



https://office365.thorpick.de

#### Die Teams UG stellt sich vor



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Co-Founder & CEO













Zeit	Agenda
18:10	Welcome
18:15	Office 365 - What's New (Adrian Ritter)
18:35	SBC in der heutigen Zeit (Michael Plettner)
19:15	Pause
19:30	Shared Channels (Thomas Poett)
20:10	Netzwerken



## WERBUNG in eigener Sache: Talk Microsoft 365

- https://talkm365.net
- **talkm365**
- Talk Format von Thorsten und mir
- Themen rund um Microsoft 365
- Specials zu besonderen Themen / Events
- Verfügbar als Videos, Podcasts und Stream
  - https://youtube.talkm365.net
  - Podcast z.B. via Spotify, Apple Podcasts, etc.

Talk Microsoft 365 (letscast.fm)























## WERBUNG in eigener Sache: Decode Al

- Ralf Richter und ich sprechen über Al Themen
- Mit Gästen
- Deutsch und Englisch
- Verfügbar: Überall wo es Podcasts gibt







## Save the Date – Community Dates

- Microsoft 365 Café 29.02.2024
  - Events von Office 365 Meetup
- Rhein-Neckar Modern Workplace MeetUp 29.02.2024
  - (2) Rhein-Neckar Modern Workplace Meetup Februar 2024 | LinkedIn
- Global AI BootCamp Deutschland 07.03.2024
  - Microsoft Virtual Events Powered by Teams
- M365 Summit 07./08.05.2024
  - M365 Summit 07.-08. Mai 2024 (m365-summits.de)



# Feedback gewünscht und benötigt











https://forms.microsoft.com/r/nJpnTTqNgC





Meeting Recordings & Transcriptions werden im Organisator OneDrive gespeichert.

Neue Policy für Transcript Download.

Transcript zustimmung erforderlich (Mitte-Ende Mai)







Require participant agreement for recording and transcription (1)

When this is on, participants must agree to be recorded and transcribed. Participants' audio, video, and content sharing are turned off until they agree to be included in the recording and transcript.



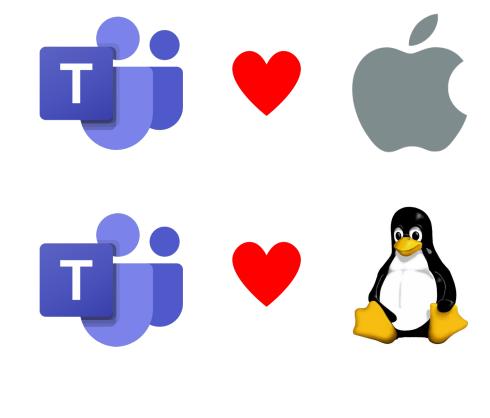


#### Teams

Neue Teams **Web** – GA für Firefox, Safari und Linux



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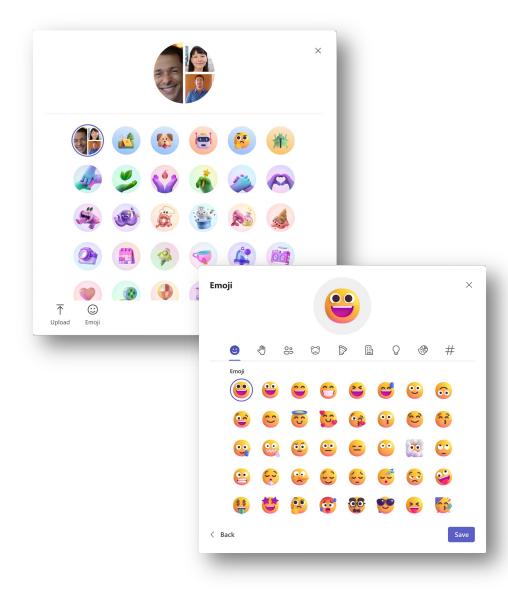


### Teams

Gruppenchat Icon kann nun angepasst werden 🎉



Hamburg ‡



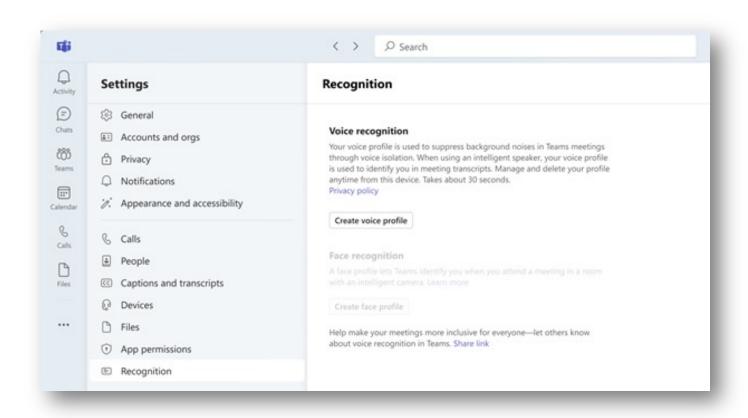


#### Teams

**Voice Isolation** 



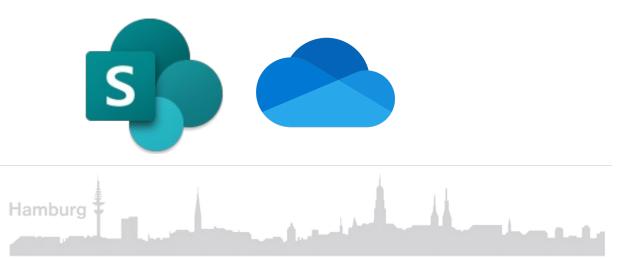
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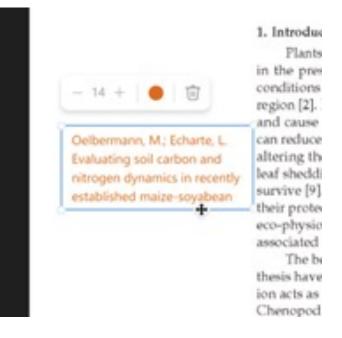




# SharePoint / OneDrive

OneDrive "Boxed Anotations"

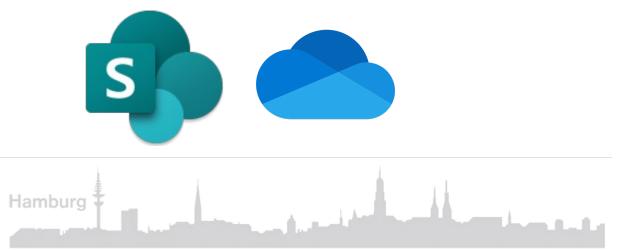






#### SharePoint & OneDrive

Syntex Autofill Spalte (Juni 2024)



#### **Autofill - Client responsibilities**

Automatically generate content to fill this column.

Learn more about autofill

#### Edit the prompt

What are the client responsibilities of this agreement? Keep the answer brief. If no answer is found, respond with the value "None Found".

+ generic question prompt example

+ need some ideas?

#### Test the prompt

#### Select a test file

Liberty's Delightful Sinful ...  $\,\,\,\,\,\,\,\,\,\,\,\,$ 

Test

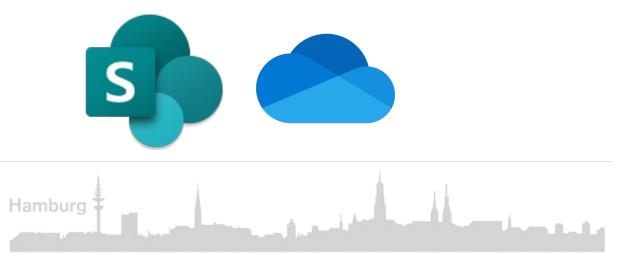
#### Result

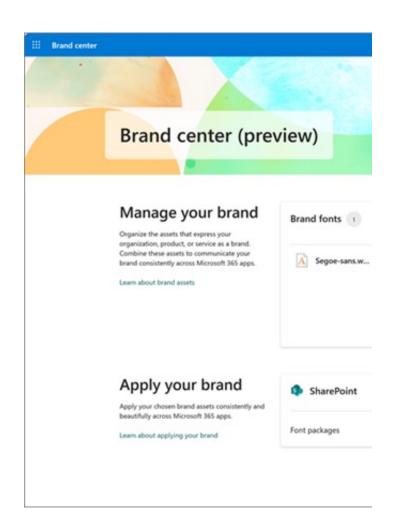
Pursuant to and in conformance with any standards, guidelines and/or specifications which may be provided by Contoso Electronics. Liberty's Delightful Sinful Bakery



#### SharePoint & OneDrive

SharePoint Brand Center (Fonts / Themes)







#### SharePoint & OneDrive

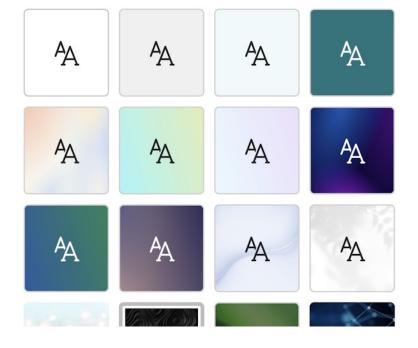
Custom Scripts abgekündigt (anfang Mai)

- Bestehende Sites nicht betroffen
- Funktion kann bis November per PS reaktiviert werden.

Neue SharePoint Abschnitt Hintergründe



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## Microsoft Loop

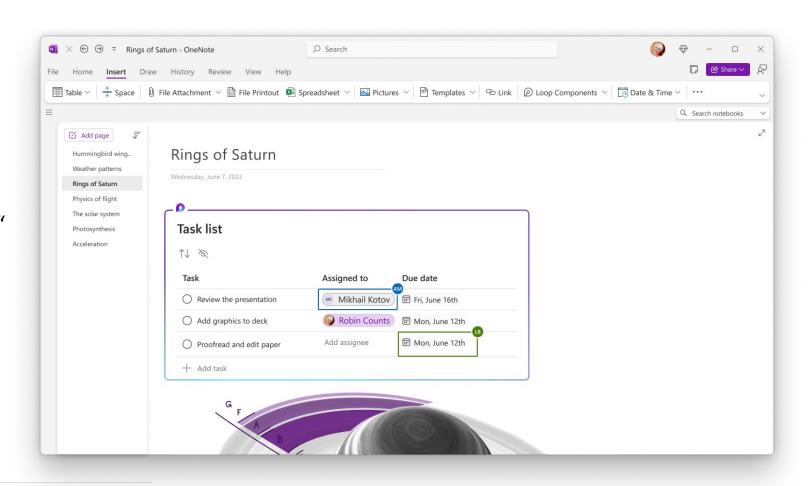
Loop in OneNote (Web Mai, Desktop Juli)

Sensitivity Label:

Guest Sharing
Rollout: Ohne Sensitivity Label "Jetzt"
Mit Sensitivity Label: nach der
Verfügbarkeit von Sensitivity Lable
für Loop (Q1/Q2 `24)



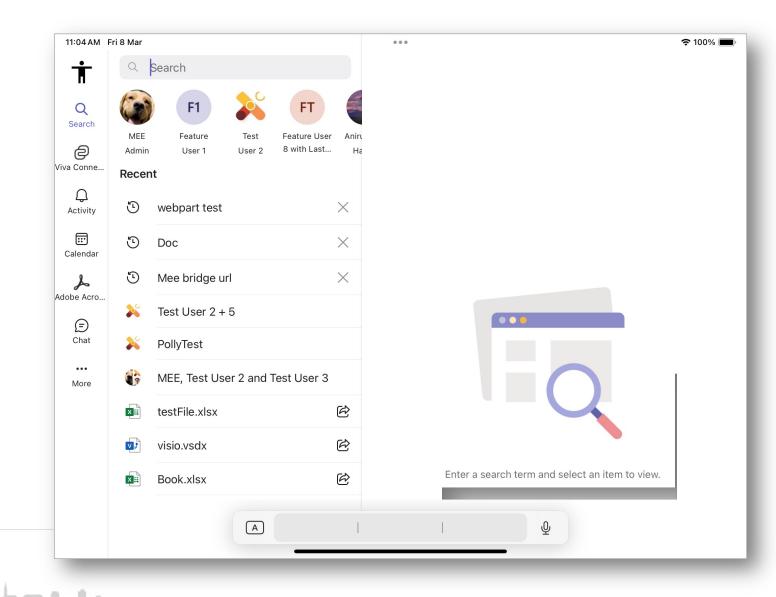
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#### **Viva Connections**

Suche in der Teams App für Android und iPad OS







#### Microsoft Lists

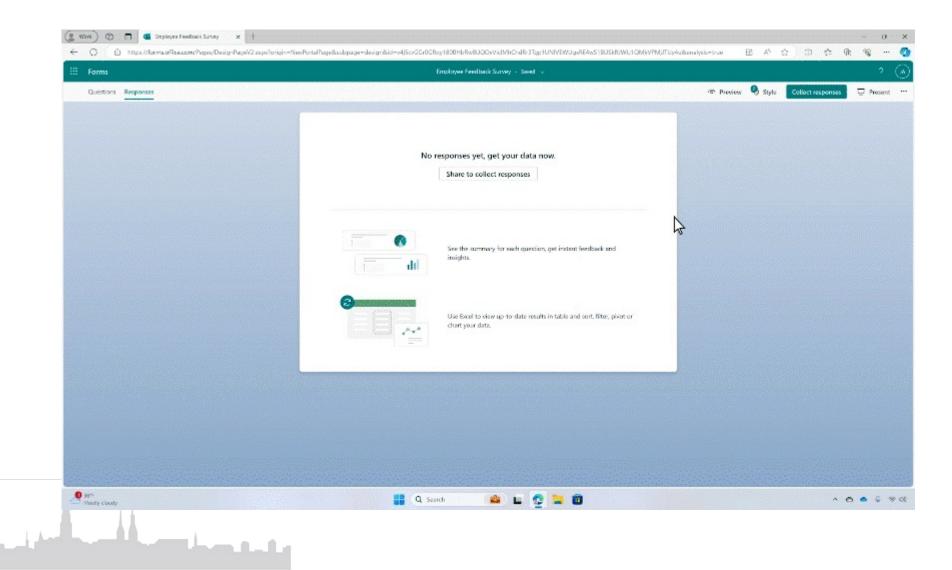
Formulare > Easter Gathering ✓ Gespeicherte Är ⊙ Vorschau X Microsoft Forms für die Formularanpassung Anpassen Formular senden ∨ Felder ein- oder ausblenden Ausgewählte Felder werden auf dem Formular angezeigt **Easter Gathering** Alle auswählen I will join Join Form ✓ I will bring... ✓ I will join Titel Option auswählen Designs ☐ I will bring... > Einstellungen Describe what you will bring to the gathering, food... drinks... Hier schreiben... + Neues Feld hinzufügen Hamburg



#### Microsoft Forms

Excel Data Sync

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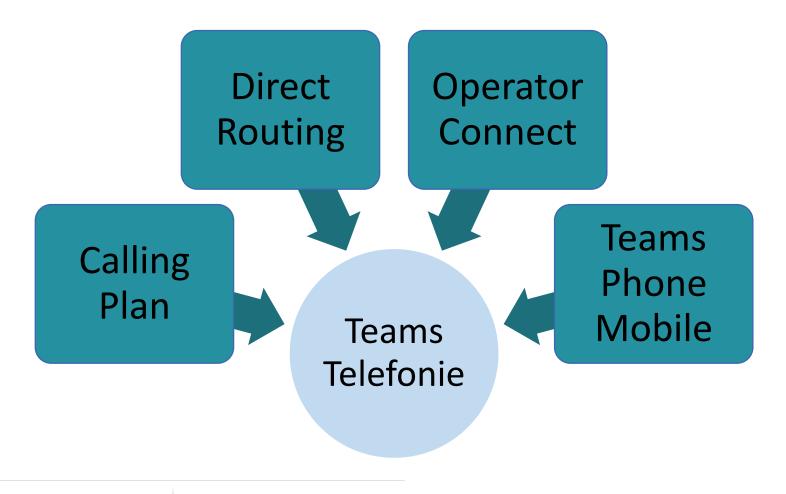








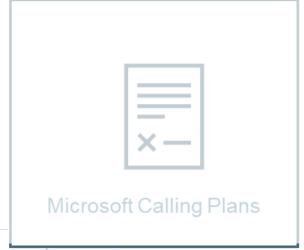
### Übersicht Microsoft Telefonie





# Microsoft Teams Phone System – Direct Routing





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E1/E3 Lizenz + Phone System

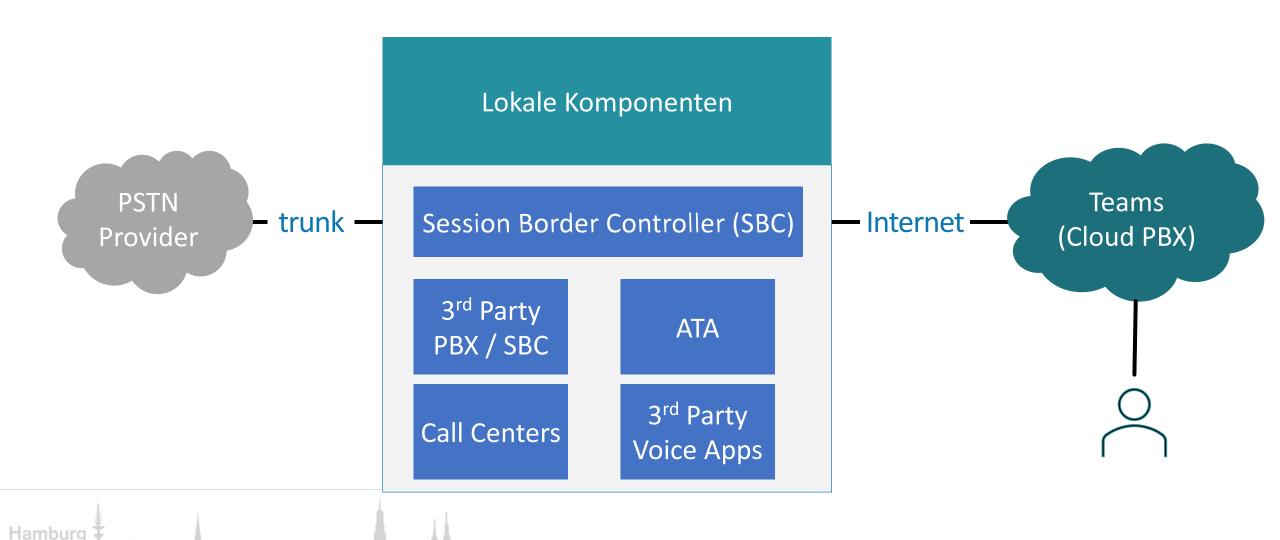
+ Session Border Controller

oder

E5 Lizenz+ Session BorderController



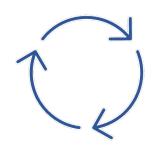
## Microsoft Teams Telefonie – Direct Routing





# SBC - Anywhere

- SBC "übersetzt" Provider SIP zu Microsoft Teams SIP & vice versa
- "Firewall" für SIP Kommunikation
- Physikalisch oder virtuell
- Public cloud provider wie Amazon AWS und Microsoft Azure sind supported









#### SBC – Meiner oder Deiner?

#### Self - hosted

- Volle Kontrolle
- Eigene Verantwortung
  - HA
  - Support
  - Updates
- Speziallösungen

#### 3<sup>rd</sup> - Party hosted

- Meistens günstiger
- Je nach Anbieter flexible (oder auch nicht)
- Meist shared-components
- Standard-Einstellungen





# SBA



# Neue Funktionen der Survivable Branch Appliance

• Im nächsten Quartal werden wir Unterstützung für die Anrufweiterleitung, -weiterleitung und die Möglichkeit hinzufügen, Anrufweiterleitungseinstellungen für Anrufe in einer Anrufwarteschleife oder einer automatischen Telefonzentrale im Falle eines Ausfalls zu verwalten.

- Partnerschaft mit AudioCodes bei der Unterstützung der Überlebensfähigkeit von Geräten, die mit SIP Gateway kompatibel sind.
  - Public Preview und verfügbar in ersten Hälfte des Jahres 2024







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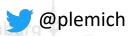


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Michael Plettner
Co-Founder & CEO







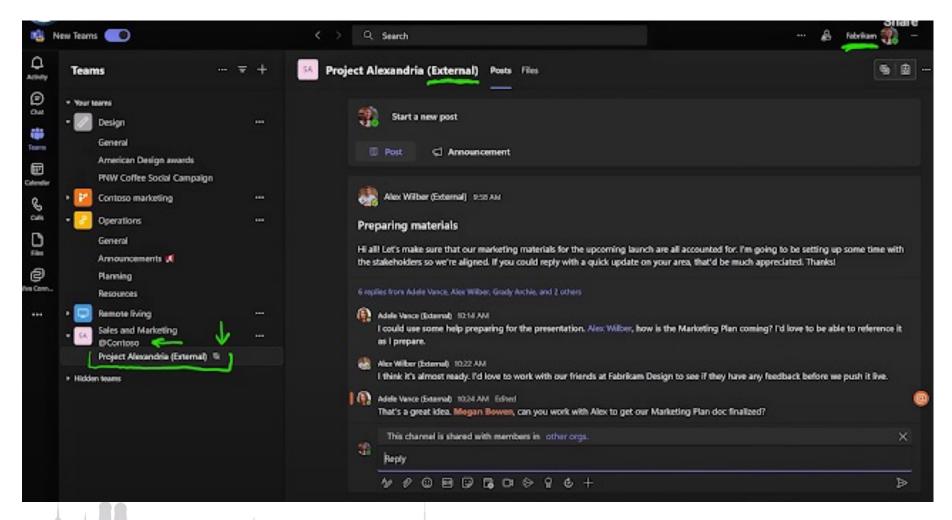








#### Shared Channel in B2B collaboration









# Teams collaboration



Internal Org collaboration



External Org collaboration

- With Guest Users
- With Trusted Org Users (B2B direct connect users)





#### Another View B2B

#### B2B collaboration

Collaborate with external users by letting them use their preferred identity to sign in to your Microsoft applications or other enterprise applications (SaaS apps, custom-developed apps, etc.). B2B collaboration users are represented in your directory, typically as guest users.

#### B2B direct connect

Establish a mutual, two-way trust with another Microsoft Entra organization for seamless collaboration. B2B direct connect currently supports Teams shared channels, enabling external users to access your resources from within their home instances of Teams. B2B direct connect users aren't represented in your directory, but they're visible from within the Teams shared channel and can be monitored in Teams admin center reports.

#### Azure AD B2C

Publish modern SaaS apps or custom-developed apps (excluding Microsoft apps) to consumers and customers, while using Azure AD B2C for identity and access management.

• Microsoft Entra multi-tenant organization Collaborate with multiple tenants in a single Microsoft Entra organization via cross-tenant synchronization.





#### Guest Users vs. Mutual Trusted Users

#### **Guest Users**

- Guest User is created in your tenant
- The guest user is a special "contact" in your tenant, which trusted authentication from their home tenant
- Only ONE Org can "trust" Guest Users
- User tenant switching with SIGN-IN required

#### **B2B Connect Users (mutual trust)**

- No Guest User is created in your tenant
- Pre-se all uses from another tenant are mutual trusted and can be used for cross-org collaboration
- Limitation based on opposite groups possible
- BOTH Orgs must trust each other (In- / Out-Bound Trusts required)
- NO additional SING-IN required





## When should I use a shared channel?

To collaborate with:	Shared channel	Standard channel	Private channel
Everyone on your team	<b>~</b>	~	
Specific people on your team	<b>~</b>		<b>~</b>
People outside your team	<b>~</b>		
People outside your org	(when <b>both orgs</b> use Microsoft Entra ID <u>B2B direct</u> connect for cross-org access)	(when your org uses Microsoft Entra ID B2B external collaboration for external guests)	(when your org uses Microsoft Entra ID <u>B2B</u> <u>external collaboration</u> for external guests)
People outside your org (without them switching orgs)	~		

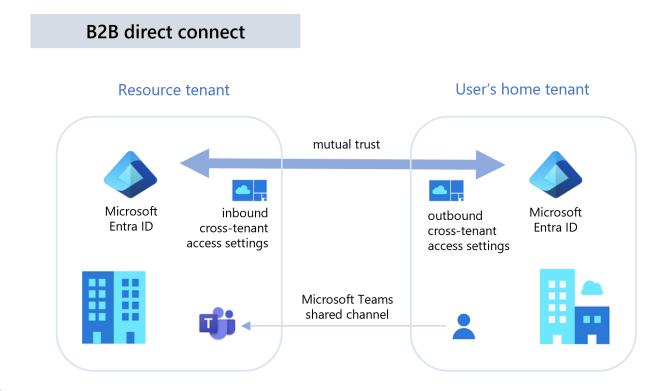
**Note:** People outside your org need to have a work or school Teams account to participate as members in a shared channel, and admins for both orgs must enable B2B direct connect.





# Limited to Teams Shared Channels only (today)

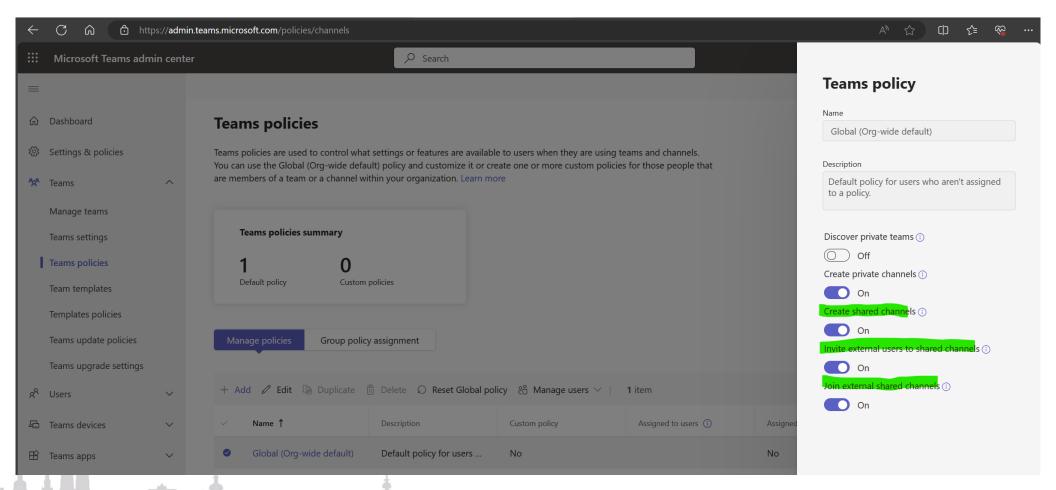
- Today, B2B direct connect ONLY works with Teams Shared Channels
- For all other resources, GUEST USERS are required!







## Set or define a Teams Policy for Shared Channel



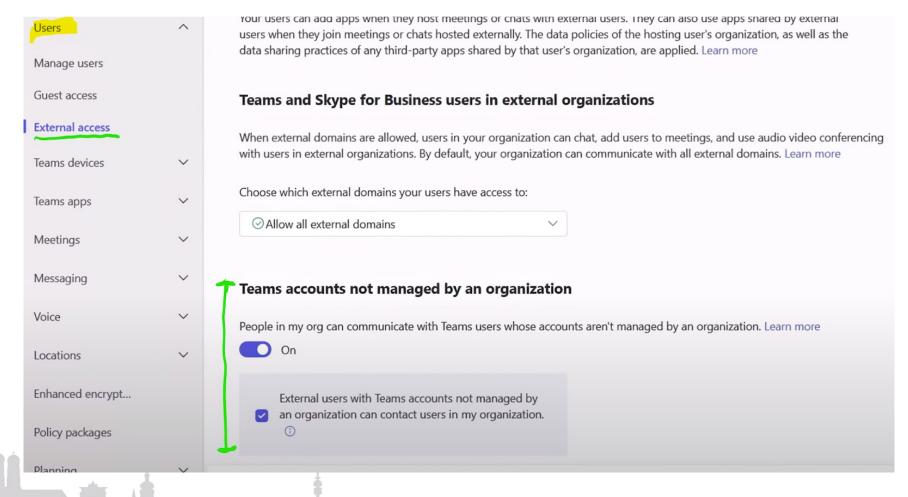








## Configure external access in Teams





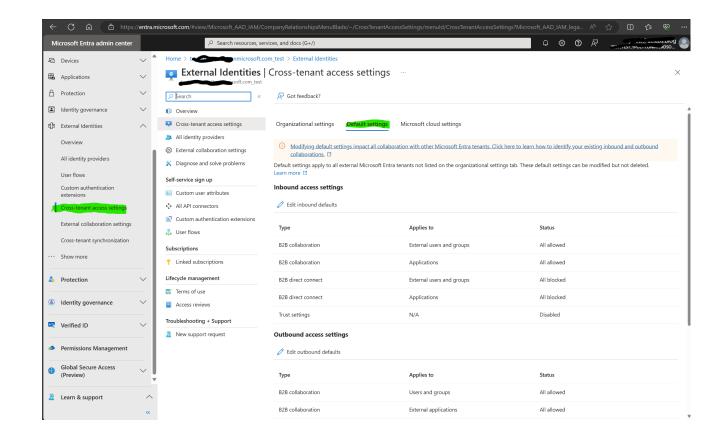






#### Entra ID

- External Identities
- Cross tenant settings
- Default Settings



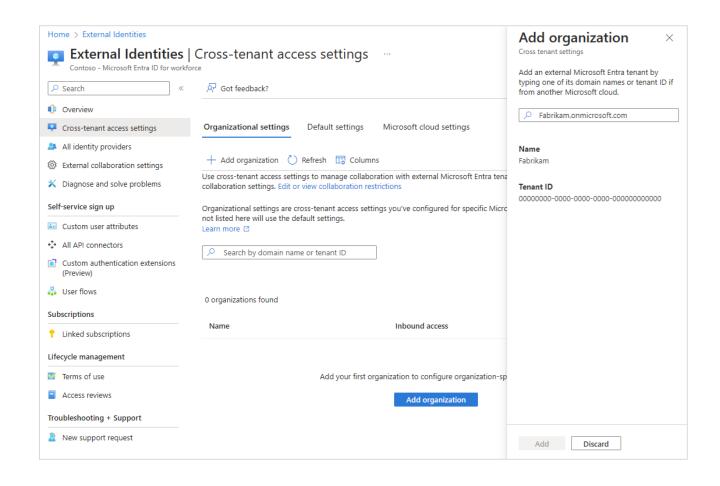




#### Define Organization

Add Organization

And configure INBOUND/ OUTBOUND





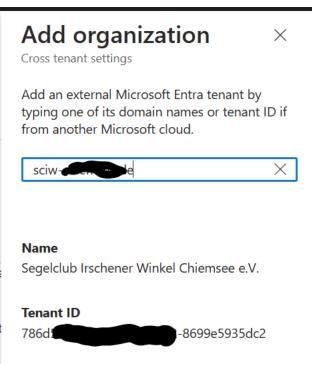
#### Add Org

Type DNS or Tenant ID

#### NOTE:

Sometime, the Tenant DNS isn't working. In this case you must use the Tenant ID





Outbound access

Inherited from default

Inherit



Inbound access

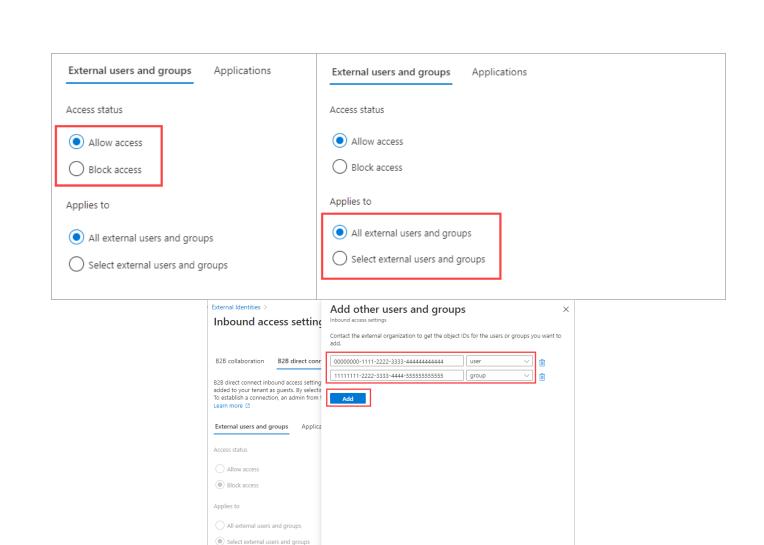
Inherited from default

Segelclub Irschener Winkel Chiemsee e.V.



#### Defining INBOUND

If you define users and groups, you must use the identifier



Submit

Add external users and groups

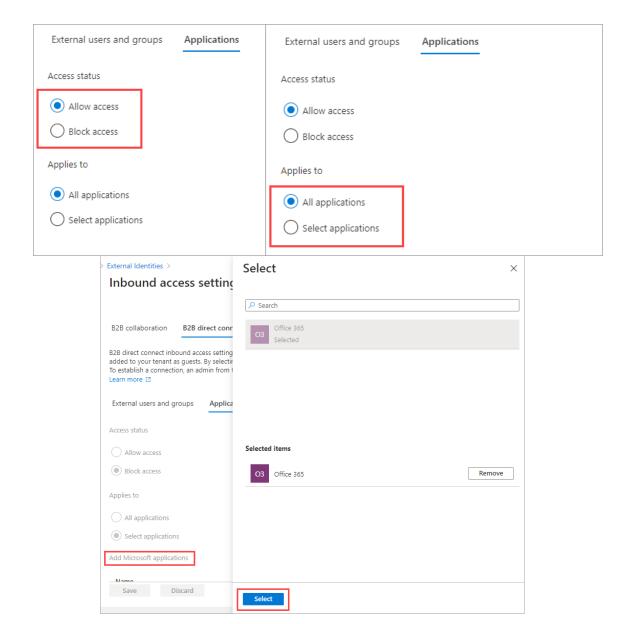
Discard



#### Configure Application

You can allow all applications, but it is NOT recommended.

Chose Office 365 only for shared Channels Clicking "Select applications"



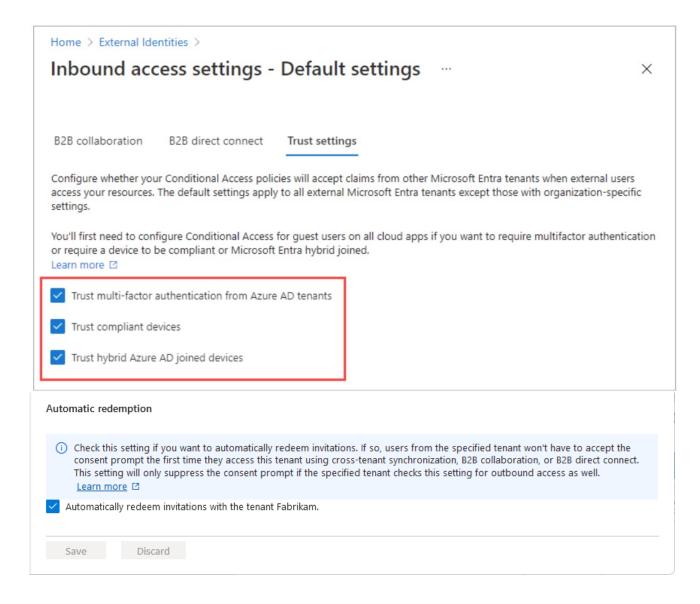




#### MFA for external Orgs

#### **Automatically redeem invitations with the tenant** <tenant>:

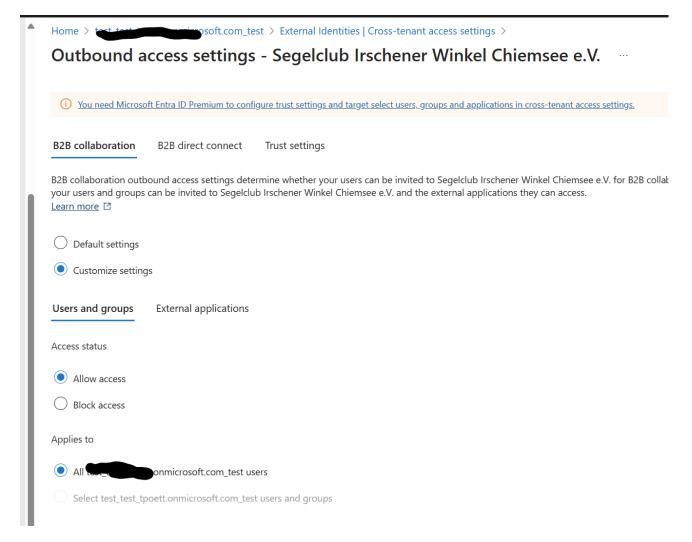
Check this setting if you want to automatically redeem invitations. If so, users from the specified tenant won't have to accept the consent prompt the first time they access this tenant using cross-tenant synchronization, B2B collaboration, or B2B direct connect. This setting only suppresses the consent prompt if the specified tenant checks this setting for outbound access as well.







#### Defining OUTBOUND

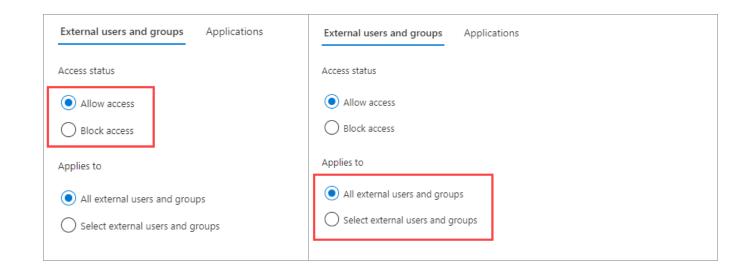






This is the opposite configuration for how to work cross-tenant.

You users towards your partner tenant

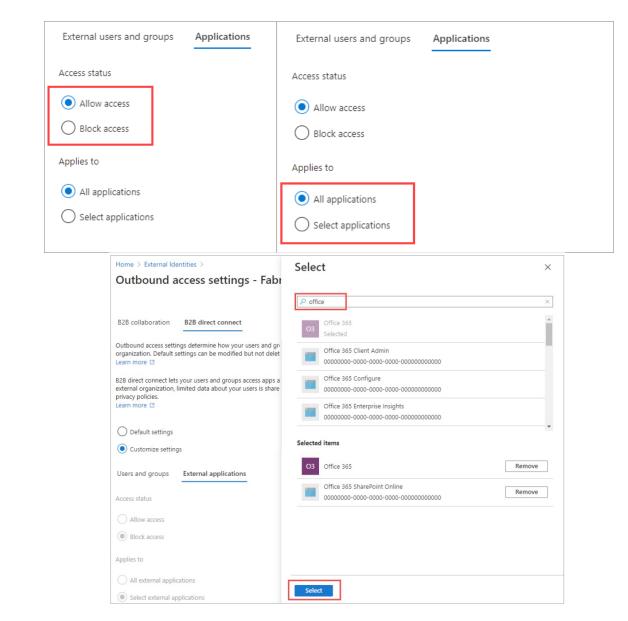






### Outbound application

Same opposite configuration than with inbound

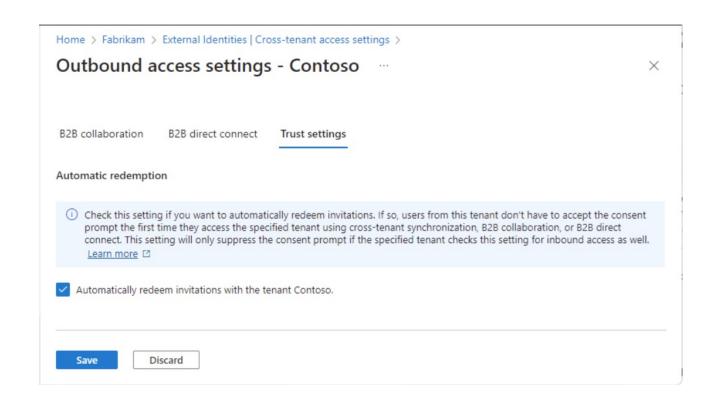




#### Trust Settings

#### **Automatically redeem invitations with the tenant** <tenant>:

Check this setting if you want to automatically redeem invitations. If so, users from this tenant don't have to accept the consent prompt the first time they access the specified tenant using cross-tenant synchronization, B2B collaboration, or B2B direct connect. This setting will only suppress the consent prompt if the specified tenant checks this setting for inbound access as well.







## Identical settings required for your partner

- The same settings must be configured on the opponent side
- There, the settings need to opposite
- Your tenant is the inbound
- Their tenant is the outbound

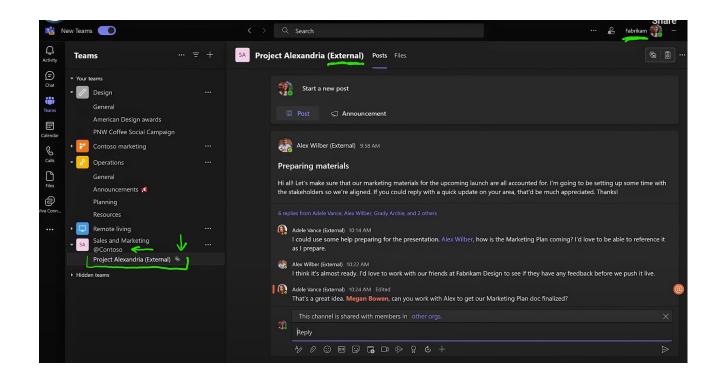






#### Summary for users

- 1. Create shared channel
- 2. Invite users to Team in Teams incl. external partner users
- 3. Define users for the shared channel
- 4. You are ready to go!







#### For Bi-Directional Shared Channels, the in- and outbound setting must be configured in Home AND Partner Tenant

&

## Remember Teams Limitation

<u>Limits and specifications for Microsoft Teams - Microsoft Teams |</u>
Microsoft Learn

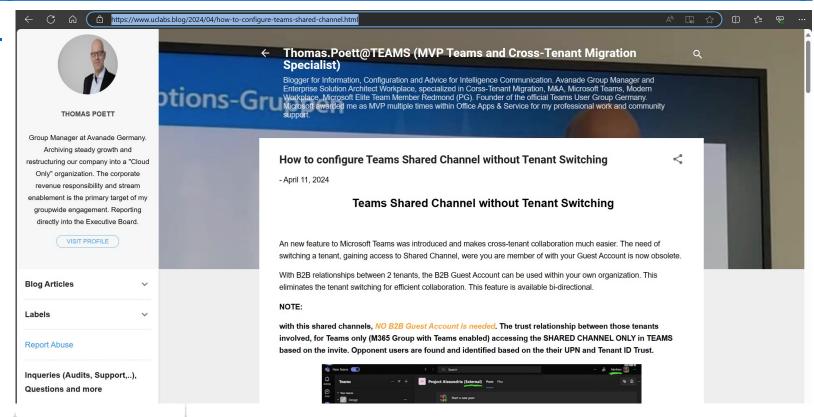




#### UCLABS.BLOG

How to configure Teams Shared Channel without Tenant Switching

(uclabs.blog)





## Thanks

And it is simple, isn't is ...?





#### Microsoft Links

MÜNCHEN

- Configure B2B direct connect cross-tenant access Microsoft Entra External ID | Microsoft Learn
- B2B direct connect Microsoft Entra overview Microsoft Entra External ID | Microsoft Learn
- Shared channels in Microsoft Teams Microsoft Teams | Microsoft Learn
- Why use a shared channel versus other channel types in Microsoft Teams?
   Microsoft Support
- Collaborate with external participants in a shared channel (IT Admins) |
   Microsoft Learn
- Microsoft Entra External ID overview Microsoft Entra External ID | Microsoft Learn

