



UserGroup

Germany

# Microsoft Teams

Teams Usergroup #40  
- Microsoft Teams Room Devices -  
02.04.2025 – ab 17:50 Uhr




Zeit	Agenda
18:10	Welcome
18:15	Teams - What's New (Michael Plettner)
18:35	MTR on Android Verwaltung mit AOSP - Was gilt es zu beachten? (Holger Bunkradt)
19:15	Pause
19:30	Microsoft Teams Room Device on Android - ein aktueller Überblick (Uwe Ansmann)
20:10	Netzwerken



# Die Teams UG stellt sich vor



**Adrian Ritter**  
Cloud Architect  
 @adrian.cloudkumpel.de  
<https://cloudkumpel.de>




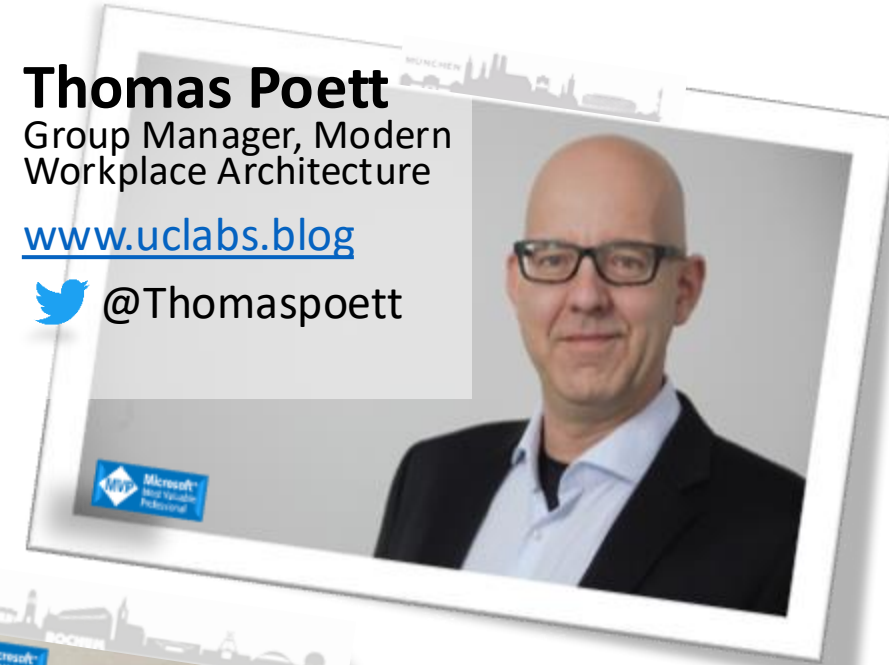
**Michael Plettner**  
Co-Founder & CEO  
 @plemich.io

<https://talkm365.net>

**Thomas Poett**  
Group Manager, Modern  
Workplace Architecture

[www.uclabs.blog](http://www.uclabs.blog)

 @Thomaspoett



**Thorsten Pickhan**  
Microsoft UC Consultant

 @thorpick.de

<https://office365.thorpick.de>





# Die Teams UG stellt sich vor



**Hamburg**  
Matthias Mitze



**Köln**  
René Wasel



**Osnabrück**  
Jann Rüst

**Thomas**  
Group Manager  
Workplace  
[www.ucl...](http://www.ucl...)  
@Th...

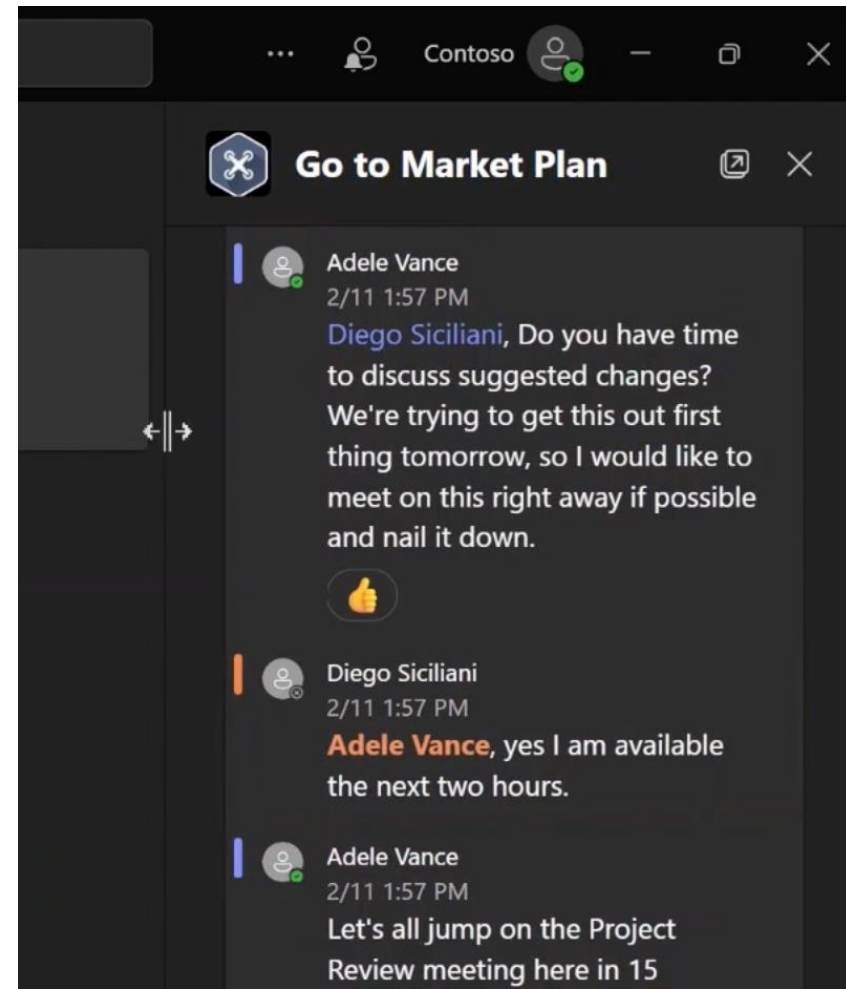
...el.de

e



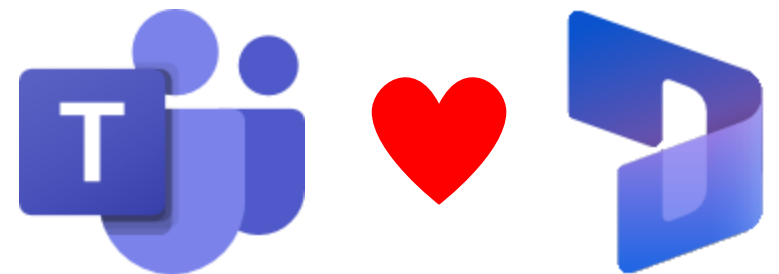
# Whats New

- Resize Teams windows and panes
  - Available now in public preview



# Whats New

- Teams Phone extensibility for Microsoft Dynamics 365 Contact Center and certified ISVs solutions
  - Available in public preview in April
- [https://www.microsoft.com/en-us/dynamics-365/products/contact-center#tabs-pill-bar-ocb9d4\\_tab0](https://www.microsoft.com/en-us/dynamics-365/products/contact-center#tabs-pill-bar-ocb9d4_tab0)



# Whats New - Copilot in Teams Phone



- Use Copilot during Teams calls without turning on transcription or recording
  - Available now in public preview

helps automate important administrative tasks of a call, such as

- capturing key points
- task owners
- next steps
- “allowing users to stay focused on the content of the call”



# Whats New - Copilot in Teams Phone



- Copilot summary for transferred calls
  - Available in public preview in April
- users can prompt Copilot to automatically create AI notes for the call as a briefing for the receiving colleague





# Whats New – Queues app



- barge/whisper/monitor/takeover
  - Available in public preview in April
- Monitor: Hören Sie sich die Gespräche an, die ihre Agenten mit Anrufern führen, ohne gehört zu werden
- Whisper: Unterstützung der Agenten während eines Anrufs, ohne dass der Anrufer es hört
- Barge: Nehmen Sie an einem laufenden Anruf teil, um sowohl den Agenten als auch den Anrufer zu unterstützen
- Takeover: Entfernen Sie einen Agenten aus einem Anruf und übernehmen Sie bei Bedarf das Gespräch



# Whats New – More Phone



- SMS for Teams Calling Plans in US & CA
  - Generally available in US and Canada
- Teams Phone Mobile is now generally available with several new operators, including
  - Bell Canada
  - Odido (Netherlands)
  - Vodafone UK
  - Vodafone Germany
- PSTN call extensibility
  - Generally available now



# Whats New - Rooms

- Ad-hoc individual desk booking
  - Generally available in April
- Facilitator agent support in Teams Rooms
  - public preview available early this quarter
- Occupancy status on Teams panels
  - Generally available early this quarter



# Whats New - General



- Active meeting protection: detect sensitive content while screensharing and notify [Premium]
  - Generally available this quarter (Q2)
- iPad split window
  - Generally available in this quarter (Q2)



# Feedback gewünscht und benötigt



<https://forms.microsoft.com/r/nJpnTTqNgC>







UserGroup

Germany

**Microsoft Teams**



Holger Bunkradt  
glueckkanja AG

**Teams Usergroup #40**  
**- Microsoft Teams Room Devices -**  
**02.04.2025 – ab 17:50 Uhr**

**MTR on Android Verwaltung mit AOSP -**  
**Was gilt es zu beachten?**

# Feedback gewünscht und benötigt



<https://forms.microsoft.com/r/nJpnTTqNgC>





UserGroup

Germany



**Microsoft Teams**

**Teams Usergroup #40**

**- Microsoft Teams Room Devices -  
02.04.2025 – ab 17:50 Uhr**



Uwe Ansmann  
HP | Poly

**Microsoft Teams Room Device on Android  
- ein aktueller Überblick**