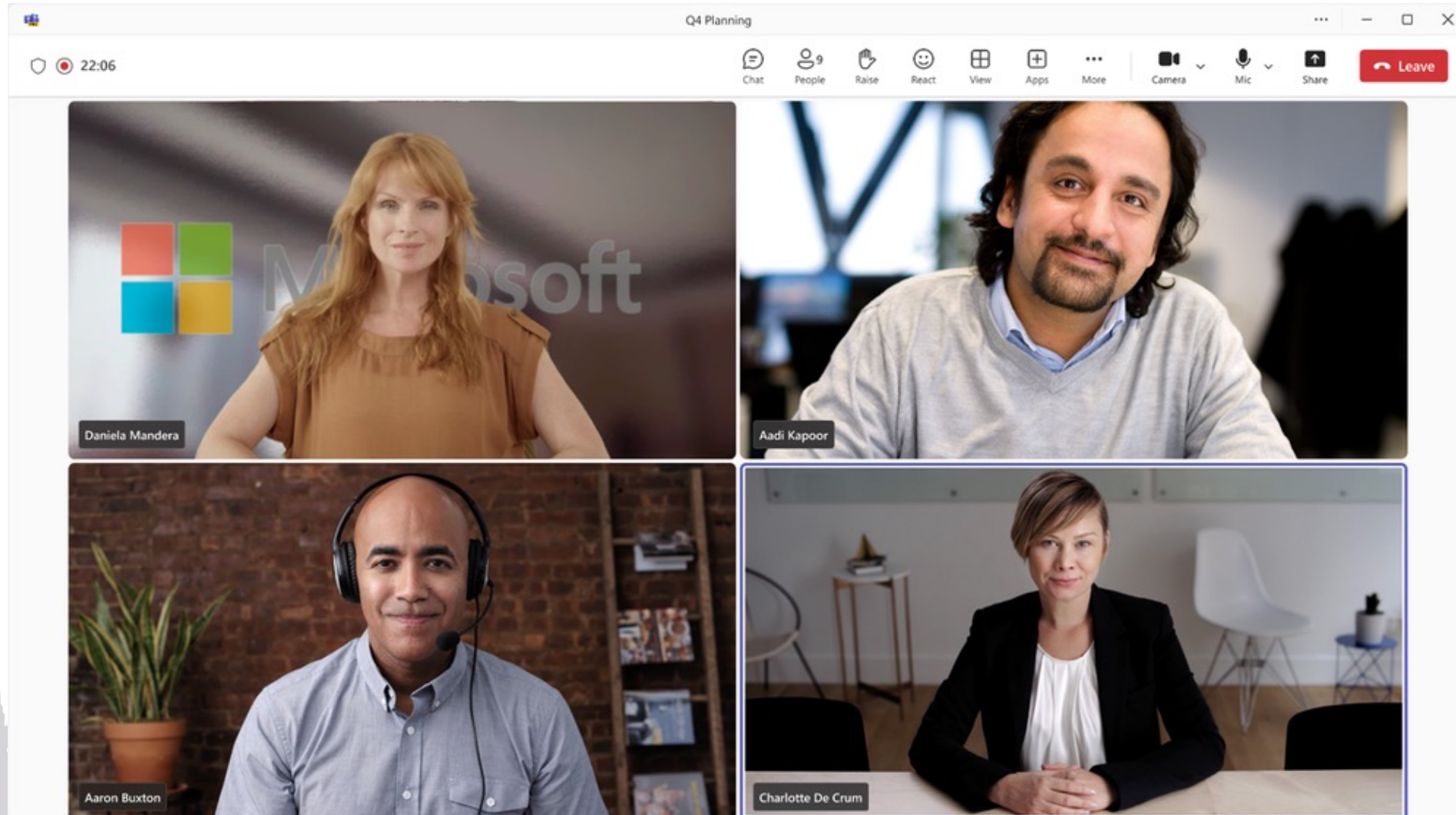
Branded meeting invites and meeting join launch pages



Teams Premium users



Frosted glass background effect



Meetings

- Join Teams work meetings from Microsoft Teams (free) and vice versa
- Support for content camera in new Teams app
- Improved design of meeting invite

Microsoft Teams [Need help?](#)

[Join the meeting now](#)

Meeting ID: 629 362 068 102

Passcode: gQOdYs

Dial in by phone

[+1 425-707-5929,989111704#](#) United States, Seattle

[\(844\) 304-5076,989111704#](#) United States (Toll-free)

[Find a local number](#)

Phone conference ID: 989 111 704#

Join on a video conferencing device

Tenant key: [skyvc@t.plcm.vc](#)

Video ID: 014 778 137

[More info](#)

For organizers: [Meeting options](#) | [Reset dial-in PIN](#)



For Microsoft Conference Rooms, invite or forward your meeting to conference room and use One Button to join.

[Org help](#) | [Privacy and security](#)



Meetings

- Leave/join meeting attendance information no longer displayed in meeting transcript
- Support PowerPoint Live and Whiteboard for Watermark meeting
- Meeting “Recording & Transcription” tab will be replaced by “Recap” tab
- New Admin policy for enabling/disabling users to join externally hosted meetings



Chat and Collaboration



Chat and Collaboration

- Links to private and shared channels
- Archive channels
- Tags in private and shared channels
- Private team discovery



Teams Rooms and Devices



Microsoft Surface Hub 3



Yealink Desk Vision peripheral mode



Logitech MX Brio 705 for Business

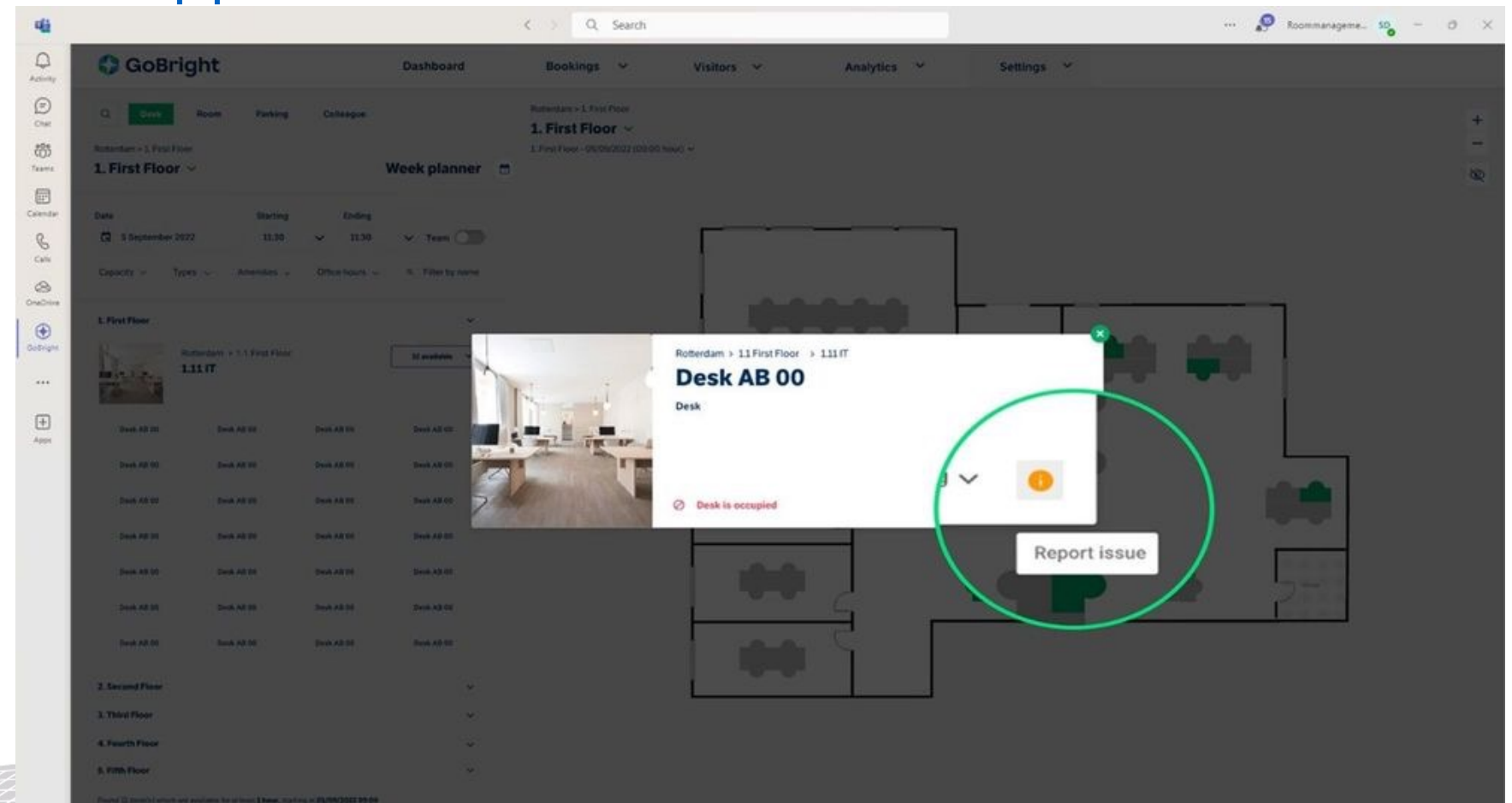


Collaborative Apps



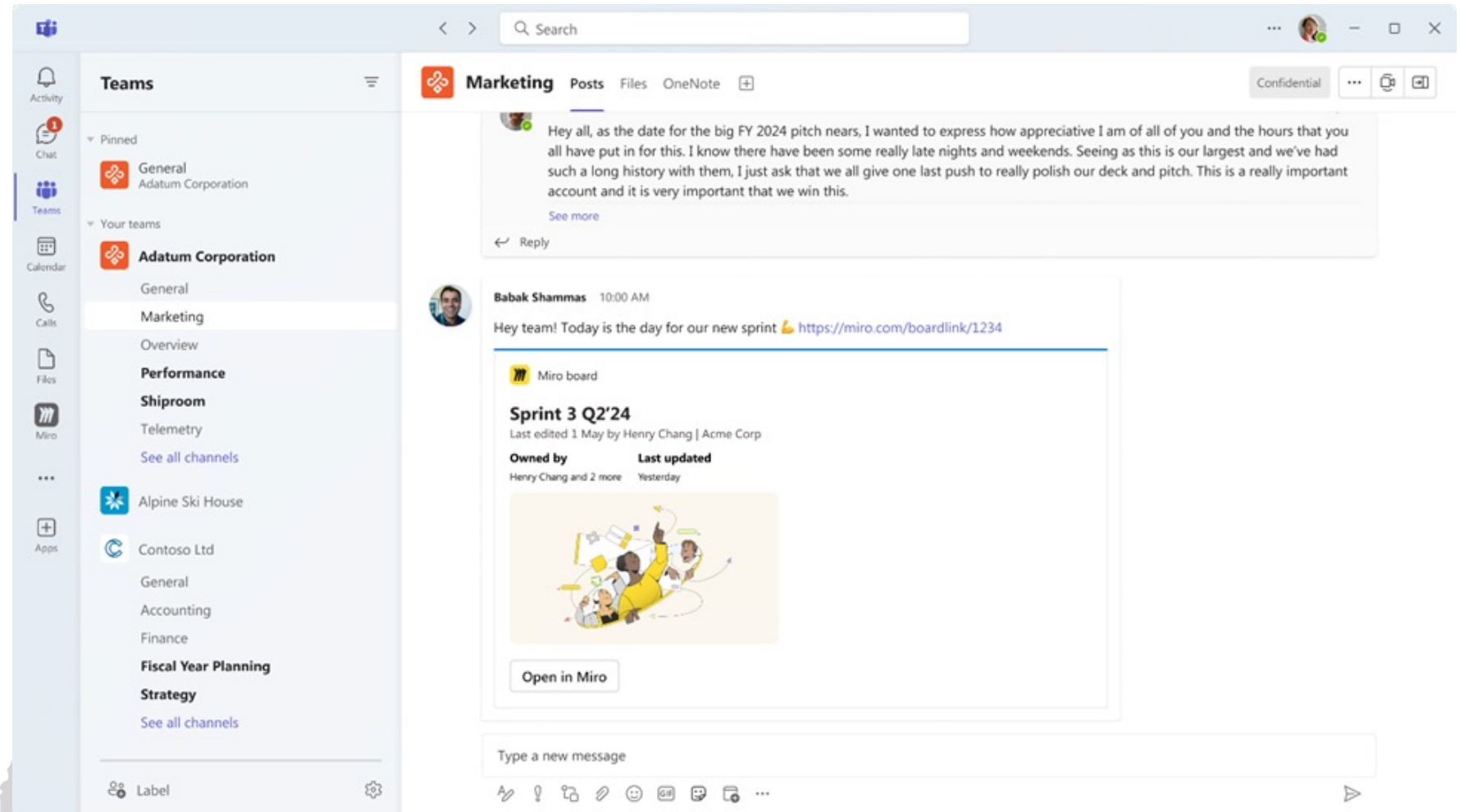
Collaborative Apps

- [SAP SuccessFactors app](#)
- [GoBright app](#)



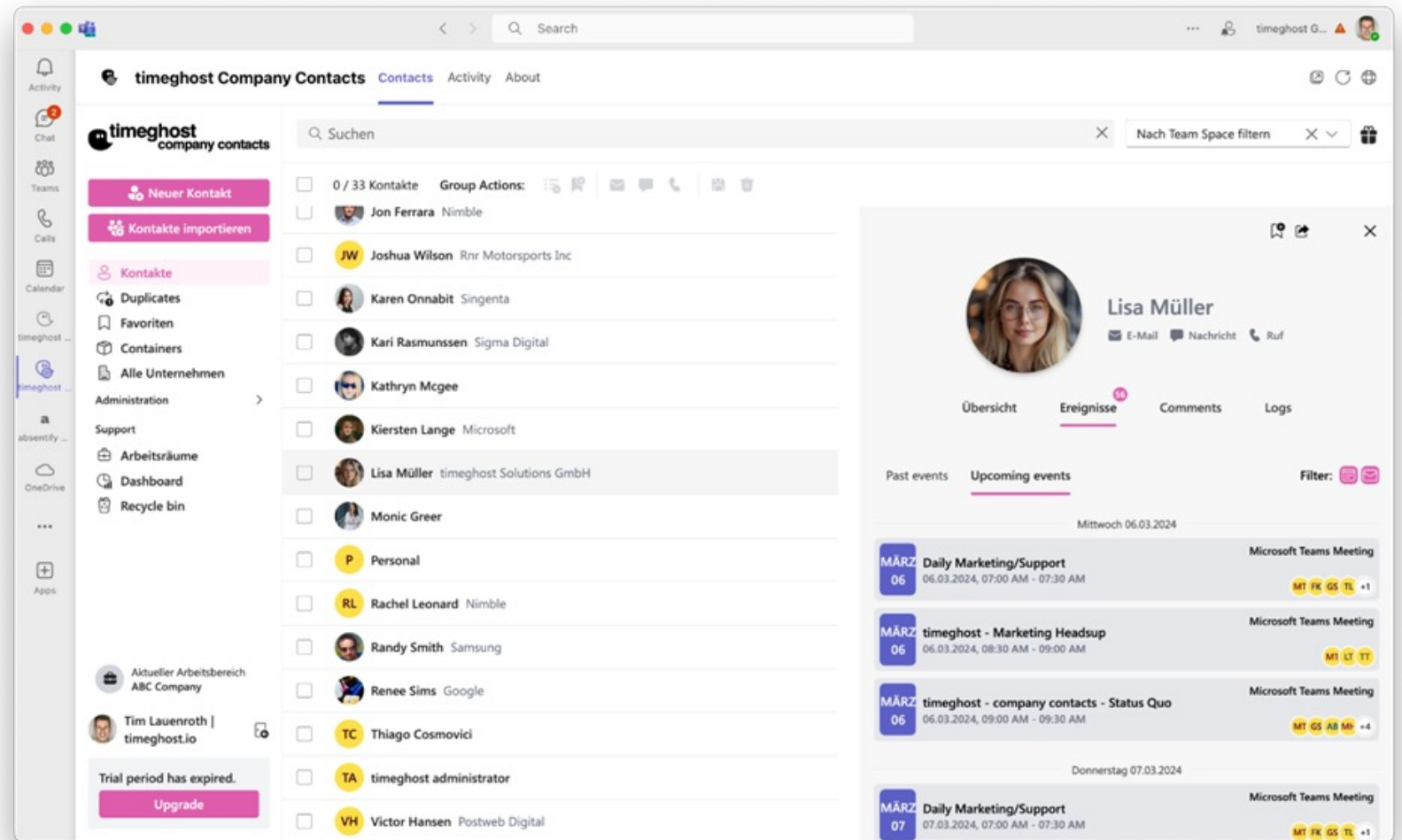
Collaborative Apps

- [Lucid AI](#)
- [Miro app](#)



Collaborative Apps

- Showmaster app – Countdown and Animation
- timeghost Company Contacts



Collaborative Apps

- [Vantage Rewards](#)
- [The Darwinbox app](#)



Frontline Worker Solutions



Frontline Worker Solutions

- Frontline workers using shared iOS devices can use Power Apps with Shared Device Mode
 - [Shared Device Mode](#)
- Frontline workers get better Managed Home Screen experience on Samsung devices
 - [Managed Home Screen](#)



Aus dem Meeting

- [Introducing Microsoft Surface Hub 3 \(youtube.com\)](#)
- [Announcing the RTM of Microsoft Device Ecosystem Platform \(MDEP\) - Microsoft Community Hub](#)
- <https://www.heise.de/news/HP-Poly-CCX-IP-Telefone-erlauben-unbefugten-Zugriff-9679027.html>
- [Azure Global Bootcamp Cologne 2024, Thu, Apr 18, 2024, 7:00 PM | Meetup](#)



Reference Links / additional sources

- What's New in Microsoft Teams | Enterprise Connect Edition / March 2024
 - <https://techcommunity.microsoft.com/t5/microsoft-teams-blog/what-s-new-in-microsoft-teams-enterprise-connect-2024-edition/ba-p/4090711>
- Teams Rooms and Devices: Enterprise Connect Edition
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- Building a Foundation for the Future
 - <https://techcommunity.microsoft.com/t5/microsoft-teams-blog/microsoft-teams-building-a-foundation-for-the-future/ba-p/4090393>
- Enhanced screen sharing with AV1 in Microsoft Teams
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- Introducing the Queues App
 - <https://techcommunity.microsoft.com/t5/microsoft-teams-blog/introducing-the-queues-app-enabling-customer-engagement-in/ba-p/4095971>
- Voice isolation in Microsoft Teams
 - <https://techcommunity.microsoft.com/t5/microsoft-teams-blog/voice-isolation-in-microsoft-teams-enables-personalized-noise/ba-p/4096077>
- Enhance collaboration with Microsoft Teams Premium
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Thank you! – Lets connect



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